

Gigaset pro



Maxwell C

BECAUSE IT'S YOUR BUSINESS.

Maxwell C – versatile in use

With your **Maxwell C**, you have purchased a high-quality, multifunctional and future-proof device.

The **Maxwell C** is a new addition to Gigaset's tried and trusted DECT handset portfolio and offers a solution for people who prefer to use a traditional telephone handset.

You can use your **Maxwell C** on many different DECT bases and DECT-enabled gateways.

On a Gigaset base

Connect your **Maxwell C** to a Gigaset base and use the many features with the quality you would expect from Gigaset.

If your Gigaset base is IP-enabled (e.g. N510 IP PRO) you can also use your **Maxwell C** to make wideband calls in excellent quality.

All the functions that are available for your **Maxwell C** are detailed/described in this guide. All the functions offered by Gigaset bases are described in the guide relevant to your Gigaset system.

All the Gigaset user guides are available

- in an online format at → gigasetpro.com
- as pdf files at → wiki.gigasetpro.com

On a DECT/GAP base or router from another manufacturer

The **Maxwell C** also functions on DECT/GAP bases from other manufacturers and on DECT routers. For more detailed information please go to → wiki.gigasetpro.com

On DECT routers with CAT-iq 2.0

Your Gigaset **Maxwell C** is certified in accordance with the DECT/CAT-iq 2.0 standard. As a result, operation with a DECT router with CAT-iq functionality is possible.

Maxwell C functions on a CAT-iq router (amongst others):

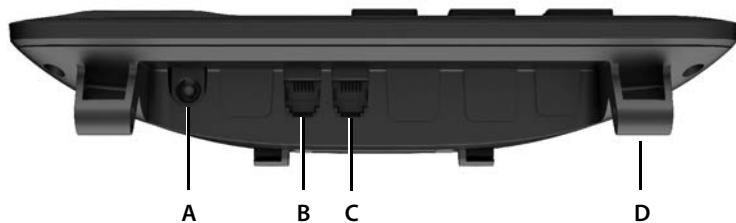
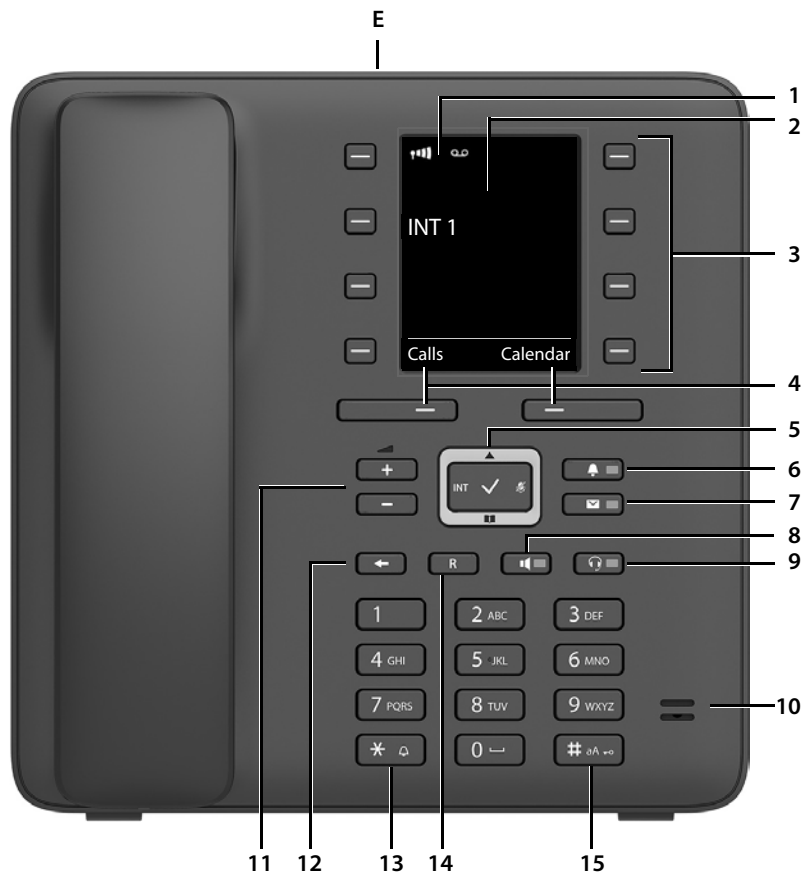
- full access to the central directory on the router as well as the local directory integrated in the device,
- convenient calling and use of call lists,
- using several lines and call numbers^{*},
- broadband calls in guaranteed/certified HD-Voice™ quality.

→ Details can be found in the user guide for your router.

Detailed information on the functionality of the **Maxwell C** on various bases and routers can be found at → wiki.gigasetpro.com

* The relevant scope of the function is dependent on the country, network and router





Overview



Keys

- 1 **Status bar** (→ p. 54)
Icons display current settings and operating status of the telephone
- 2 **Display**
- 3 **Quick dial keys** (→ p. 15)
- 4 **Display keys** (→ p. 15)
Various functions, depending on the operating situation
- 5 **Control key / Menu key** (→ p. 14)
Open a menu; navigate in menus and entry fields; access functions (depending on the situation)
- 6 **Profile key** (→ p. 29)
Switch between sound profiles
lit up: Do not disturb function activated
- 7 **Message key** (→ p. 26)
Access to the call and message lists
flashes: new message or new call
- 8 **Handsfree key**
Accept call through the handsfree function; switch from handset to handsfree mode
In idle status: Start dialling ▶ Press **briefly**
lit up: Call is being made via the handsfree function
- 9 **Headset key**
Make a call via the headset; switch between handset and handsfree mode
lit up: Call is being made via the headset
- 10 **Microphone**
- 11 **Volume keys**
During a call: Adjust the volume of the speaker, handset or headset
- 12 **End/Back key**
Cancel function; go back one menu level ▶ Press **briefly**
Return to idle status ▶ Press and **hold**
- 13 **Star key**
Disable ringtone ▶ Press and **hold**
Open special characters table (when inputting text) ▶ Press **briefly**
Switch from pulse dialling to tone dialling (for the existing connection) ▶ Press **briefly**
- 14 **Recall key**
Consultation call (flash) ▶ Press and **hold**
- 15 **Hash key / Lock key**
Enable/disable keypad lock (in idle status) ▶ Press and **hold**
Toggle between upper/lower case and digits (for text entry) ▶ Press **briefly**
Insert a dialling pause ▶ Press and **hold**

Connectors

- A  Socket for power adapter
 - B  Socket for headset with RJ9 plug
 - C  Socket for handset
 - D Brackets for attaching the base stand
 - E  Micro USB for connecting a data cable
- Getting started, p. 9

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From a technical point of view, Gigaset Maxwell C is a DECT handset. In order to be able to make calls with it, it requires a connection to a DECT base station, e.g. to a router with CAT-iq functionality or a Gigaset base. Once the connection is established, you can set up Gigaset Maxwell C at any location within the reach of the base.

Hereinafter, Gigaset Maxwell C is referred to as handset.



Not all functions described in the user guide are available in all countries or from all network providers.

