Gigaset pro

S700 H PRO

N870 IP PRO DECT Multicell System

Up-to-date information on your product: → wiki.gigasetpro.com

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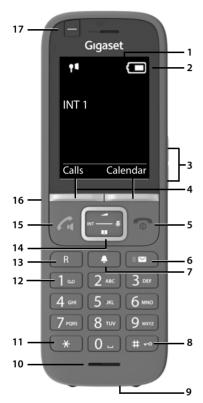
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Not all of the functions described in the user guide are available in all countries.

Overview

Handset



- Display
- **Status bar** (→ p. 60)

Icons display current settings and operating status of the phone

Volume keys (p. 14)

for receiver/headset, ringtone, handsfree mode and appointment reminders

Display keys (p. 14)

Various functions, depending on the operating situation

End call key / On/off key End call: cancel function

Go back one menu level Return to idle status

Press briefly Press and

Switch the handset on/off (in idle status)

hold Press and hold

6 Message key (→ p. 26)

Access to the calls and message lists:

Flashes: new message or new call

7 Profile key

Switch between sound profiles

8 Hash key

Lock/unlock the keypad (in idle status) Togale between upper/lower

Press and Press briefly

hold

case and digits (when inputting text)

9 USB connection socket

For data exchange between the handset and PC

- 10 Microphone
- 11 Starkey

Open special characters table (when inputting text)

Press briefly

Switch between pulse dialling/tone dialling

Press briefly

(during existing connection)

12 Key 1

Select network mailbox

Press and hold

13 Recall key

Consultation call (flash) Insert a dialling pause

Press briefly

Press and hold

14 Control key / Menu key (p. 13)

Open a menu; navigate in menus and entry fields; access functions (depending on the situation)

15 Talk key / Handsfree key

Accept call; dial number displayed; switch between receiver and handsfree mode

Open the redial list Start dialling

Press briefly Press and hold

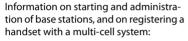
16 Headset connection

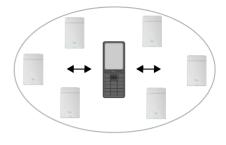
(3.5 mm jack)

17 Functions key (→ p. 14)

Base

Your handset is registered with a N870 IP PRO Multicell System, that can comprise many base stations. When you move around with your handset within range of the multi-cell system, the handset automatically connects to the base station having the best connection (roaming). You can also move around freely during a call without the connection being interrupted (handover).





→ User guide "N870 IP PRO - Installation, configuration and operation"

Illustration in the user guide



Warnings, which if not heeded, can result in injury to persons or damage to devices.



Important information regarding function and appropriate handling or functions that could generate costs.



Prerequisite for being able to carry out the following action.



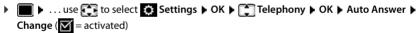
Additional helpful information.

Keys

G or	Talk key	or 🔳	Handsfree key
(a)	End call key	0 _ to 9	Number / letter keys
()	Control key rim / centre		Message key
R	Recall key	*	Star key
# -0	Hash key	•	Profile key
OK, Back, Select,	Change, Save,	Display keys	

Procedures

Example: Switching Auto answer on/off



Symbols	Meaning		
 	When in idle status press the centre of the control key. The main menu opens.		
▶ ♠▶ OK	Navigate to the icon using the control key . Select OK to confirm. The submenu Settings opens.		
► Telephony ► OK	Select the Telephony entry using the control key		
► Auto Answer	The function to switch Auto answer on/off appears as the first menu item.		
▶ Change	Select Change to activate or deactivate. Function is activated /deactivated .		

Safety precautions



Read the safety precautions and the user guide before use.

Comprehensive user guides for all telephones and telephone systems as well as for accessories can be found online at gigasetpro.com in the Support category. We thereby help to save paper while providing fast access to the complete up-to-date documentation at any time.



The device cannot be used in the event of a power failure. In case of a power failure it is also **not** possible to make **emergency calls**.

Emergency numbers cannot be dialled if the keypad/display lock is activated!



Use only **rechargeable batteries** that correspond to the **specification** (see list of permitted batteries **www.gigaset.com/service**). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.



The handset must not be operated if the battery cover is open.

Ensure that the batteries can not be short-circuited by objects in the battery compartment



Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).



The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.



Use only the power adapter indicated on the device.

Whilst charging, the power socket must be easily accessible.



Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.



Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.



Keep small cells and batteries, which can be swallowed, out of the reach of children. Swallowing a battery can lead to burns, perforation of soft tissue and death. Severe burns can occur within 2 hours of swallowing.

In the case of a swallowed cell or battery, seek medical care immediately.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical data").



If a USB adapter cable is included, only use a USB power supply (5Volt) with USB-A connection. The use of other voltage sources e.g. PC's with USB connection can cause damage.

If a plug-in power supply is included, please use this power supply.

Getting started

Contents of the package

- One handset
- One battery cover (rear cover for the handset)
- · One battery
- One charging cradle incl. power adapter
- One belt clip
- One rubber cover for the headset socket
- One user guide



The charging cradle is designed for use in closed, dry rooms within a temperature range of $+5^{\circ}\text{C}$ to $+45^{\circ}\text{C}$.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

Protect your telephone from moisture, dust, corrosive liquids and vapours.

The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

This device is only suitable for a maximum installation height of 2 m.

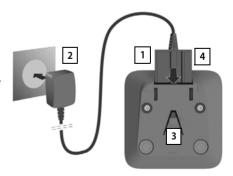
Handset

Connecting the charging cradle

- Connect the flat plug of the power adapter 1.
- Plug the power adapter into the power socket 2.

To remove the plug from the charging cradle again:

- Disconnect the power adapter from the mains power supply.
- Press the release button 3.
- Pull out the plug 4.



Setting up the handset for use

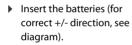
The display is protected by a plastic film. Please remove the protective film!

Inserting the batteries

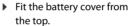


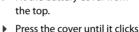
Only use rechargeable batteries, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The device could also malfunction or be damaged as a result of using batteries that are not of the recommended type.











into place.



To re-open the battery cover:

Push down the cover.

Covering the headset socket

- Plug the lug of the rubber cover for the handset socket into the opening on the left of the handset.
- Press down the cap of the rubber cover.

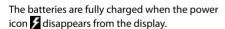






Charging the batteries

▶ Charge the batteries fully prior to first use in the charging cradle or using a standard USB mains adapter.







The battery may heat up during charging. This is not dangerous.

After a time, the charge capacity of the battery will decrease for technical reasons.

Handsets contained in the package have already been registered to the base station. In the event that a handset is not registered however, (indicated by Please register handset), register the handset manually (p. 57).

As soon as power is applied to the handset, a Setup wizard starts.

Setting the display language

 Press the control key until the language required is selected on the display, e.g. English press the display key OK

You can also change the display language later on in the **Settings** menu.



Registering a handset

Register the handset with the Gigaset N870 IP PRO.



Registration must be initiated **both** on the Gigaset N870 IP PRO **and** on the handset. For this, the handset must be within range of the Gigaset N870 IP PRO.

On the Gigaset N870 IP PRO

Start the registration process

Information for this:

→ User guide "N870 IP PRO - Installation, configuration and operation"

or: Contact the administrator of the DECT network.

On the handset

You require the 4-digit system PIN (registration code) generated on the Gigaset N870 IP PRO. If the handset is not yet registered with a base:

Register ... A search is performed for a base ready for registration ▶ ☐☐ Enter the system PIN ▶ OK

If the handset is already registered with a base:

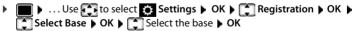
▶ ... Use to select Settings OK Registration OK Register Handset OK ... A search is performed for a base ready for registration Fitter the system PIN OK

Once registration is complete, the handset returns to idle mode. Shown on the idle display is the name set on the Gigaset N870 IP PRO for the handset (user name or display name). If it is not, repeat the procedure.

Your phone is now ready for use.



The handset can be registered with up to four base stations. Changing the base:



Some Gigaset bases and bases/routers from third party manufacturers might not be fully compatible with the handset and not all functions are displayed correctly. In such cases, use menu option **Basic Registration**. This guarantees correct displays on the handset, but can entail restrictions for some functions.

