

## Recommended set-up for collecting a IP Packet Trace using



HUB (packets are broadcast to each port)  
or SWITCH with mirrored ports



Gigaset IP Telephony Device



PC running **Wireshark**

Optional



## Provide full details of the equipment and call-flows

For each WireShark trace file submitted please accompany with a comprehensive summary of all equipment, IP addresses and telephone numbers which are included in the trace. For example:

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### TEST ENVIRONMENT

Party A > N510 IP Address 192.168.0.12 User Extension 201

Party B > N510 IP Address 192.168.0.12 User Extension 202

Party C > Samsung PBX IP Address 192.168.0.50 phone User Extension 203

Party D > Samsung PBX IP Address 192.168.0.50 phone User Extension 204

Party E > External Caller Telephone Number: 01234 567890

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### TRACE 1 SUPERVISED TRANSFER - Successful ✓

1. E calls A (bothways speech audible)
2. A presses R (Recall) or Softkey Ext. Call to initiate call transfer
3. A dials 203 to call C
4. C Rings
5. C Answers
6. A speaks with C (bothways speech audible)
7. A hangs-up call
8. C speaks with E (bothways speech audible)
9. C hangs-up
10. E hangs-up

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### TRACE 2 UNSUPERVISED TRANSFER - UnSuccessful ✘

1. E calls A (bothways speech audible)
2. A presses R (Recall) or Softkey Ext. Call to initiate call transfer
3. A dials 203 to call C
4. C Rings
5. A Hangs-up call before C answers
6. C answers
7. C connected to E but speech not audible by either party

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