Additional information



You can obtain all Gigaset user guides

in PDF format: → wiki.gigasetpro.com

online: → gigasetpro.com

Illustration in the user guide

	Warnings, which if not heeded, can result in injury to persons or damage to devices.
	Important information regarding function and appropriate handling or functions that could generate costs.
	Prerequisite for being able to carry out the following action.
	Additional helpful information.

Keys

	Control key rim / centre		Digit/letter keys
	Volume keys		Profile key
	Message key		End/Back key
	Recall key		Handsfree key
	Headset key		Star key
	Hash key		
OK, Back, Select, Change, Save, ...		Display keys	

Procedures

Example: Activating/deactivating radiation-free

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **ECO DECT** ▶ OK ▶ **No Radiation** ▶ **Change** (= on)

Step	Actions required
▶	Press the middle of the control key when the handset is in idle mode. The main menu is opened.
▶	Navigate to the icon using the control key .
▶ OK	Press OK to confirm. The Settings submenu is opened.
▶	Select the ECO DECT entry using the control key .
▶ OK	Press OK to confirm. The ECO DECT submenu is opened.
▶	Select the No Radiation entry using the control key .
▶ Change	Enable or disable it using Change . Function is activated /deactivated

Safety precautions



Read the safety precautions and the user guide before use.

Comprehensive user guides for all telephones and telephone systems as well as for accessories can be found online at gigasetpro.com in the Support category. We thereby help to save paper while providing fast access to the complete up-to-date documentation at any time.

The device cannot be used in the event of a power failure. In case of a power failure it is also **not** possible to make **emergency calls**.

Emergency numbers **cannot** be dialled if the **keypad/display lock** is activated!



Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).



The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.



Use only the power adapter indicated on the device.



Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical data").

Getting started

Contents of the package

- 1 x telephone
- 1 x handset
- 1 x handset connecting cable
- 1 x base stand
- 1 x support panel
- 1 x power adapter
- 1 x user guide



The device is designed for use in enclosed, dry rooms within a temperature range of +5 °C to +45 °C.

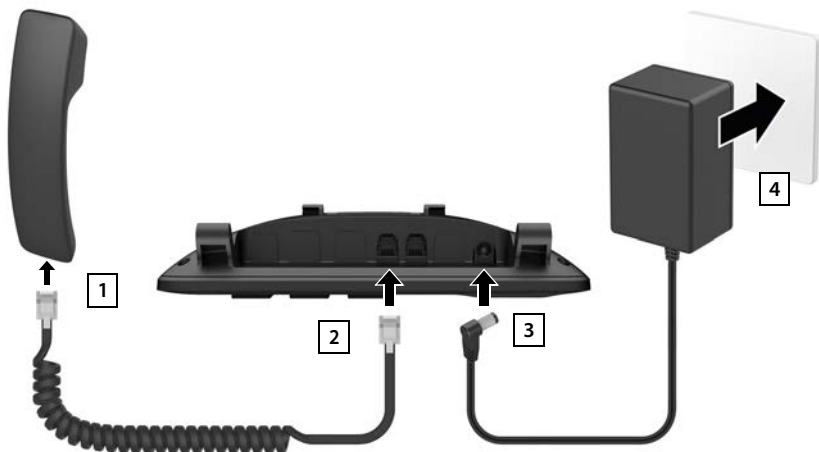
The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.



Never expose the telephone to heat sources, direct sunlight or other electrical devices.

Protect your telephone from moisture, dust, corrosive liquids and vapours.

Setting up the telephone for use

Connecting the telephone



- ▶ Connect the handset connecting cable to the handset [1].
- ▶ Insert the other end of the handset connecting cable into the socket marked with  on the telephone [2].
- ▶ Insert the power cable from the power adapter into the socket marked with  [3].
- ▶ Connect the power adapter [4].

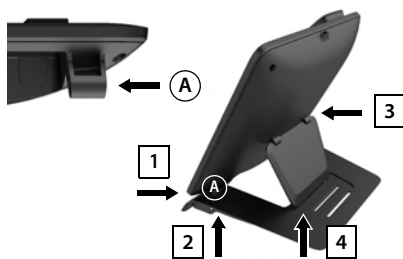


The power adapter must **always be connected** during operation, as the device will not operate without a power supply.


Setting up the telephone

- ▶ Press the brackets on the right and left at the bottom of the telephone (A) onto the corresponding openings on the base stand until they click into place [1].
- ▶ Thread the cables on the right or left through the recesses on the bottom of the base stand [2].
- ▶ Attach the support panel to the back of the telephone [3] and insert it into one of the slits on the base stand [4].

Which slit you use determines the angle of the telephone.



Setting the display language

- ▶ Press the control key  until the language required is selected on the display, e.g. **English** ▶ press the display key **OK**



You can also change the display language later on in the **Settings** menu.

Registering the handset (depending on the base)



From a technical point of view, Gigaset Maxwell C is a DECT handset. In order to be able to make calls with it, it requires a connection to a DECT base station, e.g. to a router with CAT-iq functionality or a Gigaset base. Once the connection is established, you can set up Gigaset Maxwell C at any location within the reach of the base.

Hereinafter, Gigaset Maxwell C is referred to as handset.



Registration must be initiated on the base station **and** on the handset. Both must be carried out **within 60 secs.**

On the base / router

- Gigaset base: ▶ Press and **hold** the Registration/Paging key on the base station (approx. 3 sec.).
- Other base station/ router: ▶ Information regarding the registration procedure → Documentation regarding your base/your router

On the handset



- ▶ **Register** ... an available base is searched ▶ ... if requested: enter the system PIN (default setting on Gigaset bases: **0000**) ▶ **OK**


Once registration is complete, the handset returns to idle status. The internal number of the handset appears in the display, e.g. **INT 1**.

A handset can be registered to up to four base stations.

- ▶  ▶ ... use  to select  **Settings** ▶ **OK** ▶  **Registration** ▶ **OK** ▶

- Registering the handset: ▶ **Register Handset** ▶ **OK** ... an available base is sought ▶ ... if required: enter system PIN (default setting on Gigaset bases: **0000**) ▶ **OK**

- Change of base: ▶ **Select Base** ▶ **OK** ▶ ... use  to select base or **Best Base** ▶ **Select**  = selected)
Best Base: The handset chooses the base station with the best reception as soon as it loses connection to the current base station.

- De-registering the handset (depending on the base): ▶ **De-register Handset** ▶ **OK** ... the handset being used is selected ▶ ... use  to select another handset if required ▶ **OK** ... enter system PIN if required ▶ **OK** ▶ ... Confirm de-registration with **Yes** If the handset is still registered to other bases, it switches to the base with the best reception (**Best Base**).

Data protection

If the product is connected to the Internet via an IP base station or router, it will automatically connect to the Gigaset support server sending regular product specific information. This information will for example be used for firmware updates or to provide internet services. For more information regarding the stored data, please visit → gigaset.com

Setting the date and time

Set the date/time so that the correct date and time can be assigned to incoming calls and to enable the alarm to be used.



Date and time are set using the base. The date and time can also be set on an IP-compatible base via a time server on the network.

If the base permits it, you can set the date and time manually using the handset.

- ▶ ▶ ... use to select **Settings** ▶ **OK** ▶ **Date/Time** ▶ **OK**

The active cursor position flashes ▶ ... change cursor position with ▶ ... switch between cursor positions with

Enter date:

- ▶ ... using enter the day, month and year in 8-digit format.