Attaching the belt clip

The handset has notches on each side for attaching the belt clip.

- Attaching the belt clip: Press the belt clip onto the back of the handset so that the tabs on the belt clip click into place in the notches.
- Removing the belt clip: ▶ Press the centre of the belt clip firmly with your right thumb. ▶ Push the nail of your left thumb up between the clip and the casing. ▶ Slide the clip upwards to remove.

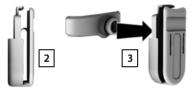


Professional belt clip (accessory)

Attaching the belt clip:

- Press the holder on the back of the handset so that the tabs click into place in the notches 1.
- ▶ Secure the belt clip on the belt 2.
- Hook in the handset with holder into the belt clip 3 and push it down 4.









Removing the belt clip:

▶ Push the handset up and unhook it from the belt clip 5.

Connecting the headset

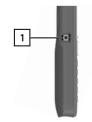
- Remove the cover from the headset socket.
- Connect the headset with 3.5 mm jack to the left side of the handset 1.

or

▶ Connect headset via Bluetooth (→ p. 42)

Setting the headset volume:

p. 48



Connecting the USB data cable

For data exchange between the handset and PC:

 Connect the USB data cable with micro-USB plug into the USB socket at the bottom of the handset 1.



Connect the handset **directly** to the PC, **not** via a USB hub.



Using the telephone

Getting to know your telephone

Switching the handset on/off

Switch on:

▶ Press and **hold** the End call key 🕝 on the handset when switched off

Switch off:

When the telephone is in idle status, press and hold the End call key



Locking/unlocking the keypad

The keypad lock prevents any accidental use of the telephone.

Lock/unlock the keypad: ▶ # → Press and hold

Keypad lock activated: the symbol • appears in the display.



If a call is indicated on the handset, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.

Define emergency numbers that can be dialled even when the keypad lock is enabled: \rightarrow p. 52

Control key



The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e.g. For "press right on the control key" or for "press the centre of the control key".

When the phone is idle

Open the main menu

Open the list of available online directories (such as the central directory, the directory of a provider or a company directory)

Open the local directory:

Open the company directory

This function must be enabled on the Gigaset N870 IP PRO.

Set the voice volume for receiver / handsfree function

Set the microphone sensitivity

In submenus, selection and entry fields

Confirm a function

Navigate a line up/down

Select an option, move the cursor to the left/right













During a call

Open the list of available online directories (such as the central directory, the directory of a provider or a company directory)

Open the local directory:

Open company directory (if enabled)

Mute the microphone

Set the microphone sensitivity

Press briefly

Press and hold

Change the voice volume for receiver / handsfree function



The assignment of directories to the key (press briefly or for longer) can be changed on the Gigaset N870 IP PRO.

Volume keys

Set volume for receiver/headset, ringtone, handsfree mode and indicating appointments: >
Press the volume keys + / - on the right side of the handset

Functions key



The Functions key can be assigned a function of your choice (QuickDial / Send Key).

Press the key ... The function assigned is performed
 Assign Functions key → p. 48

Display keys

The display keys perform a range of functions depending on the operating situation.



▶ Press the Display key ... The function assigned is performed

Display key icons - p. 60



The display keys have a function preset by default in idle status.

Changing the assignment: -> p. 54

Menu guidance

The functions of your telephone are displayed in a menu that consists of several levels.

Menu overview → p. 62

Select/confirm functions

Confirm selection using **OK** or press the centre of the control key

One menu level back using **Back**

Press and hold Change to idle display using

on 🗹 / off 🔳 Switch function on/off using Change

activated not activated Activate/deactivate option using Select

Main menu

In idle status: Press the centre of the control key ... use the control key to select a submenu **OK**

The main menu functions are shown in the display as icons. The icon for the selected function is highlighted in colour and the name of the associated function appears in the display header.

Example



Submenus

The functions in the submenus are displayed as lists.

To access a function: \(\) ... use the control key \(\) to select a function > OK

Return to the previous menu level:

Press the display key Back

or

Returning to idle status





If no key is pressed, the display will automatically change to idle status after around 2 minutes.





Entering text

Input position

- Use to select an entry field. A field is activated when the cursor is blinking inside it..
- Use to move the position of the cursor.

Correcting incorrect entries

Entering letters/characters

Multiple letters and numbers are assigned to each key between and and and the o key. As soon as a key is pressed, the possible characters are displayed at the bottom of the display. The selected character is highlighted.



- Selecting letters/digits: Press the key briefly several times in succession
- Switch between lower case, upper case and number entry mode: ▶ Press the hash (#*-> key
 When editing a directory entry, the first letter and each letter following a space is automatically in upper case.
- Entering special characters: ▶ Press the star key ★ ... use ★ to navigate to the desired character ▶ Insert



The availability of special characters depends on the language setting.

Making calls

The base stations of the Gigaset N870 IP PRO together form the DECT wireless network of the phone system. You can initiate or answer calls on a handset across the whole wireless network and change base station during a call (handover).



The handset is located in the wireless cell of at least one of the base stations registered with the phone system.

The handset is assigned a send and receive connection.

If the Gigaset N870 IP PRO is connected to a phone system that permits groups to be formed, phone connections can also be assigned to groups. In such cases, you also receive calls on your handset that are sent to your group number.

The Gigaset N870 IP PRO uses for telephony a VoIP phone system or the services of a VoIP provider. The availability of some phone functions depends on whether they are supported by the phone system / provider and whether they have been enabled. Contact the operator of your phone system for a description of the features.



Depending on the specifications of your phone system, you may need to dial an area code for calls outside the region covered by your VoIP phone system.

When you use the fixed line network for calls, you might need (depending on provider / phone system) to dial the area code even for local calls. This is not necessary when the area code is entered in the phone configuration.

Making calls

•	Use 👣 to enter the number 🕨 🕜 Press briefly the Talk key
or	

▶ Press and **hold** the Talk key ▶ ... Use **!!!** to enter the number

The connection is established over the SIP link assigned to the handset.



If the display backlight is deactivated, you can reactivate it by pressing any key. **Digit keys** that are pressed appear in the display for pre-dialling, **other keys** have no further function.

Dialling from the redial list

The redial list contains the 20 numbers last dialled with the handset.

If a name is displayed:

View . . . The number is displayed ▶ Use as required to scroll through the numbers ▶ At the phone number required, press the Talk key

Managing entries in the redial list

▶ **Briefly** press the Talk key ... The redial list is opened ▶ Select an entry ▶ **Options** ... Possible options:

Copy entry to directory:

▶ Copy to Directory ▶ OK

Copy the number to the display:

▶ Calculate Display number > OK > ... Use as required < Calculate to change or</p> add . . . Use → w to save in the directory as a new entry

Delete the selected entry:

▶ Part Delete entry ► OK

Delete all entries:

▶ P Delete List ► OK cally dialled at fixed intervals (at least every 20 seconds). The

handsfree key flashes, "open listening" is activated.

The participant answers: Press the Talk key... The function is ended

The subscriber does not answer: The call is interrupted after around 30 secs. The function is terminated after pressing any key or after ten unsuccessful attempts.

Dialling from a call list

The call lists (p. 25) contain the most recent accepted, outgoing and missed calls.

▶ ... Use to select all Lists > OK > ... Use to select the list > OK > ... Use to select an entry ▶ Press the Talk key



The call lists can be displayed directly by pressing the display key Calls if the relevant function has been assigned to the display key.

The **Missed calls** list can also be opened by pressing the Message key

One touch call

A predefined number is dialled by pressing any key. This allows children, who are unable to enter a number, to call a certain number for example.

Enabling one touch call mode:

▶ Im ▶ ... Use to select ★ Additional Features ▶ OK ▶ One-Touch Call ▶ OK ▶ ... Use to enable Activation ▶ 🔲 Call to ▶ ... Use 🛺 to enter a number ▶ **Save** ... When the phone is in idle, the enabled one touch calling is displayed

Make a one touch call: ▶ Press any key ... the saved number is dialled

Cancel dialling: Press the End call key.

End one touch call: ▶ Press and hold the # → key

Example



Dialling in extension systems (Delayed Extension Dialling)

When dialling into a large corporate network (PBX systems), it might be possible to dial an extension number directly after dialling the dial-up number.



