

 Quick start guide

Gigaset pro

N870/N670 - 3CX

Introduction



This quick start guide demonstrates key features of the Gigaset DECT handsets connected to 3CX platform and is designed to help you learn the basics quickly.

Please note that most of the functions described here depend on the features assigned to the account to be used with the telephone. Some of the features can be configured and enabled by you and/or by your administrator.

- Basic Call Features
- Call Transfer Attended
- Call Transfer Un-Attended
- Call swapping
- Blind transfer






Additional Information











Additional information is available and can be found: <http://wiki.gigasetpro.com>





- ⚠ This quick start guide is based on the software dd: September 2019, N870/N670 Software 2.23.0 and the then available 3CX release V16. Gigaset offers different DECT (pro) handsets.

Basic Call Features

The following basic call features are supported.


Feature	Action
Make Call	<ul style="list-style-type: none">> Enter the number and briefly press the Talk key .> For handsfree press again the Talk key . <p>You can switch between handsfree or handset at any time during the call.</p>
End active call	> To end the call press the End call key  .
Answer incoming call	<ul style="list-style-type: none">> Press the Talk key .> Or press the Left Soft key Accept> Or if Auto Answer is activated, lift handset from cradle.
Reject incoming call	> Press the End call key  .

Feature	Action
Call lists	<ul style="list-style-type: none">> Press the Left Soft key Calls> Or press right  to open the Menu and select the Call Lists > Scroll up & down  to select the required Call list.<ul style="list-style-type: none">- All calls- Outgoing calls- Accepted calls- Missed calls> Scroll up & down  to select the number.> Press the Talk key  to start the call.
Speed Dial	<ul style="list-style-type: none">> Via Long press key 2 - 9.
Redial	<ul style="list-style-type: none">> Briefly press the Talk key .> Scroll up & down  to select the number.> Press the Talk key .
Volume	<ul style="list-style-type: none">> During the call press the up key .
Activate / Deactivate Ring tone	<ul style="list-style-type: none">> The handset has 3 sound profiles press the profile  key.<ul style="list-style-type: none">- Loud- Silent (Ringtone deactivated)- Personal

Feature	Action
Muting	<ul style="list-style-type: none">> During the call press the Mute (right) key . <p>On the display you can see that the Mute is enabled.</p>
Hold	<ul style="list-style-type: none">> During the call press the Left Soft key Ext. Call to put the call on hold.> To resume, press the Left Soft key End. <p>If you Hangup the call when on hold, a recall is initiated.</p>
Message waiting	<ul style="list-style-type: none">> New messages are signalled via flashing MWI key .
Message Centre	<ul style="list-style-type: none">> Press the MWI key  to open the message Centre.> Select between Mailbox or Missed calls.> Press the centre  of the Control key.> The Voicemail is played via the speaker.

Call Transfer Attended

When using attended transfer, you first make sure that the contact where you want to transfer the call, is available and willing to answer this call. There is first a 2 way conversation before you transfer the call.

- > You have an active call.
- > During the call press the Left Soft key **Ext. Call** to put the call on hold.
- > Enter the phone number.
- > Wait until the call is answered and you announced the call.
- > Hang up to **transfer** the call.
- > Or press **up & down**  to swap between the calls.

Blind Transfer

When using Blind transfer, you transfer the call without announcing it to the other party. The call is transferred with one key press.


- > You have an active call.
- > During the call press the Left Soft key **Ext. Call** to put the call on hold.
- > Enter the phone number.
- > Press the Right Soft key **Transf.** to transfer the call.

Call Transfer Un-Attended

When using un-attended transfer, you transfer the call without announcing it to the other party.

- > You have an active call.
- > During the call press the Left Soft key **Ext. Call** to put the call on hold.
- > Enter the phone number.
- > Wait until you hear the ringing tone.
- > Hang up to **transfer** the call.

Call Swapping

- > You have an active call.
- > Press **up & down**  to swap between the calls.