Enter time:

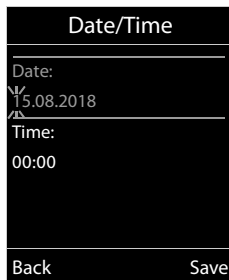
- ▶ ... using enter hours and minutes in 4-digit format.

Save settings:

- ▶ Press the display key **Save**. ... **Saved** is shown in the display and a confirmation tone sounds.

Return to idle status:

- ▶ Press and **hold** the Back key



The telephone is now ready for use.

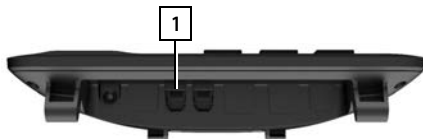
Connecting the headset

- ▶ Connect the headset with the RJ9 plug to the socket labelled 1.

or

- ▶ Connect headset via Bluetooth (→ p. 38).

The headset volume corresponds to the setting for the handset volume (→ p. 44).



Accept a call on the headset

- ▶ Press the headset key

If two headsets are connected: ▶ select the required headset by pressing the display key (**Bluetooth** or **Corded**)

Connecting the USB data cable

For data exchange between the handset and PC:

- ▶ Insert the USB cable with the micro-USB plug into the USB socket on the top of the handset **1**.



Use **Gigaset QuickSync** to transfer data, e.g. ringtones, directory entries or new firmware from the PC to the handset (→ p. 40).



Connect the handset **directly** to the PC and **not** via a USB hub.

Use a fully wired USB cable. Cables which are wired for charging only, for example, cannot be used for transmitting data.

Using the telephone

Getting to know your telephone

Lock/unlock the keypad

The keypad lock prevents any accidental use of the telephone.

Locking the keypad: ▶ Press and **hold** 

Unlocking the keypad: ▶ Press and **hold**  ▶ ... use  to enter the handset pin (if it is not 0000) ▶ **OK**

Handset PIN: → p. 48

Keypad lock activated: the following symbol appears 





If a call is indicated on the handset, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.

It is not possible to call emergency numbers either when keypad lock is activated.

Control key




The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.


In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e. g.  for "press right on the control key" or  for "press the centre of the control key".

In idle status

Open the directory

 Press **briefly**

Open the list of available online directories (Gigaset Base) or central directory of the base (e.g. CAT-iq base)

 Press and **hold**

Open the main menu

 or 

Open the list of handsets




In submenus, selection and entry fields

Confirm a function




During a conversation

Open the directory

 Press **briefly**

Open the list of available online directories (Gigaset Base) or central directory of the base (e.g. CAT-iq base)

 Press and **hold**

Mute the microphone



Initiate an internal consultation call





Adjust the loudspeaker volume for receiver and handsfree mode



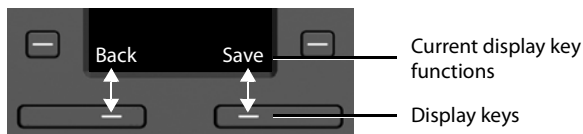
Volume keys

Set the volume for the **receiver/headset, handsfree mode** and **appointment reminders**:

- ▶ Press the volume keys  / 

Display keys

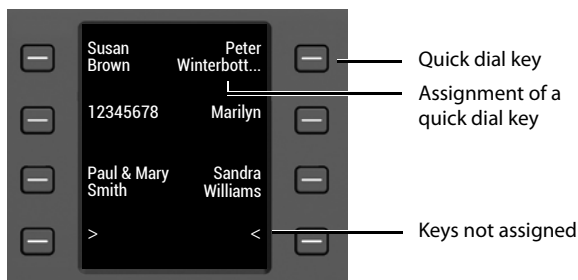
The display keys perform a range of functions depending on the operating situation.



Display key icons → p. 54.

Quick dial keys



Programmable keys offer rapid access to frequently used numbers.







Assigning a quick dial key

Quick dial key not yet assigned: ▶ **Briefly** press the key

Quick dial key is already assigned: ▶ Press and **hold** the key ▶ **Edit entry**

- ▶ ... use  to enter the first name and/or last name and number ▶ ... use  to toggle between the entry fields ▶ **Save**

or transfer a number from the directory:


- ▶  scroll to the **Number** entry field ▶  ... the local directory is opened ▶ ... use  to select an entry ▶ **OK** ▶ ... or use  to select a number ▶ **OK** ▶ **Save**



Entries without numbers are not possible.

Getting to know your telephone

Displaying current value

▶ In idle status press 


or

▶ Select **Quick dial screen** as screensaver (→ p. 42).



If a name (first or last name) is specified, it is displayed next to the key. If not, the number is displayed.

Deleting the assignment of the quick dial key

▶ Press and **hold** the quick dial key ▶  **Delete entry** ▶ **OK**

Menu guidance

The functions of your telephone are displayed in a menu that consists of several levels.




The menu guidance depends on the base. Depending on the number and type of available functions, these may be provided in different menus, e.g. at top level or in a submenu.


Examples: **Audio Settings** may be in the top-level menu or in the **Settings** submenu, while **Calendar** may be in the **Organizer** menu or the **Additional Features** menu.

Selecting/confirming functions


Confirm selection using

OK or press the centre of the control key 



One menu level back using

Back or press the Back key 

Change to idle status

Press and **hold** the Back key 



Switch function on/off using

Change on  / off 

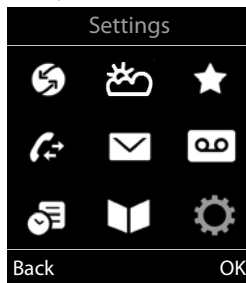
Activate/deactivate option using

Select activated  / not activated 

Main menu

In idle status: ▶ Press the **centre** of the control key  ▶ ... use the control key  to select a submenu ▶ **OK**


Example



The main menu functions are shown in the display as icons. The icon for the selected function is highlighted in colour and the name of the associated function appears in the display header.

Submenus


The functions in the submenus are displayed as lists.

To access a function: ▶ ... use the control key  to select a function ▶ **OK**


Return to the previous menu level:

▶ Press the display key **Back**

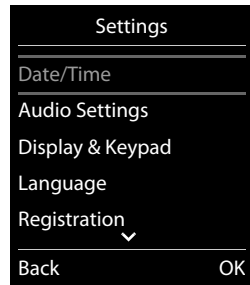
or

▶ **Briefly** press the Back key 

Returning to idle status

▶ Press and **hold** the Back key 



Example





If a key is not pressed, after 2 minutes the display will **automatically** change to idle status.

Entering text




Input position


- ▶ Use  to select an entry field. A field is activated when the cursor is blinking inside it.
- ▶ Use  to move the position of the cursor.



Correcting incorrect entries

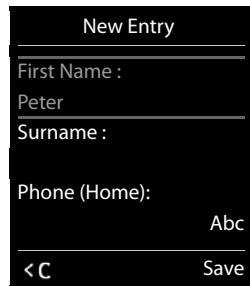
- Delete **characters** to the left of the cursor: ▶  Press **briefly**
- Delete **words** to the left of the cursor: ▶  Press and **hold**

Entering letters/characters

Multiple letters and numbers are assigned to each key between  and  and the  key. As soon as a key is pressed, the possible characters are displayed at the bottom of the display. The selected character is highlighted.