The phone number can be saved in the directory as follows: Dial-in number, 2 stars, extension number (e.g. 1234567**128).

▶ Qopen the directory ▶ ... Use to select an entry ▶ Press the Talk key ... The phone dials the number in front of ** ... Possible options:

Dial a saved extension: ▶ Dial Ext.... The phone dials the number after **

Dial a different extension: • ... Use to enter the extension number ... The phone dials the number entered



Enter a dial pause when dialling

▶ Press and hold the hash key # ... A P is shown on the display

Initiating ringback

If the line of a called subscriber is busy, you can arrange for a ringback (if the phone system or provider supports the CCBS and CCNR services).

CCBS (Completion of Call to busy subscriber) Ringback when busy

CCNR (Completion of Calls on No Reply) Ringback when call is not answered

The service code for enabling/disabling CCBS and CCNR must be configured in the provider settings.

Enabling ringback:

▶ Enter the service code specified for the phone system / provider, e.g. \star 6

If you do not want a ringback, you can disable the function.

► Enter the service code specified for the phone system / provider, e.g. # - 6

Incoming calls

An incoming call for the connection assigned to your handset is indicated by ringing, by a display on the screen and by the flashing Talk / Handsfree key

Accept the call:

▶ Press the Talk key or ▶ Accept

If Auto Answer is enabled:

▶ Remove the handset from the charging cradle

Disable ringtone: Silene

 Silence ... You can accept the call as long as it is displayed on the screen

Reject the call: Press the End call key

Information about the caller

If it is sent, the number of the caller is displayed. If the caller's number is saved in a directory, the name is displayed.

Using the Call Manager of the phone system

If a Call Manager is used on the phone system, it is possible to define that incoming calls are accepted directly by headset or handsfree function. This must be configured for the handset on the Gigaset N870 IP PRO.

Group accept

Accept incoming calls for a group of subscribers.

Group accept must be enabled, and the phone number or SIP URI of the group must be entered. This must be configured for the handset on the Gigaset N870 IP PRO.

Accepting/rejecting a waiting call during a call

During an external call, the call waiting tone signals that another party is trying to call you. The number or name of the caller is displayed if the phone number is sent.

Reject the call:

▶ Options ▶ 🗂 Reject waiting call ▶ OK

Accept the call:

▶ Accept ▶ Speak to the new caller. The first call is placed on hold.

End the call, resume the call on hold:

Press the End call key _______.

Calls with three parties

Consultation calls

During an external phone call, hold another external call. The first call is placed on hold.

▶ Ext. Call ▶ ... Use to enter the number of the second party ... The active call is put on hold and the second party is called.

If the second party does not answer: **> End**

Ending a consultation call

- ▶ Options ▶ ♣ End active call ▶ OK ... The connection to the first caller is reactivated. or
- ▶ Press the End call key 🕝 . . . The first party is called again.

Call swapping

Switching between two calls (call swapping). The other call is placed on hold.

- During an external call, dial the number of a second party (consultation call) or accept a waiting caller ... The display shows the numbers/names of both parties.
- ▶ The control key enables you to switch between the parties.

Ending a currently active call

- ▶ Options ▶ ☐ End active call ▶ OK ... The connection to the other caller is reactivated.
- Press the End call key 6... The first party is called again.

Conference call

You can speak to two people simultaneously.

During an external call, dial the number of a second party (consultation call) or accept a waiting caller...Then:

Start the conference call:

▶ Conf. ... All the callers can hear each other and hold a call with each other.

Switching back to call swapping:

▶ End Conf. . . . You are reconnected to the party with whom the conference call was initiated.

End call with both participants:

Press the End call key

Each party can end their participation in the conference call by pressing the End call key or hanging up.

Transferring a call to another party

Transfer a call to another party (connect).

▶ Use the Display key Ext. Call to start an external consultation call ▶ ... Use to enter the number of the second party ... The active call is put on hold ... The second party is called ▶ Press the End call key (during the call or before the second party has answered) ... The call is forwarded to the second party.



The options for transferring calls must be set up correctly for the phone system.

During a conversation

Handsfree mode

Activating/deactivating handsfree mode during a call and when establishing a connection:

▶ Press the handsfree key

Placing the handset in the charging cradle during a call:

Press and hold down the handsfree key ... Place the handset in the charging cradle ... hold for a further 2 seconds

Call volume

Applies for the mode currently being used (handsfree, receiver or headset):



The setting is automatically saved after around 3 seconds, even if **Save** is not pressed.

Muting the microphone

When the microphone is switched off, callers will no longer hear you.

Switch the microphone on/off during a call: ▶ Press _____.

or: > Briefly press the Profile key

Adjust the microphone sensitivity

Adjust the microphone sensitivity for the receiver or wired headset during a call.

▶ Press and hold ▶ Use to set the required sensitivity ▶ Save



Changing without saving means the change only applies for the current call.

Permanent setting of the microphone sensitivity when the phone is idle:

▶ Press and hold ▶ Use to select Earpiece / Corded headset ▶ Use to set the sensitivity ▶ Save

or

▶ ... Use to select Settings OK Audio Settings OK Mic Sensitivity OK Use to select Earpiece / Corded headset Use to set the sensitivity Save

Set the acoustic profile to loud surroundings:

▶ Press and **hold** the ▲ button ▶ Use ♠ to set the sensitivity ▶ Save

Network services

Network services are dependent on the phone system and network provider.



To activate/deactivate the features, a code is sent to the telephone network.

Deactivating Calling Line Identification for the next call

By default for an outgoing call, the phone number is sent and can be shown with the caller on the display (CLIP = CLI Presentation). When the caller's number is withheld, it is not shown on the called party's display. The call is made anonymously.

▶ ... Use to select Select Services Not Next Call Anonym. Not ...
Use to enter the number Dial ... The connection is established without CLI

Call divert

When call divert is enabled, incoming calls are forwarded to another connection.

▶ ... Use to select Select Services → OK → Call Divert → OK → Select when call divert is to apply → OK

All Calls: Calls are forwarded immediately.

No Answer: Calls are diverted if no one accepts the call within several rings.

When Busy: Calls are diverted if the line is busy.

Enable/disable: > Status: ... Use to select On or Off

Enter the number for call divert:

▶ **To Phone Number** ▶ ... Use **to** enter the number

Enable: **Send**

Call waiting

During a call, a call waiting tone indicates another caller. If the number is being transferred, you you see the number or the name of the caller on the display.

Accepting a call: Accept

Once you have accepted the waiting call, you can switch between the two parties (**Call Swap**) or speak to them both at the same time (**Conference**).

Prevent/permit call waiting

▶ ... Use to select Services ▶ OK ▶ Call Waiting ▶ OK

Enable/disable: Status: ... Use to select On or Off

Enable: **Send**

Do not put through call

When you do not want to be disturbed, you can arrange for no more calls to be put through.

▶ (Select Services) OK → (Select Do Not Disturb) OK

Enable/disable: > Status: ... Use to select On or Off

Enable: **Send**

Cancelling ringback

After you have initiated a ringback, you can cancel it before the other party calls back.

▶ ... Use to select Services ▶ OK ▶ Ringback Off ▶ OK ... You receive a confirmation from the phone network ▶ Press the End call key



You can only activate one ringback at a time. Activating a ringback will automatically cancel any ringback that is already active.

If the ringback is indicated before you are able to cancel it: ▶ Press the End call key

Example

View

🖍 🗖 Frank

Today, 15:40

13.05.21, 18:32

12.05.21, 13:12

Options

C Susan Black

C 089563795

All calls

Call lists

The telephone saves different types of calls (missed, accepted and outgoing calls) in lists.



To display the numbers of missed and received calls in the call lists, the relevant option must be enabled on the Gigaset N870 IP PRO.

List entry

The following information is displayed in the list entries::

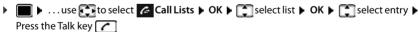
- · The list type (in the header)
- Icon for the type of entry:
 - Missed calls,
 - Accepted calls,
 - Outgoing calls (redial list)
- Caller's number. If the number is stored in the directory, the name and number type (Phone (Home), Phone (Office), Phone (Mobile)) are shown instead. In the event of missed calls, the number of missed calls from this number is also shown in square brackets.
- Connection by which the call was received/made
- · Date and time of call (if set)

Opening the call list



Via the Message key (missed calls):

Calling back a caller from the call list



Additional options



Message lists

Notifications about missed calls, messages on the network mailbox and missed alarms are saved in the messages list and can be shown on the handset display.

