




Transferring a call to another party

You are speaking to one participant & you want to transfer the call to a third participant. Note this can be an internal extension or an external party.

Transfer without consultation

 Press the **Transfer** key. The call is placed on hold


 EITHER: dial the telephone number for the participant to whom you wish to transfer & press the **Transfer** key. The call is transferred & you can hang up


 OR: press the internal **Extension** function key for the participant to whom you wish to transfer the call & hang up




Consultation call with or without transfer


Use this function to announce the call to the other party with the option to transfer or to return to the caller again or to toggle between parties.

 Press the **Transfer** key. The call is placed on hold

 EITHER: dial the telephone number for the participant whom you wish to call & press the **DIAL** soft key as indicated in the display

 OR: press the internal **Extension** function key for the participant to whom you wish to call


When the other party answers...


 EITHER: announce the call & either press the **Transfer** key again or hang-up. Your connection to the participant is ended & the call is transferred

 OR: to return to the held party either use the **Navigation** key & select that party by confirming with the green tick

Voice Mail

Voice Mail

You will be notified of new messages by the flashing Envelope **Message** key. Also the quantity of new messages is displayed next to the  icon in the display

 Press the **Message** key or press & hold **1**. Follow the prompts for instructions.



Support:
www.hello-telecom.co.uk/support
 Tel: 0115 852 6600



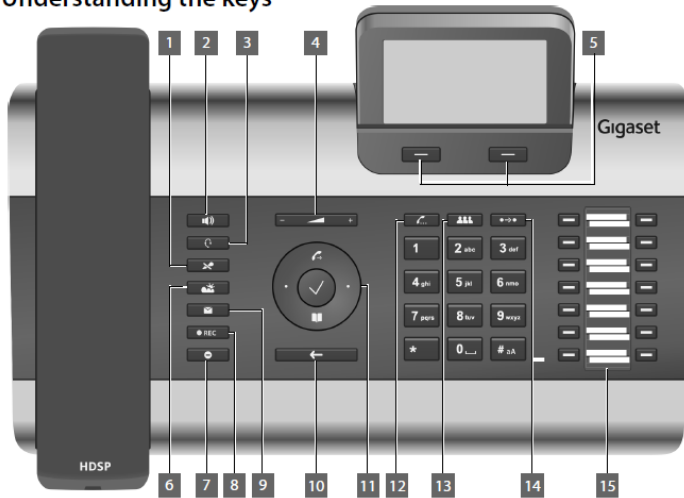
Gigaset pro

Internal Extensions

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14

Phone Overview (DE900 shown - other models vary)

Understanding the keys



5	Display / soft keys
6	Information Centre
7	Do Not Disturb
8	Call Record
9	Message Centre
10	End Call / back
11	Navigation key
12	Consultation
13	Conference
14	Transfer
15	Extension/Function keys

1	Mute	3	Headset
2	Speaker	4	Volume

Making Calls

- Enter the phone number or press the appropriate **Function** (Speed Dial) key
- Press the **Handsfree Speaker** key or lift the handset. The number is called
Note you can switch to handsfree or to the handset again at any time during the call
- Last Number Redial**
You can select from previously dialled numbers as follows:
 - Scroll up & view the number you want to call
- Press the **Handsfree Speaker** key or lift the handset. The number is called
- Dialling a number from the directory**
 - Open the **Directory** using the **Navigation** key
 - Scroll through the names using the **Navigation** key until you see the name of the person you want to call
 - Press the **Handsfree Speaker** key. The party is called

Receiving Calls

You hear the ringer & the **Handsfree Speaker** key flashes. To answer:

EITHER: Lift the handset

OR: press the **Handsfree Speaker** key

Note you can switch to handsfree or to the handset again at any time during the call

Call Pick-up

If you can hear a specific phone ringing in your Group & you want to answer it from your own phone you can do so by entering a feature code:
***00#**

Conference Calls

Your Gigaset Phone can support conference calls for multiple parties
[DE310 & DE410 Three parties | DE700 & DE900 Five parties]

During an existing call press the **Conference** key. Dial the telephone number of the party you wish to include in the existing call.

Repeat to add more parties to your Conference Call

Additional Features

- Call Recording** (DE900 only)
During a call you can begin recording. After the call you can listen to the recording by using the Navigation Keys & selecting Messages. Select Call Records from the menu.
- Do Not Disturb**
Activating this feature will send callers directly to your Voice Mail or return engaged tone.
- Mute**
Activating this feature will mute the microphone during the call.
- Other Useful Network Features**
 - > CLI Restriction on ***31#** off **#31#** check ***#31#**
 - > Anonymous Call Rejection on ***227#** off **#227#** check ***#227#**
 - > Call Forward Always on ***21*target#** off **#21#** check ***#21#**
 - > Call Forward on Busy on ***67*target#** off **#67#** check ***#67#**
 - > Call Forward on No Answer on ***61*target*time#** off **#61#** check ***#61#**
 - > Record All Calls on ***898#** off **#898#** check ***#898#**
 - > Per Call Recording record ***88*number#** don't record **#88*number#**