- Selecting letters/numbers: ▶ Press the key **briefly** several times in succession
- Switch between lower case, upper case and number entry mode: ▶ Press the hash key 



When editing a directory entry, the first letter and each letter following a space is automatically in upper case.
- Entering special characters: ▶ Press the star key  ▶ ... use  to navigate to the desired character ▶ **Insert**



The availability of special characters depends on the language setting.

Making calls

Making a call



▶ ... use  to enter a number ▶ lift the handset 

or

▶ lift the handset  ▶ ... use  to enter a number




or

▶ press the handsfree key  ▶ ... use  to enter a number




Cancel dialling: ▶ Replace the handset  or press the handsfree key 

On an IP-compatible Gigaset base (e.g. a Gigaset N510 IP PRO)



The connection is selected via the send connection (line) set for the handset. To use another line:

▶ Lift the handset  ▶ ... use  to select a line ▶ Dial ▶ ... use  to enter a number ...
the number is dialled approximately 3 seconds after the last digit has been entered

Dialling a number from the local directory

▶ ... use  to open the directory ▶ ... use  to select an entry ▶ lift the handset 

If multiple numbers are entered:


▶ ... use  to select a number ▶ lift the handset  ... the number is dialled



For fast access (quick dial): Assign numbers from the directory to the digit, display or quick dial keys.

Dialling from a public/central directory

Depending on the base to which the handset is connected, you can dial from a public directory or a central directory on a CAT-iq base.

▶ Press and hold 






Further information → in the detailed user guide for your base/router

Dialling from a call list

The call lists (→ p. 27) contain the most recent accepted, outgoing (redial list) and missed calls.


- ▶  ▶ ... use  to select  **Call Lists** ▶ OK ▶ ... use  to select a list ▶ OK ▶ ... use  to select an entry ▶ lift the handset 

Example

All calls	
  Frank	14.02.18, 15:40
 089563795	13.02.18, 15:32
  Susan Black	11.02.18, 13:20
View	Options










The call lists can be displayed directly by pressing the display key **Calls** if the relevant function has been assigned to the display key.

The **Missed calls** list can also be opened by pressing the Message key .

One touch call

A predefined number is dialled by pressing **any** key. This allows children who are not yet able to enter a number to call a certain number, for example.


Activate one touch call mode:


- ▶  ▶ ... use  to select  **Additional Features** ▶ OK ▶  **One Touch Call** ▶ OK ▶ ... use  to activate **Activation** ▶  **Call to** ▶ ... use  to enter the number ▶ **Save** ... activated One Touch Mode is shown in the idle display

Make a one touch call: ▶ Press any key ... the saved number is dialled

- ▶ Conduct a call over the handsfree function




or

- ▶ Lift the handset 

Cancel dialling: ▶ Press the handsfree key .

End one touch call: ▶ Press and **hold** the  key




Example

	07:15 22 Feb
INT 1	
 ↔ 	
OneTouchCall active	
0891234567	
OFF	


Incoming calls

An incoming call is indicated by ringing and in the display.

Accept the call:

- on the handset: ▶ Lift the handset 
- through the loudspeaker: ▶ Press the handsfree key 
 - ▶ or **Accept** (on a base without an answer machine)
- through a headset: ▶ Press the headset key 

If two headsets are connected: ▶ select the required headset by pressing the display key (**Bluetooth** or **Corded**)

Divert a call to the answer machine: ▶  (on a base with an answer machine)

Switch the ringtone off: ▶ **Silence** ... the call can be accepted for as long as it is shown on the display

On an IP-compatible Gigaset base with an answer machine


Forward to the answer machine: ▶ **GAP Online** ▶ **Divert to AM**

Reject the call: ▶ **GAP Online** ▶ **Reject call**

During a conversation

Handsfree mode

Activating/deactivating handsfree mode during a call, when establishing a connection and when listening to the answer machine:

- ▶ Press the handsfree key 

Call volume

Applies to the current mode (handsfree, receiver or headset if the handset has a headset connection):


- ▶ Press the volume keys  /  or  ▶ ... Use  /  or  to set the volume ▶ **Save**



The setting is automatically saved after around 3 seconds, even if **Save** is not pressed.

Muting the microphone







When the microphone is switched off, callers will no longer hear you.

Switch the microphone on/off during a call: ▶ Press 



Local answer machine

(only on Gigaset bases with local answer machine)







Switching the answer machine on/off:

- ▶  ▶ ... use  to select  Answer Machine ▶ OK ▶  Activation ▶ OK ▶ ... use  to select an answer machine (if there are several) ▶ Change ▶ ... use  to select On or Off ▶ Save


Playing back messages:

- ▶ Press the Message key  ▶ ... use  to select an answer machine (if there are messages for several answer machines) ▶ OK

Recording a personal announcement/advisory message:

- ▶  ▶ ... use  to select  Answer Machine ▶ OK ▶  Announcements ▶ OK ▶ ... use  to select Record Announcem. or Rec. Advisory Msg. ▶ OK ▶ ... use  to select an answer machine (if there are several) ▶ OK ▶ OK ▶ ... record an announcement (at least 3 seconds) ... possible options

Complete the recording and save:

- ▶ End ... the announcement is played back for you to check
- Cancel the recording: ▶ Replace the handset  or Back
- Resume the recording: ▶ OK
- Repeat the recording: ▶ New

Local handset directory

The local directory is unique to the handset. However, it is possible to send entries to other handsets.



Information on online directories (e.g. on a Gigaset N510 IP PRO) or central directories on CAT-iq bases → User guide for the base.

Opening the directory

- ▶ Briefly press in idle status

Directory entries

Number of entries: up to 500

Information: First name and surname, up to three telephone numbers, e-mail address, anniversary with alert, VIP ringtone with VIP icon, CLIP-picture

Length of the entries: Numbers: max. 32 digits
First name, surname: max. 16 characters
E-mail address: max. 64 characters

Creating an entry

- ▶ ▶ <New Entry> ▶ OK

Name:

- ▶ ... Use to toggle between the entry fields **First Name** / **Surname** ▶ Use to enter the first and/or last name

Numbers:

- ▶ **Tel.1 - Type** ▶ ... Use to select a number type (**Home, Office or Mobile**) ▶ ▶ ... Use to enter a number

Enter more numbers: ▶ Use to toggle between the entry fields **Tel.1 - Type** / **Tel.2 - Type** / **Tel.3 - Type** ▶ ... Use to enter a number

Anniversary:

- ▶ ... use to activate/deactivate **Anniversary** ▶ ... use to enter date and time ▶ ... use to select type of alert (**Visual only** or a ringtone)

Caller Melody (VIP):

- ▶ ... use to select the ringtone that will indicate a call from the participant ... if a **Caller Melody (VIP)** has been assigned, the entry will appear in the directory with the **VIP** icon.

Save entry: ▶ **Save**

Example

New Entry

First Name :
Robert

Surname :
Y



Tel.1 - Type :
Abc

< C Save






The entry is only valid if it contains at least one number.