Which messages are shown on the handset are defined in the configuration of the handset on the Gigaset N870 IP PRO.

Counter for missed calls: When the option is enabled, the number of missed calls in idle mode is shown on the handset display.

Message Waiting Indicator (MWI): For every message type (missed call, missed alarm, new message on the network mailbox), the MWI can be disabled/enabled on the Gigaset N870 IP PRO. If the option is enabled, the LED on the Message key , flashes when a new notification arrives for a message type enabled.

Icons for message types and the number of new messages are shown on the idle display.

Notification for the following message types is available:

- on the network mailbox
- in the missed calls list
- in the missed alarms list



The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

Display messages:

- Press the Message key ... Messages lists that contain messages are displayed, Mailbox: is always displayed An entry is marked in bold: new messages are available. The number of new messages is shown in brackets. An entry is not marked in bold: no new messages. The number of old messages is shown in brackets.
- ► Select a list ► OK ... the calls or messages are listed Network mailbox: The network mailbox number is dialled.





Example





The message list contains an entry for every answer machine assigned to the handset, e.g. for a network mailbox.

Directories

The following directories are available:

- The (local) directory on the handset
- · Company directories provided over a server
- Online directories made available by public providers

The local directory is always available. Which other directories are available is defined by Gigaset N870 IP PRO.

Open directories

Open directories with the Directory key

Press the Directory key (bottom of control key)

The key is normally assigned as follows:

- Press **briefly** to open the selection of available online directories.
- Press and hold to open the local directory,

This assignment can be changed for every handset from the Gigaset N870 IP PRO. Direct access (press briefly) can be assigned to a specific online directory. In this case, open the local directory by pressing and holding the Directory key .

Opening directories via the menu

Local directory:

▶ ... Use to select Directory ▶ OK

List of all online directories set up on the phone system

▶ ... Use to select Online Directory ▶ OK

The directories are shown with the names specified on the Gigaset N870 IP PRO.

Opening the company directory using the INT key

A company directory is available if it has been set up on the Gigaset N870 IP PRO and when the phone system has access to this directory. The directory to open with the INT key can be set separately for every handset.

▶ Press the INT key (left of control key)



It is not possible to transfer entries from the local directory to another handset.

Local handset directory

The local directory is unique to the handset.

Directory entries

Number of entries: Maximum 500

Information: First and last names, up to three phone numbers, email address,

anniversary with signalling, VIP ringtone with VIP icon, CLIP image

Length of the entries: Numbers: max. 32 digits

First and last names: max. 16 characters Email address: max. 64 characters

Creating an entry

► (New Entry) ► OK ► ... use to switch between the entry fields

Name:

... use to enter the first and/or last name

Numbers:

► Tel.1 - Type ► ... use to select a number type (Home, Office or Mobile) ► ... use to enter a number

Example



Anniversary:

...use to activate/deactivate Anniversary ...use to enter date and time ...use to select type of alert (Visual only or a ringtone)

Caller Melody (VIP):

... use to select the ringtone that will indicate a call from the participant ... if a Caller Melody (VIP) has been assigned, the entry will appear in the directory with the VIP icon.

Caller Picture:

... use to select a picture that is to be displayed during a call from the participant
 Resource Directory).

Save entry: > Save



The entry is only valid if it contains at least one number.



For **Caller Melody (VIP)** and **Caller Picture:** the telephone number of the caller must be supplied.

Searching for/selecting a directory entry
▶ use to browse searched names
or
▶ use to enter initial letters (max. 8 letters) the display jumps to the first name starting with these initial letters use to continue browsing to the desired entry, if needed
Scroll through directory: ▶ Press and hold
Displaying/changing an entry
▶ use to select entry ▶ View ▶ use to select the field to be changed ▶ Edit
or
▶ use to select an entry ▶ Options ▶ Edit entry ▶ OK
Deleting entries
Delete the selected entry:
Use to select an entry OptionsDelete
entry • OK
Delete all entries: ▶
Setting the order of the directory entries
Directory entries can be sorted by first name or surname.
▶ Options ▶ Sort by Surname / Sort by First Name
If no name was entered, the default telephone number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.
The sort order is as follows:
Space Digits (0-9) Letters (alphabetically) Other characters.
Displaying the number of entries available in the directory
▶
Copying number to the directory
Copy numbers to the directory:
From a list e.g. the call list or the redial listWhen dialling a number
The number is displayed or highlighted.
▶ Press the display key → or Options ▶ Copy to Directory ▶ OK possible options:
Create a new entry:
► <new entry=""> ► OK ► use to select number type ► OK ► complete entry ► Save</new>

Add number to an existing entry:

... use to select an entry ▶ OK ▶ ... use to select number type ▶ OK ... the number is entered or a prompt to overwrite an existing number is displayed ▶ ... if required, answer the prompt with Yes/No ▶ Save

Copying a vCard using Bluetooth

Copy directory entries in vCard format, e.g. to exchange entries with a mobile phone.



Bluetooth mode is activated

The other handset/mobile phone supports Bluetooth.

▶ ... use to select an entry if needed ▶ Options ▶ Copy entry / Copy all ▶ vCard via Bluetooth ... the Known Devices list is displayed ▶ ... use to select device ▶ OK

Receiving a vCard using Bluetooth

If a device in the **Known Devices** list sends a vCard to your handset, a directory entry is automatically created and a message is shown in the display.

If the sending device is not in the list: \blacktriangleright ... use \lnot to enter the PIN of the **sending** Bluetooth device \blacktriangleright **OK** ... the copied vCard is available as a directory entry

Synchronising the phonebook with the PC address book (Gigaset QuickSync)



The Gigaset QuickSync programme has been installed on the computer.

The handset is connected via Bluetooth or via a USB data cable to the computer.

Free download and further information at → gigaset.com/quicksync

Company directory

If company directories (LDAP) are set up on the Gigaset N870 IP PRO, they are available on the handset with the following functions:

- · Scroll through directory or search directory entries
- Show directory entries with details (no editing or deleting)
- Select phone numbers directly from the directory
- Transfer directory entries to the local directory

When a phone number is entered or there is an incoming call, a search of the directory is automatically performed for an entry matching the phone number. When an entry is found, the name is displayed instead of the phone number.

Show the company directory on the phone display

The company directory is assigned to the INT key: Press



Depending on the setting on the Gigaset N870 IP PRO, you can also access a company directory from the directory key .

Directory entries

The following description is an example company directory display on a handset.

The menu shows all the directories that have been set up on the Gigaset N870 IP PRO and activated with the name assigned in each case. In the example on the right, the directory is displayed as **Our directory**.

▶ Select the directory ▶ OK

The phone performs a query on the LDAP server.

The directory is shown in accordance with the following rules:

- The search starts in the (sub)directory defined as the search basis on the LDAP server.
- The entries are listed in alphabetical order.
- Entries are displayed with Surname and First name when both attributes are available in the LDAP database. Otherwise only the last name or first name is displayed.





Search directory

 Use to scroll through the directory

or

Enter a name (or its starting letters)

As soon as you press a key on the keypad, the phone switches to search mode. You can enter up to 15 characters. All directory entries matching your entry are displayed.

Delete recent characters

C

The current search term is shown in the topmost line.





Displaying a directory entry

- ▶ Select the required entry
- ▶ Press View or

or

▶ Options ▶ View

The directory entry is shown with detailed information.

▶ Scroll through entry

Close entry: ▶ Back or press the End call key



Select a number from the directory

- ▶ Select the required entry
- Press the Talk key ... If only one phone number is stored, it is dialled. If there are two or more numbers, they are shown in a selection list.

or

- Select the required phone number from the detailed view of the entry: Phone (home), Phone (office) or Phone (home)
- ▶ Press the Talk key ... The number is dialled



Answering machine

The answering machine takes incoming calls for the handset.

