



Call Handling


Transferring a call to another party

You are speaking to one participant & you want to transfer the call to a third participant. Note this can be an internal extension or an external party.

Transfer without consultation

 Press the **R** transfer key or the Soft Key labelled **Ext. Call**. The call is placed on hold

 Enter the phone number (or use the **Directory**) for the participant to whom you wish to transfer the call & wait

 Listen for ringing & press the **End** key. Your connection to the participant is ended & the call is transferred

Consultation call with or without transfer

Use this function to announce the call to the other party with the option to transfer or to return to the caller again.

 Press the **R** transfer key or the Soft Key labelled **Ext. Call**. The call is placed on hold

 Enter the phone number (or use the **Directory**) for the participant you wish to call & wait


When the other party answers....


EITHER: announce the call & press the **End** key to transfer

OR: to return to the held party press the **Options** soft key then select **End Active Call** then select **OK**
[Note also the other Option to Conference both parties instead at this stage]

Voice Mail

Voice Mail

You will be notified of new messages by the flashing Envelope **Message** key. Also the quantity of new messages is displayed next to the  icon in the display

 Press the **Message** key or press and hold **1**. Follow the prompts for instructions

Gigaset DECT Handset ~ Quick Start User Guide



Support:
www.hello-telecom.co.uk/support
 Tel: 0115 852 6600



Gigaset pro

Internal Extensions


- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14

Handset Overview



1	Handsfree Speaker
2	Send key
3	Transfer key R
4	Soft Keys (call transfer during call)
5	Message Centre
6	Navigation key
7	End key

Making Calls

 Enter the number


 EITHER: Press the **Send** key


 OR: Press the **Handsfree Speaker** key


Note you can switch to handsfree or to the handset again at any time during the call

Last Number Redial

You can select from previously dialled numbers as follows:


 Press the **Send** key


 Scroll up and down until you see the number you want to call

 Press the **Send** key

Dialling a number from the directory

Open the **Directory** using the **Navigation** key

 Scroll through the names using the **Navigation** key until you see the name of the person you want to call

 Press the **Send** key. The party is called

Receiving Calls

You hear the ringer and the **Send** key flashes. To answer:


 EITHER: Press the **Send** key

 OR: **Handsfree Speaker** key

Note you can switch to handsfree or to earpiece again at any time during the call


Call Pick-up

If you can hear a specific phone ringing & you want to answer it from your own handset you can do so by entering a feature code:


 ** followed by the extension number of the ringing phone

Additional Features


Keypad Lock

 To avoid accidental use (eg when handset is in your pocket) press and hold the # / lock key. You will hear a confirmation tone. Press and hold again to activate the keypad

Ringer Off

 To mute the ringer (eg when you are in a meeting) press and hold the * / ringer key. You will hear a confirmation tone. Press and hold again to activate the ringer

Hold

 To hold the current Call press **R** or the Soft Key labelled **Ext. Call**

To return to the held Call press the Soft Key labelled **End**

Other Useful Network Features

> CLI Restriction on *31# off #31# check *#31#

> Anonymous Call Rejection on *227# off #227# check *#227#

> Call Forward Always on *21*target# off #21# check *#21#

> Call Forward on Busy on *67*target# off #67# check *#67#

> Call Forward on No Answer on *61*target*time# off #61# check *#61#

> Record All Calls on *898# off #898# check *#898#

> Per Call Recording record *88*number# don't record #88*number#