Searching for/selecting a directory entry

▶  ▶ ... use  to browse searched names

or



▶  ▶ ... use  to enter initial letters (max. 8 letters) ... the display jumps to the first name starting with these initial letters ▶ ... use  to continue browsing to the desired entry, if needed

Scroll through directory: ▶  ▶ Press and hold 

Displaying/changing an entry

▶  ▶ ... use  to select entry ▶ View ▶ ... use  to select the field to be changed ▶ Edit

or

▶  ▶ ... use  to select an entry ▶ Options ▶ Edit entry ▶ OK

Deleting entries

Delete the **selected** entry: ▶  ▶ ... use  to select an entry ▶ Options ▶  Delete entry ▶ OK

Delete all entries: ▶  ▶ Options ▶  Delete all ▶ OK ▶ Yes

Setting the order of the directory entries

Directory entries can be sorted by first name or surname.

▶  ▶ Options ▶  Sort by Surname / Sort by First Name

If no name was entered, the default telephone number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetically) | Other characters.

Displaying the number of entries available in the directory

▶  ▶ Options ▶  Available Memory ▶ OK

Copying number to the directory


Copy numbers to the directory:

- From a list e.g. the call list or the redial list
- When dialling a number



The number is displayed or highlighted.

▶ Press the display key  or **Options** ▶  **Copy to Directory** ▶ **OK** ... possible options:

Create a new entry:

▶ **<New Entry>** ▶ **OK** ▶ ... use  to select number type ▶ **OK** ▶ complete entry ▶ **Save**

Add number to an existing entry:

▶ ... use  to select an entry ▶ **OK** ▶ ... use  to select number type ▶ **OK** ... the number is entered or a prompt to overwrite an existing number is displayed ▶ ... if required, answer the prompt with **Yes/No** ▶ **Save**

Copying an entry/directory



The sending and receiving handset must both be registered to the same base station.

The other handset and the base station are able to send and receive directory entries.



An external call interrupts the transfer.

Only the date is transferred for an anniversary.

Both handsets support vCards:

- No entry with the name is available: a new entry is created.
- An entry with the name is already available: The entry is expanded to include the new numbers. If the entry contains more numbers than allowed by the recipient handset, a second entry is created with the same name.






The recipient handset does not support vCards:

A separate entry is created and sent for each number.

The sending handset does not support vCards:

A new entry is created on the receiving handset and the transferred number is added to the **Phone (Home)** field. If an entry with this number already exists, the copied number is discarded.

Copying individual entries

▶  ▶ ... use  to select the desired entry ▶ **Options** ▶  **Copy entry** ▶ **OK** ▶  to **Internal** ▶ **OK** ▶ ... use  to select the receiving handset ▶ **OK** ... the entry is copied

Copy the next entry after successful transfer: ▶ Press **Yes** or **No**

Copying the entire directory

▶  ▶ **Options** ▶  **Copy all** ▶ **OK** ▶  to **Internal** ▶ **OK** ▶ ... use  to select the receiving handset ▶ **OK** ... the entries are copied one after the other






Copying a vCard using Bluetooth

Copy directory entries in vCard format, e.g. to exchange entries with a mobile phone.




Bluetooth mode is activated

The other handset/mobile phone supports Bluetooth.

- ▶  ▶ ... use  to select an entry if needed ▶ **Options** ▶  **Copy entry / Copy all** ▶  **vCard via Bluetooth** ... the **Known Devices** list is displayed ▶ ... use  to select device ▶ **OK**

Receiving a vCard using Bluetooth

If a device in the **Known Devices** list sends a vCard to your handset, a directory entry is automatically created and a message is shown in the display.

If the sending device is not in the list: ▶ ... use  to enter the PIN of the **sending** Bluetooth device ▶ **OK** ... the copied vCard is available as a directory entry

Synchronising the phonebook with the PC address book (Gigaset QuickSync)




The Gigaset QuickSync programme has been installed on the computer.

The handset is connected via Bluetooth or via a USB data cable to the computer.

Free download and further information at → gigaset.com/quicksync

Message lists

Notifications about missed calls, messages on the answer machine/network mailbox and missed alarms are saved in the messages list.

As soon as a **new message** arrives, an advisory tone will sound. The Message key  also flashes (if activated). Activation from the handset is only possible on Gigaset bases. Use the web interface as required for CAT-iq routers. Information → user guide of the base/router.

Icons for message types and the number of new messages are shown on the idle display.

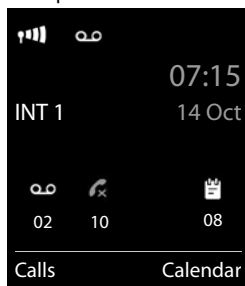
Notification for the following message types is available:


 on the answer machine/network mailbox


 in the missed calls list

 in the missed alarms list

Example




 The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

▶ Display messages: Press the Message key  ... Messages lists that contain messages are displayed, **Mailbox:** is always displayed

An entry is marked in **bold**: new messages are available. The number of new messages is shown in brackets.


An entry is **not** marked in bold: no new messages. The number of old messages is shown in brackets.

▶ ... use  to select a list ▶ **OK** ... the calls or messages are listed

Network mailbox: The network mailbox number is dialled.

Example

Messages & Calls	
Missed Alarms:	(2)
Missed Calls:	(5)
Mailbox:	(1)
Answer Mach.:	
Back	OK

 The message list contains an entry for every answer machine assigned to the handset, e.g. for the local answer machine on a Gigaset base / CAT-iq router or for a network mailbox.

Call lists

The telephone saves different types of calls (missed, accepted and outgoing calls) in lists.



The base/router to which the handset is registered provides information on call numbers.

Detailed information can be found at → wiki.gigasetpro.com

List entry

The following information is displayed in the list entries:

- The list type (in the header)
- Icon for the type of entry:
 - Missed calls,
 - Accepted calls,
 - Outgoing calls (redial list),
 - Call on the answer machine
- Caller's number. If the number is stored in the directory, the name and number type (Phone (Home), Phone (Office), Phone (Mobile)) are shown instead. In the event of missed calls, the number of missed calls from this number is also shown in square brackets.
- Connection by which the call was received/made (if the call is made via an IP connection)
- Date and time of call (if set)

Example

All calls	
Frank	
Today, 15:40	[3]
089563795	
13.05.18, 18:32	
Susan Black	
12.05.18, 13:12	
View	Options

Opening the call list

Via the display key: ▶ **Calls** ▶ ... use to select the list ▶ **OK**

Via the menu: ▶ ▶ ... use to select ▶ **OK** ▶ ... use to select the list ▶ **OK**

Via the Message key (missed calls):

▶ Press the Message key ▶ Missed Calls: ▶ **OK**

Calling back a caller from the call list

▶ ▶ ... use to select ▶ **OK** ▶ ... use to select list ▶ **OK** ▶ ... use to select entry ▶ Lift the handset

Additional options

▶ ▶ ... use to select ▶ **OK** ▶ ... use to select list ▶ **OK** ... possible options:

View an entry: ▶ ... use to select entry ▶ **View**

Copy the number to the directory:

▶ ... use to select entry ▶ **Options** ▶ **Copy to Directory**

Delete an entry: ▶ ... use to select entry ▶ **Options** ▶ **Delete entry** ▶ **OK**

Delete list: ▶ **Options** ▶ **Delete List** ▶ **OK** ▶ **Yes**

Additional functions



The functions actually available on your telephone and how they are operated depends on the base/router to which the handset is registered.