Requirements

The following settings are required so that you can receive and listen to voice messages:

On the phone system

A network mailbox is set up for the connection assigned to the handset.

On the Gigaset N870 IP PRO

In the phone system configuration, the system for receiving notifications is registered for new messages on the network mailbox.

On the handset

 In the handset configuration, the phone number is entered and the network mailbox is enabled.

If necessary, contact the administrator of the DECT network.

Enter/change numbers from the handset

► Metwork Mailbox ► OK ► Network Mailbox ► OK ► Enter or change the number of the network mailbox ► Save

Play messages on the handset

▶ Press and **hold** the 1 🛥 button

or

▶ Press the Messages key ▶ OK

or

► III ► ... Use to select Answer Machine OK Play Messages OK

Listen to announcement over speaker: ▶ Press the Speaker 🔳 button

Additional functions

Sound profiles

The telephone has sound profiles for adapting the handset to the environmental conditions: **Profile Loud, Profile Silent, Profile Personal.** You can use the **Do not disturb** profile to prevent the handset signalling an incoming call.

- ▶ Press the Profile key 🛕 ... The profile currently set is shown
- Switch between profiles using key

or

▶ Use to select a profile ▶ OK

Set the microphone sensitivity to loud surroundings:

Press and hold the profile key

Profile "Do not disturb"

▶ Set with the profile key 🛕

or

- ▶ ... Use to select Audio Settings OK Do Not Disturb Change (= On)
- The idle display shows "Do not disturb" active. The status bar shows
- Incoming calls are not signalled but show up in the call list as missed calls.
- Most messages are blocked. Exceptions: Appointments, alarm clock and anniversaries.



An incoming call occupies a line even if it is not signalled. If all the lines on the base are occupied, calls cannot be made.

Sound profiles

The profiles are set as follows by default:

Default setting		Profile Loud	Profile Silent	Profile Personal
Silent alert		On	Same as	Off
			Profile Personal	
Ringtone		On	Off	On
Ringtone volume	Internal	5	Off	5
	External	5	Off	5
Handset volume	Receiver	5	3	3
	Handsfree	5	3	3
Advisory tones	Key click	Yes	No	Yes
	Battery tone	Yes	Yes	Yes
	Confirmation tone	Yes	No	Yes

Activate alert tone for an incoming call for **Profile Silent**: **\(\rightarrow\)** after switching to **Profile Silent** press the display key **Beep** ... the icon (a) appears in the status bar



The set profile remains set when switching the phone off and back on.

Changes to the settings listed in the table:

- apply in the **Loud** and **Silent** profiles as long as the profile is not changed.
- are permanently saved in **Profile Personal** for this profile.

Calendar

You can remind yourself of up to 30 appointments.

In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be outlined in colour.



Saving appointments to the calendar



Date and time have been set.

•	desired day NoK		ect 🚮 Organizer ▶ OK ▶ 😭 Calendar ▶ OK ▶ use 🚮 to select en
	Switch on/off:	•	Activation: use to select On or Off
	Enter date:	•	Date the selected day has been pre-set ▶ use to ente
			new date
	Enter time:		Time buse to enter hours and minutes of the
			appointment
	Set name:	•	Text ▶ use to enter a description of the appointment (e.g
			evening meal, meeting)
	Set alarm tone:	•	☐ Signal ► use ☐ to select the melody of the reminder alarm or deactivate the acoustic signal
			or deactivate the acoustic signal



Save appointment:

If an appointment has already been entered: ▶ (New Entry> ▶ OK ▶ then enter information for the appointment.

Notification of appointments/anniversaries

Save

Anniversaries are transferred from the directory and displayed as an appointment. An appointment/anniversary is displayed in idle status and the selected ringtone plays for 60 seconds as a notification.

Acknowledge and stop the reminder: Press the display key OFF



During a call, a reminder is indicated on the handset **once** with an advisory tone on the handset.

Displaying missed appointments/anniversaries

The following appointments and anniversaries are saved in the Missed Appts list:

- The appointment/anniversary call was not acknowledged.
- The appointment/anniversary was notified during a phone call.
- The handset was switched off at the time of the appointment/anniversary.

The last 10 entries are stored. The icon and the number of new entries are shown in the display. The most recent entry appears at the top of the list.

Opening the list

Press the Message key ► Missed Appts: ► OK ► ... use to browse through the list of any appointments

or

Each entry is displayed with the number or name, date and time. The most recent entry appears at the top of the list.

Delete an appointment/anniversary: ▶ Delete

Displaying/changing/deleting stored appointments

▶ ... use to select organizer > OK > Calendar > OK > use to select day > OK ... the appointment list is displayed > use to select date ... possible options: Display appointment details:

View . . . the appointment settings are displayed

Change appointment:

Activate/deactivate appointment:

▶ Options ▶ 🔁 Activate/Deactivate ▶ OK

Delete appointment: ▶ Options ▶ Delete entry ▶ OK

Delete all appointments for a day:

▶ Options ▶ Delete all Appoints. ▶ OK ▶ Yes

Timer

Setting the timer (countdown)

```
    ▶ ... use to select  Organizer  OK  Timer  OK  ... then Enable/disable:
    ▶ Activation: ... use to select On or Off
    Set the duration:
    ▶ Duration ... use to enter the hours and minutes for the timer
    Min.: 00:01 (one minute); Max.: 23:59 (23 hours, 59 minutes)
    Save the timer:
    ▶ Save
```

The timer starts the countdown. In the idle display, icon and the remaining hours and minutes are displayed until one minute is left. From this point, the remaining seconds are counted down. At the end of the countdown, the alarm is triggered.

Disabling/repeating the alarm

Switch off the alarm:

▶ OFF

Repeat the alarm:

 Restart . . . the timer display is displayed again ▶ set another duration as required ▶ Save the countdown is restarted

Alarm clock



Date and time have been set.

Activating/deactivating the alarm clock and setting the wake-up time

•	■	sele	ect 🛜 Organizer 🕨 OK 🕨 🛅 Alarm Clock 🕨 OK then
	Switch on/off:	•	Activation: use to select On or Off
	Setting the wake-up t		
			Time use to enter hours and minutes
	Set days:	•	Occurrence use to switch between Monday-Friday
			and Daily
	Set the volume:	•	▼Volume • use t to set volume in 5 levels s or select
			crescendo (increasing volume)
	Set alarm:	•	■ Melody ► use ■ to select a ringtone for the alarm
	Save settings:	•	Save

When the alarm clock is activated, the icon and the wake-up time are displayed in idle display.

Alarm

An alarm is shown on the display and indicated by the selected ringtone melody. The alarm sounds for 60 seconds. If no key is pressed, the alarm is repeated after 5 minutes. After the second repetition, the alarm call is deactivated for 24 hours.



During a call, the alarm is only indicated by a short tone.

Switching off/repeating the alarm after an interval (snooze mode)

Deactivate the alarm: **OFF**

Repeat the alarm (snooze mode): Press **Snooze** or any key ... the alarm is switched off and repeated after 5 minutes.

Protection against unwanted calls

Time control for external calls



Date and time have been set.

Enter a time period during which the handset should suspend ringing to indicate external calls e.g. during the night.



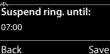
Enter time:

use to select On or Off
 use to switch between Suspend ring. from and Suspend ring. until ... use to enter start and end in 4-digit format

Save: Save



Example





The time control only applies to the handset for which the setting is configured. The telephone will continue to ring for numbers that have been assigned to a VIP group in the directory.

Protection from anonymous callers

The handset will not ring if callers' numbers are not revealed.

▶ ... use to select Settings ▶ OK ▶ Audio Settings ▶ OK ▶
Ringtones (Handset) ▶ OK ▶ Anon. Calls Silent ▶ Edit (= on) ... the call is only signalled on the display

Switch off ringtone when in charging cradle

The handset will not ring when placed in the charging cradle. The call is only indicated on the display.

▶ ... use to select Settings OK Audio Settings

Disable the ringtone (do not disturb)

You can use the **Do Not Disturb** function to prevent the handset signalling an incoming call.

- ▶ ... Use to select Audio Settings OK Do Not Disturb Edit
 (Do Not Disturb Edit
- The idle display shows "Do not disturb" active.
- Incoming calls are not signalled but show up in the call list as missed calls.
- Most messages are blocked. Exceptions: Appointments, alarm clock and anniversaries.