The following description applies to a Gigaset N510 IP PRO. The procedure required for your telephone may differ from the procedures described here.



Additional information


You can obtain all Gigaset user guides

in PDF format: → wiki.gigasetpro.com

online: → gigasetpro.com

Sound profiles

The telephone has sound profiles for adapting the handset to the environmental conditions: **Profile Loud**, **Profile Silent**, **Profile Personal**. You can use the **Do not disturb** profile to prevent the handset signalling an incoming call.

- ▶ Use  to switch between the profiles ... the profile is changed straight away without a prompt

Profile Do not disturb

Activating/deactivating quickly ▶ Press and **hold** the  key

- The idle display shows "**Do not disturb**" active. The LED on the Profile key lights up.
- Incoming calls are not signalled but show up in the call list as missed calls.
- Most messages are blocked. Exceptions: Appointments, alarm clock and anniversaries.




An incoming call occupies a line even if it is not signalled. If all the lines on the base are occupied, calls cannot be made.

If a call arrives while you are using the telephone, the handset can return to idle status (depends on the base).

Sound profiles

The profiles are set as follows by default:

Default setting		Profile Loud	Profile Silent	Profile Personal
Ringtone		On	Off	On
Ringtone volume	Internal	5	Off	5
	External	5	Off	5
Handset volume	Receiver	5	3	3
	Handsfree	5	3	3
Advisory tones	Key click	Yes	No	Yes
	Confirmation tone	Yes	No	Yes

Activate alert tone for an incoming call for **Profile Silent**: ▶ after switching to **Profile Silent** press the display key **Beep** ... the icon  appears in the status bar



Changes to the settings listed in the table:

- apply in the **Loud** and **Silent** profiles as long as the profile is not changed.
- are permanently saved in **Profile Personal** for this profile.

Calendar

You can remind yourself of up to **30 appointments**.

In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be outlined in colour.

June 2018						
Mo	Tu	We	Th	Fr	Sa	Su
				01	02	03
04	05	06	07	08	09	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	
Back						OK

Saving appointments to the calendar



- ▶ ▶ ... use to select **Organizer** ▶ **OK** ▶ **Calendar** ▶ **OK** ▶ ... use to select desired day ▶ **OK** ... then
 - Switch on/off: ▶ **Activation:** ... use to select **On** or **Off**
 - Enter date: ▶ **Date** ... the selected day has been pre-set ▶ ... use to enter new date
 - Enter time: ▶ **Time** ▶ ... use to enter hours and minutes of the appointment
 - Set name: ▶ **Text** ▶ ... use to enter a description of the appointment (e.g. evening meal, meeting)
 - Set alarm tone: ▶ **Signal** ▶ ... use to select the melody of the reminder alarm or deactivate the acoustic signal
- Enter information for the appointment:
 - ▶ ... use to successively select **Date**, **Time**, **Text** and **Signal** ▶ ... use or to set the relevant value ▶ **Save**
- Save appointment: ▶ **Save**

If an appointment has already been entered: ▶ **<New Entry>** ▶ **OK** ▶ ... Then enter information for the appointment.

Notification of appointments/anniversaries

Anniversaries are transferred from the directory and displayed as an appointment. An appointment/anniversary is displayed in idle status and the selected ringtone plays for 60 seconds as a notification.

Acknowledge and stop the reminder: ▶ Press the display key **OFF**




During a call, a reminder is indicated on the handset **once** with an advisory tone on the handset.

Displaying missed appointments/anniversaries

The following appointments and anniversaries are saved in the **Missed Alarms** list:

- The appointment/anniversary call was not acknowledged.
- The appointment/anniversary was notified during a phone call.

The last 10 entries are stored. The  icon and the number of new entries are shown in the display. The most recent entry appears at the top of the list.

Opening the list

▶ Press the Message key  ▶  **Missed Alarms:** ▶ **OK** ▶ ... use  to browse through the list of any appointments







or

▶  ▶ ... use  to select  **Organizer** ▶ **OK** ▶  **Missed Alarms** ▶ **OK**

Each entry is displayed with the number or name, date and time. The most recent entry appears at the top of the list.

Delete an appointment/anniversary: ▶ **Delete**

Displaying/changing/deleting stored appointments

▶  ▶ ... use  to select  **Organizer** ▶ **OK** ▶  **Calendar** ▶ **OK** ▶ ... use  to select day ▶ **OK** ... the appointment list is displayed ▶ ... use  to select date ... possible options:

Display appointment details:

▶ **View** ... The appointment settings are displayed

Change appointment: ▶ **View** ▶ **Edit**


or ▶ **Options** ▶  **Edit entry** ▶ **OK**

Activate/deactivate appointment:

▶ **Options** ▶  **Activate/Deactivate** ▶ **OK**

Delete appointment: ▶ **Options** ▶  **Delete entry** ▶ **OK**

Delete all appointments for a day:

▶ **Options** ▶  **Delete all Appoints.** ▶ **OK** ▶ **Yes**

Alarm clock



Date and time have been set.

Activating/deactivating the alarm clock and setting the wake-up time

- ▶ ▶ ... use to select **Organizer** ▶ **OK** ▶ **Alarm Clock** ▶ **OK** ... then
 - Switch on/off: ▶ **Activation:** ... use to select **On** or **Off**
 - Setting the wake-up time: ▶ **Time** ▶ ... use to enter hours and minutes
 - Set days: ▶ **Occurrence** ▶ ... use to switch between **Monday-Friday** and **Daily**
 - Set the volume: ▶ **Volume** ▶ ... use to set volume in 5 levels or select **crescendo** (increasing volume)
 - Set alarm: ▶ **Melody** ▶ ... use to select a ringtone for the alarm
 - Enter alarm data: ▶ ... use to successively select **Time**, **Occurrence**, **Volume** and **Melody** ▶ ... use or to set the relevant value ▶ **Save**
 - Save settings: ▶ **Save**

When the alarm clock is activated, the icon and the wake-up time are displayed in idle display.

Alarm

An alarm is shown on the display and indicated by the selected ringtone melody. The alarm sounds for 60 seconds. If no key is pressed, the alarm is repeated after 5 minutes. After the second repetition, the alarm call is deactivated for 24 hours.



During a call, the alarm is only indicated by a short tone.

Switching off /repeating the alarm after an interval (snooze mode)

Deactivate the alarm: ▶ **OFF**

Repeat the alarm (snooze mode): ▶ Press **Snooze** or any key ... the alarm is switched off and repeated after 5 minutes.

Room monitoring

When the room monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset. The alarm to an external number is cancelled after approximately 90 seconds.

You can answer the alarm using the **Two Way Talk** function. This function is used to switch the loudspeaker of the handset located in the room being monitored on or off.

In room monitor mode, incoming calls are only indicated on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated. All keys are locked, with the exception of the display keys and the centre of the control key.

If you accept an incoming call, the room monitor mode is suspended for the duration of the call, but the function **remains** activated.



The range of the room monitor is max. 2 meters in the direction in which the microphone is facing.

The room monitor is activated 20 seconds after switching on.

The answer machine for the destination number must be switched off.

After switching on:

- ▶ Test sensitivity.
- ▶ Test the connection, if the alarm is being forwarded to an external number.

Activating and setting the room monitor

- ▶ ▶ ... use to select **Additional Features** ▶ OK ▶ **Room Monitor** ▶ OK ... then

Switch on/off:

- ▶ **Activation:** ... use to select **On** or **Off**

Enter destination:

- ▶ **Send alarm to** ▶ ... use to select **External** or **Internal**

External: ▶ **Number** ▶ ... use to enter the number

or select a number from the directory: ▶

Internal: ▶ **Handset** ▶ **Change** ▶ ... use to select the handset ▶ OK

Activate/deactivate two-way talk:

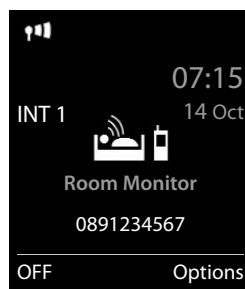
- ▶ **Two Way Talk** ▶ ... use to select **On** or **Off**

Set microphone sensitivity:

- ▶ **Sensitivity** ▶ ... use to select **High** or **Low**

Save settings: ▶ **Save**


Room Monitor activated



The destination number is displayed in idle display when the room monitor is activated.

Deactivating the room monitor / cancelling the alarm

Deactivate room monitor: ▶ In idle status press the display key **OFF**

Cancel the alarm: ▶ During an alarm press and **hold** the Back key 

Deactivating the room monitor remotely



The alarm is forwarded to an external destination number.

The receiving phone supports tone dialling.

If the alarm is activated via a VoIP connection, the DTMF signalling must take place via SIP info or RFC2833 (→ setting on the base station).

▶ Accept the alarm call ▶ press the   keys

The room monitor is deactivated and the handset is in idle status. The room monitor settings on the handset (e.g. no ringtone) will remain activated until you press the display key **OFF**.



The room monitor cannot be reactivated remotely.

Reactivate: → p. 33






ECO DECT

(depending on the base)

The device range is set to maximum as default. This guarantees the best connection between the handset and the base station. In idle status, the handset will not function (as it is not transmitting). Only the base station will maintain contact with the handset via a low wireless signal. During a call, the transmission power automatically adapts to the distance between the base station and handset. The smaller the distance to the base, the lower the radiation.

To reduce the radiation further:

Reducing radiation by up to 80%

▶  ▶ ... use  to select  **Settings** ▶ **OK** ▶  **ECO DECT** ▶ **OK** ▶ **Maximum Range** ▶ **Change** ( = off)



The range is also reduced with this setting.

It is not possible to use a repeater to increase the range.

Deactivating radiation in idle status

▶  ▶ ... use  to select  **Settings** ▶ **OK** ▶  **ECO DECT** ▶ **OK** ▶  **No Radiation** ▶ **Change** ( = on)



To benefit from the advantages of the setting **No Radiation**, all registered handsets must support this feature.

If the setting **No Radiation** is activated and a handset is registered to the base that does not support this feature, **No Radiation** is automatically deactivated. As soon as this handset is de-registered, **No Radiation** will automatically be re-activated.

The wireless connection will only be established for an incoming or outgoing call and the connection will be delayed by about 2 seconds.

When **No Radiation** is activated, there will be no range display/range alarm on the handset. Contactability can be tested by attempting to establish a connection.

- ▶ Lift the receiver ... the dialling tone sounds.

Protection against unwanted calls

Time control for external calls



Date and time have been set.

- ▶ Enter a time period during which the handset should suspend ringing to indicate external calls e.g. during the night. ▶ ... use to select **Settings** ▶ OK ▶ **Audio Settings** ▶ OK ▶ **Ringtones (Handset)** ▶ OK ▶ **Time Control** ▶ OK ▶ ... then
- Switch on/off: ▶ use to select **On** or **Off**
- Enter time: ▶ use to switch between **Suspend ring. from** and **Suspend ring. until** ▶ ... use to enter start and end in 4-digit format
- Save: ▶ **Save**

Example

Time Control	
For external calls:	
On	
Suspend ring. from:	22:00
Suspend ring. until:	07:00
Back	Save



The time control only applies to the handset for which the setting is configured.

The telephone will continue to ring for numbers that have been assigned to a VIP group in the directory.

Protection from anonymous callers

The handset will not ring if callers' numbers are not revealed. This setting can be applied to only one or to all registered handsets.







For one handset

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **Audio Settings** ▶ OK ▶ **Ringtones (Handset)** ▶ OK ▶ **Anon. Calls Silent** ▶ Edit (= on) ... the call is only signalled on the display

Protection against unwanted calls

For all handsets

(only on some Gigaset bases)

- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **Telephony** ▶ OK ▶ **Anonymous Calls** ▶ **Edit**  (= on) ▶ ... use  to select **Protection Mode**:

No Protection Anonymous calls are indicated in the same way as identified numbers

Silent Call The telephone will not ring and the incoming call will only appear in the display.

Block Call The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.






Save settings: ▶ **Save**


Black list


(only on some Gigaset bases: → wiki.gigasetpro.com)

When the black list function is activated, calls from black list numbers are not indicated or are only indicated in the display. These settings apply to all registered handsets.






Displaying/editing the black list

- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **Telephony** ▶ OK ▶  **Black List** ▶ **Edit** ▶ **Blocked Numbers** ▶ OK ... the list of blocked numbers is displayed ... possible options:








Create an entry: ▶ **New** ▶ ... use  to enter a number ▶ **Save**

Delete an entry: ▶ ... use  to select an entry ▶ **Delete** ... the entry is deleted

Transferring a number from a call list to the black list

- ▶  ▶ ... use  to select  **Call Lists** ▶ OK ▶ ... use  to select **Accepted calls/ Missed calls** ▶ OK ▶ ... use  to select entry ▶ **Options** ▶ **Copy to Blacklist** ▶ OK

Setting the protection mode

- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **Telephony** ▶ OK ▶  **Black List** ▶ **Edit** ▶  **Protection Mode** ▶ OK ▶ ... use  to select desired protection:

No Protection All calls are indicated, including from callers whose numbers are on the black list.

Silent Call The telephone will not ring and the incoming call will only appear in the display.

Block Call The telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

Save settings: ▶ **Save**

Resource Directory

Sounds for ringtones and images that can be used as caller pictures (CLIP pictures) or as a screensaver are saved in the handset's resource directory. A range of monophonic and polyphonic sounds and pictures have been pre-set but further images and sounds can be downloaded using a PC (→ Gigaset QuickSync).

Media types:

Type	Format
Sound Ringtones Monophonic Polyphonic Imported sounds	Internal Internal Internal WMA, MP3, WAV
Picture CLIP-picture Screensaver	BMP, JPG, GIF 240 x 172 pixels 240 x 320 pixels

If insufficient memory is available, you must delete one or more pictures or sounds before others can be saved.

Manage CLIP pictures/sounds

▶ ▶ ... use to select **Additional Features** ▶ OK ▶ **Resource Directory** ▶ OK

... possible options:

View CLIP-picture: ▶ **Caller Pictures** ▶ OK ▶ ... use to select picture ▶ **View** ... the selected picture is displayed

Play sound: ▶ **Sounds** ▶ OK ▶ ... use to select sound ... the selected sound is played

Set volume: ▶ **Options** ▶ **Volume** ▶ OK ▶ ... use to select volume ▶ **Save**

Rename picture/sound:

▶ **Select Caller Pictures / Sounds** ▶ OK ▶ ... use to select sound/image ▶ **Options** ▶ **Rename** ▶ ... use to delete name, use to enter new name ▶ **Save** ... the entry is saved with the new name

Delete picture/sound: ▶ **Select Caller Pictures / Sounds** ▶ OK ▶ ... use to select sound/picture ▶ **Options** ▶ **Delete entry** ... the selected entry is deleted



The relevant options are not available if a picture/sound cannot be deleted.