An incoming call occupies a line even if it is not signalled. If all the lines on the base are occupied, calls cannot be made.

Resource Directory

Sounds for ringtones and images that can be used as caller pictures (CLIP pictures) or as a screensaver are saved in the handset's resource directory. A range of monophonic and polyphonic sounds and pictures have been pre-set but further images and sounds can be downloaded using a PC (Gigaset QuickSync).

Media types:

Type		Format
Sound	Ringtones Monophonic Polyphonic Imported sounds	Internal Internal Internal WMA, MP3, WAV
Picture	CLIP-picture Screensaver	BMP, JPG, GIF 128 x 86 pixels 128 x 160 pixels

If insufficient memory is available, you must delete one or more pictures or sounds before others can be saved.

Managing images (for screensaver and CLIP) and sounds ... possible options: ▶ Select Screensavers / Caller Pictures ▶ OK ▶ use to View image: select picture **View** ... the selected picture is displayed ▶ Select Sounds ▶ OK ▶ use 🚺 to select sound ... the Play sound: selected sound is played Set volume: ▶ Options ▶ Volume ▶ OK ▶ use to select volume > Save Rename picture/sound: Select Screensavers / Caller Pictures / Sounds > OK > ...use to select sound/image > Options > Rename > use < to delete name, use to enter new name > Save ...the entry is saved with the new name Delete picture/sound: Select Screensavers / Caller Pictures / Sounds > OK > use to select sound/picture > Options > Delete entry . . . the

selected entry is deleted

The relevant options are not available if a picture/sound cannot be deleted.

Check memory

Display the available memory for screensavers and CLIP-pictures.

▶ ... use to select Additional Features OK Resource Directory OK
 ○ Capacity OK ... the percentage of available memory is displayed

Bluetooth

The handset is able to use Bluetooth™ to communicate wirelessly with other devices that also use this technology, e.g. to connect a Bluetooth headset or hearing aid.



Bluetooth is activated and the devices have been registered to the handset.

The following devices can be connected:

A Bluetooth headset or hearing aid



The headset / hearing aid has the **Headset** or **Handsfree profile**. If both profiles are available, the handsfree profile is used to communicate.

It may take 5 seconds to establish a connection to the headset, whether a call is accepted using the headset or transferred to the headset, or a call is made from the headset.

 Up to 5 data devices (PCs, tablets or mobile phones) for the transmission of address book entries as a vCard or for the exchange of data with the computer.

In order for telephone numbers to be used further, the area code (international and local area code) must be saved to the telephone.

Operating Bluetooth devices - device user guides

Activating/deactivating Bluetooth mode

▶ ... use to select Bluetooth OK Activation Change (= activated)
If the local area code is still not saved: ... use to enter local area code OK

When in idle status, the activated Bluetooth mode is indicated on the handset by the 🐉 icon.

Registering Bluetooth devices

The distance between the handset in Bluetooth mode and the active Bluetooth device (headset or data device) should not exceed 10 m.



The registration of a headset overwrites a previously registered headset.

If a headset is to be registered that is already registered with a different device, this connection must be deactivated before registering.

- ▶ ... use to select Bluetooth NoK Search for Headset / Search Devices NoK ... the search starts (may take up to 30 seconds) ... the names of found devices are displayed ... possible options:

 - added to the list of known devices Showing information:

of the Bluetooth device to be registered **\Delta** OK ... the device is

- Repeat search: ▶ Options ▶ Repeat Search ▶ OK
- Cancel search:

 Cancel

Editing the list of known (trusted) devices

Open the list

- ▶ ... use to select Bluetooth ▶ OK ▶ Known Devices ▶ OK ... the known devices are listed, an icon indicates the type of device
 - \mathbb{C}^{-}
- Bluetooth headset
- Bluetooth data device

If a device is connected, the relevant icon is shown in the display header instead of \$.

Edit an entry

- ▶ ... use to select Bluetooth ▶ OK ▶ Known Devices ▶ OK ▶ ... use to select entry ... possible options:
 - View an entry:
- View ... the device name and device address are displayed
 Press OK to go back

De-registering a device:

- ▶ Options ▶ Delete entry ▶ OK
- Edit name: ▶ Options ▶ Edit Name ▶ OK ▶ . . . use to edit name ▶ Save
- If an active Bluetooth device is de-registered, it may try to re-connect as a "non-registered device".

Rejecting/accepting a non-registered Bluetooth device

If a Bluetooth device that is not registered in the list of known devices tries to connect to the handset, a prompt will appear asking you to enter the PIN of the Bluetooth device (Bonding).

Reject: Accept:

- Briefly press the End call key 6
- ... use to enter the PIN of the Bluetooth device to be accepted OK ... Wait for PIN confirmation ... then

Add the device to the list of known devices: > Yes

use the device temporarily: **No...** the Bluetooth connection can be used, as long as the device is located within transmission range or until it is switched off

Changing the Bluetooth name of the handset

The handset is shown by this name on another Bluetooth device.

► ... use to select Bluetooth ► OK ► Own Device ► OK ... the name and the device address are shown ► Change ► ... use to change the name ► Save

Additional functions using the PC interface



The **Gigaset QuickSync** program has been installed on the computer.

Free to download at → www.qiqaset.com/quicksvnc

QuickSync functions:

- Sync the handset's directory with Microsoft® Outlook®
- Upload CLIP-pictures (.bmp) from the computer to the handset
- Upload pictures (.bmp) as screensavers from the computer to the handset
- Upload sounds (ringtone melodies) from the computer to the handset
- · Update firmware
- Cloud synchronisation with Google™
- ▶ Connecting the handset to the computer via Bluetooth or via a USB data cable.



Connect the handset directly to the PC and not via a USB hub.

Transferring data



Data transfer using Bluetooth:

- · The computer has Bluetooth capability.
- A USB data cable is not plugged in. If a USB data cable is plugged in during an
 existing Bluetooth connection, the Bluetooth connection is interrupted.

Launch the Gigaset QuickSync program on the computer.

The message **Data transfer in progress** is shown on the display during data transfer between the handset and PC. During this time, it is not possible to enter any data using the keypad and incoming calls are ignored.

Carrying out a firmware update

- ▶ Connect the telephone and the PC using a USB data cable ▶ Launch Gigaset QuickSync ▶ Establish connection to the handset
- Start firmware update in Gigaset QuickSync... Information about this can be found in Gigaset QuickSync help feature

The update process may take up to 10 minutes (not including download time).



Do not interrupt the process and do not remove the USB data cable.

The data are first downloaded from the online update server. The time required for this depends on Internet connection speed.

The display on your telephone is switched off, the Message key and the Talk key flash. Once the update is complete, your telephone will automatically restart.

Procedure in the event of an error

If the update procedure fails or the telephone no longer functions properly after the update, repeat the update procedure:

- End the Gigaset QuickSync program on the PC ▶ Remove the USB data cable from the telephone ▶ Remove the battery ▶ Re-insert the battery
- ▶ Carry out the firmware update again as described above

If the update procedure fails more than once or it is no longer possible to connect to the PC, carry out the **Emergency Update**:

- ▶ End the Gigaset QuickSync program on the PC ▶ Remove the USB data cable from the telephone ▶ Remove the battery
- Press and hold keys 4 and 6 at the same time with the forefinger and middle finger ▶ Replace the battery
- Release keys 4 and 6 ... the Message key and the Talk key will flash alternately
- Carry out the firmware update as described above



Always save pictures and sounds uploaded onto the handset on the PC, as they are deleted during an **Emergency Update**.



Adjusting the telephone settings

Handset

Changing the language

▶ ... use to select Settings ▶ OK ▶ Language ▶ OK ▶ ... use to select language ▶ Select (= selected)

If the handset has been set to an incomprehensible language:

▶ Press the keys 9 5 slowly one after the other ▶ ... use to select the correct language ▶ press the right display key

Select country (if available)

Select the country where you are using the phone. Your selection is used for country-specific defaults, such as the international country code.

▶ ... Use to select Settings > OK > Telephony > OK > Country > OK > ... Use to select the country > Select (= selected)

Display and keypad

Screensaver

A digital or analogue clock, Info Services and a range of pictures can be selected to be displayed as a screensaver when in idle status.

▶ ... use to select Settings ▶ OK ▶ Display & Keypad ▶ OK ▶
Screensaver ▶ Edit (= on) ... then

Switch on/off: Activation: . . . use to select On or Off

Select screensaver: ▶ ☐ Selection ▶ ... use ☐ to select a screensaver (Digital Clock / Analog Clock / Info Services / < Pictures > / Slideshow)

View screensaver: ▶ View Save selection: ▶ Save

The screensaver is activated approx. 10 seconds after the display has changed to idle status.



All pictures from the **Screensaver** folder of the **Resource Directory** are available for selection.

End screensaver

▶ Press the End call key briefly ... the display changes to idle status

Notes on displaying Info Services



Info Services are activated via the web configurator.

The telephone is connected to the Internet.



If no information is currently available, the digital time (**Digital Clock**) is displayed instead until information is available again.

Switching Info Services on/off

The text information from the Internet that is set for the screensaver **Info Services** can be displayed as a scrolling message in idle status.

▶ ... use to select Settings ▶ OK ▶ Display & Keypad ▶ OK ▶ Info Ticker ▶ Edit (= on)

The text appears as soon as the telephone changes to idle status. If a message is shown in the display, the info text is not displayed.

Large font

Show text and icons in call lists and in the directory in a larger size in order to improve legibility. Only one entry is shown in the display and names are abbreviated if necessary.

▶ ... use to select Settings OK Display & Keypad OK Large Font Change Ton)

Colour scheme

You can choose from a range of colour combinations for the display.

```
    ▶ ... use  to select  Settings  OK  Display & Keypad  Display & Keypad  OK  Display & Keypad  Display & Keypad  OK  Display & Keypad  Display & Keypad  Display & Keypad  OK  Display & Keypad  Display & Ke
```

Display backlight

The display backlight always illuminates when the handset is taken out of the base station/charging cradle or when a key is pressed. Any **digit keys** that are pressed appear on the display for pre-dialling.

Switch the display backlight on/off when in idle status:

▶ ... Use to select Settings OK Display & Keypad OK Display Backlight OK Use to select when the setting is applied (In Charger / Out of Charger / In Talk State)
 ▶ Select in each case with On or Off Save



The handset's standby time may be significantly reduced if the display backlight is switched on.

Keypad illumination

The keypad has 5 levels of brightness to choose from.



Activating/deactivating automatic keypad lock

Automatically lock the keypad when the handset has been in idle status for around 15 seconds.



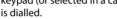
Assigning the Functions key

Assign one of the following functions to the Functions key in the top left of the handset.

QuickDial The phone number assigned to the key is dialled.

Send Key

A phone number previously entered from the keypad (or selected in a call list or the directory)







Enable/disable: Activation: Use to select On or Off

Specify whether the Functions key is also locked when the keypad lock is enabled, or it stays enabled:

Save the selection: **Save**

Using the Functions key - p. 14

Tones and signals

Call volume

You can set the volume of the earpiece, handsfree function and headset on 5 levels independently of each other.



Changes are only saved permanently in Profile Personal.

During a conversation

ı	In	ы	ما	sta	tı	ıc

► Handset Volume ► Use to select what the setting is to apply for (Earpiece / Speaker / Corded headset) ► Use to select the volume ► Save ... The setting is saved

or

▶ ... Use to select Settings OK Audio Settings OK Handset
 Volume OK Use to select what the setting is to apply for (Earpiece / Speaker / Corded headset)
 Use to set the volume Save

Automatic volume control



Crescendo is **not** set for the ringtone volume (p. 50).

The phone is able to automatically adjust the volume of the receiver and ringtone to the ambient volume. Here you can set the sensitivity with which the phone reacts to changes in noise level (Very High, High, Medium, Low, Very Low).

▶ ... Use to select Settings OK Audio Settings

Adjust the sensor:

Sensitivity Use to adjust the sensor sensitivity

Save: Save

Headset - volume correction

Change the call volume for the wired headset. In addition to the standard settings for the call volumes, here you can compensate the audio setting characteristics of your headset.

► ... Use to select Settings OK Audio Settings OK Corded Hdst Boost Use to set the volume Save

Microphone sensitivity

Adjust the sensitivity of the microphone for the receiver or wired headset. This gives you improved acoustics in loud environments and when there are echoes.

▶ ... Use to select Settings ▶ OK ▶ Audio Settings ▶ OK ▶ Mic Sensitivity ▶ OK ▶ Use to select what the setting applies for (Earpiece / Corded headset) ▶ Use to adjust the sensitivity ▶ Save

Earpiece and handsfree profile

Select a profile for the **earpiece** and **handsfree mode** in order to adapt the telephone as much as possible to the surroundings. Check which is the most comfortable profile for you and your caller.

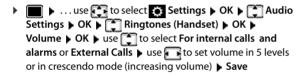


Earpiece Profiles: High frequency or Low frequency (default setting)

Handsfree Profiles: Standard (default setting) or Reduced Echo

Ringtones

Ringtone volume







Changes are only saved permanently in **Profile Personal**.

Ringtone melody

Set different ringtones for internal and external calls.



Switching the ringtone on/off

Switching the ringtone off permanently

▶ Use the ♠ key to set the **Profile Silent** ... The following icon appears in the status bar: ♠ or: Fnable "Do not disturb"



Switching the ringtone on permanently

Use the key to set Profile Loud or Profile Personal

Switching the ringtone off for the current call

▶ Silence or press the End call key 🕝

Switching the alert tone (beep) on/off

Switch on an alert tone (beep) instead of the ringtone:

▶ Use the Profile key to select Profile Silent Press Beep within 3 seconds . . . The following is shown in the status bar: <a>А

Switching off the alert tone: • Use the Profile • key to change profile

Switching the silent alert on/off

Incoming calls and other messages are indicated by a silent alert.

Luse to select Settings ► OK ► Audio Settings ► OK ► Silent
 Alert ► Change (= on)

Switching advisory tones on/off

The handset notifies acoustically about different activities and statuses. These advisory tones can be switched on/off independently of each other.

► ... use to select Settings ► OK ► Audio Settings ► OK ► Advisory
Tones ► OK ... then

Tone when keys are pressed:

▶ **Key Tones:** . . . use to select **On** or **Off**

Confirmation/error tone after making entries, advisory tone when a new message has been received:

▶ Confirmation ▶ ... use **T** to select **On** or **Off**

Warning tone when there are fewer than 10 minutes of talktime remaining (every 60 seconds):

▶ **Battery** ▶ ... use **t** to select **On** or **Off**

Warning tone when the handset is moved out of range of the base station:

Out of Range: ... use to select On or Off

Save settings: Save

Auto answer

When Auto answer is enabled, the handset accepts an incoming call as soon as it is removed from the charging cradle.

► ... use to select Settings ► OK ► Telephony ► OK ► Auto Answer ► Change (= activated)

Regardless of the **Auto Answer** setting, the connection ends as soon as you place the handset back in the charging cradle. Exception: Press and hold the handsfree key for a further 2 seconds while placing the handset in the charging cradle.

Emergency numbers

You can enter up to three phone numbers as emergency numbers - that you can also dial when the keypad lock is PIN-protected.

Numbers ▶ OK ▶ Use to select to select an entry (--- = empty entry) ▶ Change ▶ Use to select an entry (--- = empty entry) ▶ Change ▶ Use to enter the name for the emergency number ▶ Use Use to enter the emergency number ▶ Save

Delete entry: ▶ Use **<** C to delete the name and phone number ▶ Save

Fast access to numbers and functions

Assigning a number to digit keys (quick dial)

It is possible to assign a number from the directory to the keys 1 and 2 to 9



A number has not been assigned to the digit key.

Press and hold the digit key

or

▶ Briefly press the digit key ▶ Press the display key QuickDial

The directory opens.

... use to select an entry ▶ OK ▶ ... use to select a number if necessary ▶ OK ...
the entry is saved to the digit key



If the entry in the directory is deleted later, this will not affect the assignment of the digit key.

Dialling a number

 $\blacktriangleright\,\,$ Press and hold the digit key $\,\dots$ the number is dialled immediately

or

▶ Briefly press the digit key ... the number/name (possibly in abbreviated form) is shown on the left display key ▶ ... press the display key ... the number is dialled

Changing the digit key assignment

▶ Briefly press the digit key ▶ Change ... the directory is opened ... possible options: Change the assignment:

Delete the assignment:

Clear Key

Assigning display keys / Changing assignments

The left and right display keys have a **function** preset by default when in idle mode. The key can be re-assigned.

Possible functions: Alarm Clock, Redial, Handset Directory . . . More functions are available in More Functions...

Starting a function

With the telephone in idle status:

Briefly press ... the assigned function is executed

Changing the handset PIN

The handset is protected against unauthorised use by a PIN. The handset PIN must be entered e. g. when switching off the keypad lock.

Change the handset's 4-digit PIN (default setting: 0000):

```
▶ ... use to select Settings ▶ OK ▶ System ▶ OK ▶ Handset PIN ▶ OK ▶ ... use to enter the new handset PIN ▶ OK
OK
```

Resetting a handset

Reset any individual settings and changes that you have made.





The following settings are not affected by a reset

- Registration of the handset to the base station
- · Date and time
- · Directory entries and call lists

Resetting the handset to the default settings

Reset all settings and personal information.

```
▶ ... Use to select Settings ▶ OK ▶ System ▶ OK ▶ Frase Handset ▶ OK ▶ Use to enter the current PIN ▶ OK
```

All user information, lists, the directory and the handset registration with the base are erased. The Registration wizard is started.

Handset update

The handset supports firmware updating via the DECT radio link to the base/router (SUOTA = Software Update Over The Air).

The phone checks whether new firmware is available for the handset. If it is, a message is displayed.

Start the firmware update with Yes.

Enable/disable automatic check for new firmware:

```
▶ ... use  to select  Settings  OK  System  OK  Handset
Update  OK  Automatic Check  OK  Change  = enabled
```

Start the firmware update manually

```
    ▶ ... use  to select  Settings  OK  System  OK  Handset
    Update  OK  Update  OK  OK  OK ... if there is new firmware, the update will start
```



The update process may take up to 30 minutes. During this time, only restricted handset use is available.

Checking the firmware version

▶ ... use to select Settings ▶ OK ▶ System ▶ OK ▶ Handset Update ▶ OK ▶ Current Version ▶ OK ... the firmware version of the handset is displayed

Appendix

Customer Service & Help

Do you have any questions?

For quick help and information, please refer to this user quide or visit gigasetpro.com.

For online information and services concerning

- Products
- Documents
- Interop
- Firmware
- FAO
- Support

please refer to wiki.gigasetpro.com.

For further information our Gigaset specialised reseller will be happy to help you related to your Gigaset product.

Manufacturer's advice

Authorisation

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset S700H PRO is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: gigasetpro.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

Data protection

We at Gigaset take the protection of our customers' data very seriously. It is precisely for this reason that we are ensuring all our products feature "Privacy by Design" as standard. All information we collect is used to make our products as good as possible. In the process, we ensure your details are protected and only used for the purposes of making available to you a product or service. We know which path your data takes through the company and ensure this happens in line with data protection specifications in a secure and protected manner.

The full text of the privacy policy is available from: www.gigaset.com/privacy-policy

Environment

Environmental management system



 $Gigaset \, Communications \, GmbH \, is \, certified \, pursuant \, to \, the \, international \, standards \, ISO \, 14001 \, and \, ISO \, 9001.$

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths. **Never** use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid



If the device comes into contact with liquid:

- Disconnect the power supply.
- 2 Remove the batteries and leave the battery compartment open.
- 3 Allow the liquid to drain from the device.
- 4 Pat all parts dry.
- 5 Place the device in a dry, warm place for at least 72 hours (not in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).
- 6 Do not switch on the device again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

Technical data

Battery

Technology: 2 x AAA NiMH

Voltage: 1.2 V Capacity: 750 mAh

Handset operating times/charging times

The operating time of your handset depends on the capacity and age of the battery and the way they are used. (All times are maximum possible times.)

Standby time (hours)	320/180 *
Talktime (hours)	13
Operating time with 1.5 hours of calls per day (hours)	130/100 *
Charging time in charging cradle (hours)	8.5

^{*} With the **No Radiation** function disabled / with the **No Radiation** function enabled, with no display lighting when the phone is idle and during a call

Power consumption of the handset in the charging cradle

When charging: approx. 1.50 W
To maintain the charge status: approx. 0.50 W

General specifications

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex mode	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 μs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors
Base station power supply	230 V ~/50 Hz
Environmental conditions for operation	+5 °C to +45 °C; 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/PD (pulse dialling)

Bluetooth

Radio frequency range	2402-2480 MHz
Transmission power	4 mW pulse power

Power adapter for the handset

Manufacturer	Salom Electric (Xiamen) Co. Ltd.
	Commercial registration number: 91350200612003878C
	31 Building, Huli Industrial District,
	Xiamen, Fujian 361006, P.R. China
	Salcomp (Shenzen) Co. Ltd.
	Commercial registration number: 91440300618932635P
	Salcomp Road, Furond Industrial Area,
	Xinqiao, Shajing, Baoan District, Shenzen 518125 China
Model identifier	C705 / C710
Input voltage	230 V
Input AC frequency	50 Hz
Output voltage	4 V
Output current	0.15 A
Output power	0.6 W
Average active efficiency	> 46%
Efficiency at low load (10%)	not relevant – only at output power > 10 W
No-load power consumption	< 0.10 W

Character charts

Standard characters

Press the relevant key the number of times indicated.

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
1 🚥	1									
2	а	b	С	2	ä	á	à	â	ã	ç
3	d	е	f	3	ë	é	è	ê		
4	g	h	i	4	ï	Ì	ì	î		
5	j	k	ı	5						
6	m	n	0	6	ö	ñ	ó	ò	ô	Õ
7	р	q	r	S	7	ß				
8	t	u	V	8	ü	ú	ù	û		
9	w	х	у	z	9	ÿ	ý	æ	ø	å
0 -	ĵ		,	?	!	← ²⁾	0			

- 1) Space
- 2) Line break

Accessories

Name	Item number
Professional belt clip S:	S30852-Z2974-R142

Display icons

The following icons are displayed depending on the settings and the operating status of your telephone.

Icons in the status bar

Icon	Meaning
† †*13)	Signal strength (No Radiation off) 1% -100% white, if Maximum Range on; green, if Maximum Range off
(Red: no connection to the base station
①	No Radiation activated: white, if Maximum Range on; green, if Maximum Range off
χī	Profile Silent activated (Ringtone switched off)
र्जं	"Beep" ringtone activated
5	Keypad lock activated
*	Bluetooth enabled
C	Headset / hearing aid connected via Bluetooth

Icon	Meaning
Ç	Data device connected via Bluetooth
	"Do not disturb" enabled
	Battery charge status: White: between 11% and 100% charged Red: less than 11% charged Flashes red: battery almost empty (approx. 5 minutes of talktime left)
∮ □	Battery is charging (current charge status): 0% - 100%

Display key icons

Icon	Meaning	
$\rightarrow \rightarrow$	Last number redial	
< C	Delete text	

Icon	Meaning	
V	Open the directory	
+14	Copy number to the directory	

Display icons to indicate ...

lcon	Meaning
$\left((\bigwedge)\right)$	External call
$\left(($	Internal call
(→	Establishing a call (outgoing call)
<i>(⇔)</i>	Connection established
(×)	No connection established/ connection terminated

lcon	Meaning
$\left((\bigcirc \bigcirc) \right)$	Reminder for appointment
$\left(\!\left(\boldsymbol{\cancel{\&}}\right)\!\right)$	Reminder for anniversary
$((\mathbf{S}))$	Alarm call
$\Big((\bigcirc) \Big)$	Countdown timer

Other display icons

lcon	Meaning
9	Alarm clock is activated, display with alarm time
0	Timer switched on, display with countdown
~	Action complete (green)
X	Action failed (red)
i	Information
?	(Security) prompt
0	Please wait

Menu overview



Not all functions described in the user guide are available in all countries or from all network providers.

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Online Directory

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