Check memory

Display the available memory for screensavers and CLIP-pictures.

▶ ▶ ... use to select **Additional Features** ▶ OK ▶ **Resource Directory** ▶ OK ▶ **Capacity** ▶ OK ... the percentage of available memory is displayed

Bluetooth

The handset is able to use Bluetooth™ to communicate wirelessly with other devices that also use this technology, e.g. for connecting a Bluetooth headset.



Bluetooth is activated and the devices have been registered to the handset.

The following devices can be connected:

- A Bluetooth headset



The headset features the **Headset or Handsfree Profile**. If both profiles are available, the handsfree profile is used to communicate.

It may take 5 seconds to establish a connection, whether a call is accepted using the headset or transferred to the headset, or a call is made from the headset.

- Up to 5 data devices (PCs, tablets or mobile phones) for the transmission of address book entries as a vCard or for the exchange of data with the computer.

In order for telephone numbers to be used further, the area code (international and local area code) must be saved to the telephone.

Operating Bluetooth devices → device user guides

Activating/deactivating Bluetooth mode

- ▶ ▶ ... use to select **Bluetooth** ▶ **OK** ▶ **Activation** ▶ **Change** = activated)

If the local area code is still not saved: ▶ ... use to enter local area code ▶ **OK**

When in idle status, the activated Bluetooth mode is indicated on the handset by the icon.

Registering Bluetooth devices

The distance between the handset in Bluetooth mode and the active Bluetooth device (headset or data device) should not exceed 10 m.




The registration of a headset overwrites a previously registered headset.

If a headset is to be registered that is already registered with a different device, this connection must be deactivated before registering.

- ▶ ▶ ... use to select **Bluetooth** ▶ **OK** ▶ **Search for Headset / Search Data Device** ▶ **OK** ... the search starts (may take up to 30 seconds) ... the names of found devices are displayed ... possible options:
Register device: ▶ **Options** ▶ **Trust Device** ▶ **OK** ▶ ... use to enter the PIN of the Bluetooth device to be registered ▶ **OK** ... the device is added to the list of known devices

Display information about a device:





- ▶ ... use  to select a device, if applicable ▶ **View** ... the device name and device address are displayed

Repeat search: ▶ **Options** ▶ **Repeat Search** ▶ **OK**

Cancel search: ▶ **Cancel**


Editing the list of known (trusted) devices

Open the list






- ▶  ▶ ... use  to select  **Bluetooth** ▶ **OK** ▶  **Known Devices** ▶ **OK** ... the known devices are listed, an icon indicates the type of device

 Bluetooth headset

 Bluetooth data device

If a device is connected, the relevant icon is shown in the display header instead of .

Edit an entry

- ▶  ▶ ... use  to select  **Bluetooth** ▶ **OK** ▶  **Known Devices** ▶ **OK** ▶ ... use  to select entry ... possible options:

View an entry: ▶ **View** ... the device name and device address are displayed ▶ Press **OK** to go back

De-register a Bluetooth device:

- ▶ **Options** ▶ **Delete entry** ▶ **OK**


Edit name: ▶ **Options** ▶ **Edit Name** ▶ **OK** ▶ ... use  to edit name ▶ **Save**



If an active Bluetooth device is de-registered, it may try to re-connect as a "non-registered device".

Rejecting/accepting a non-registered Bluetooth device

If a Bluetooth device that is not registered in the list of known devices tries to connect to the handset, a prompt will appear asking you to enter the PIN of the Bluetooth device (Bonding).

Reject: ▶ Press the Back key 






Accept: ▶ ... use  to enter the PIN of the Bluetooth device to be accepted ▶ **OK** ▶ ... Wait for PIN confirmation ... then

Add the device to the list of known devices: ▶ **Yes**

Use the device temporarily: ▶ **No** ... the Bluetooth connection can be used, as long as the device is located within transmission range or until it is switched off

Changing the Bluetooth name of the handset

The handset is shown by this name on another Bluetooth device.

- ▶  ▶ ... use  to select  **Bluetooth** ▶ **OK** ▶  **Own Device** ▶ **OK** ... the name and the device address are shown ▶ **Change** ▶ ... use  to change the name ▶ **Save**

Additional functions using the PC interface



The **Gigaset QuickSync** program has been installed on the computer.

Free to download at → gigaset.com/quicksync

QuickSync functions:

- Sync the handset's directory with Microsoft® Outlook®
 - Upload CLIP-pictures (.bmp) from the computer to the handset
 - Upload pictures (.bmp) as screensavers from the computer to the handset
 - Upload sounds (ringtone melodies) from the computer to the handset
 - Update firmware
 - Cloud synchronisation with Google™
- Connecting the handset to the computer via Bluetooth or via a USB data cable.



Connect the handset **directly** to the PC, **not** via a USB hub.

Transferring data



Data transfer using Bluetooth:

- The computer has Bluetooth capability.
- A USB data cable is not plugged in. If a USB data cable is plugged in during an existing Bluetooth connection, the Bluetooth connection is interrupted.

- Launch the **Gigaset QuickSync** program on the computer.

The message **Data transfer in progress** is shown on the display during data transfer between the handset and PC. During this time, it is not possible to enter any data using the keypad and incoming calls are ignored.

Carrying out a firmware update

- Connect the telephone and the PC using a **USB data cable** ► Launch **Gigaset QuickSync** ► Establish connection to the handset
- Start firmware update in **Gigaset QuickSync** . . . Information about this can be found in **Gigaset QuickSync** help feature

The update process may take up to 10 minutes (not including download time).

The data are first downloaded from the online update server. The time required for this depends on Internet connection speed.

The display on your telephone is switched off, the Message key  flashes.

Once the update is complete, your telephone will automatically restart.



The firmware can also be updated directly via the DECT radio link if the base/router supports this (→ **Handset Update**).

Procedure in the event of an error

If the update procedure fails or the telephone no longer functions properly after the update, repeat the update procedure:

- ▶ End the "Gigaset QuickSync" program on the PC ▶ Remove the USB data cable from the telephone ▶ Detach the power cable from the device ▶ Re-insert the power cable
- ▶ Carry out the firmware update again as described above

If the update procedure fails more than once or it is no longer possible to connect to the PC, carry out the **Emergency Update**:







- ▶ End the "Gigaset QuickSync" program on the PC ▶ Remove the USB data cable from the telephone ▶ Detach the power cable from the device
- ▶ Press and hold keys **4** and **6** at the same time ▶ Re-insert the power cable
- ▶ Release keys **4** and **6**
- ▶ Carry out the firmware update as described above





Always save pictures and sounds uploaded onto the handset on the PC, as they are deleted during an **Emergency Update**.

Setting the handset

Changing the language

- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **Language** ▶ OK ▶ ... use  to select language ▶ Select ( = selected)










If the handset has been set to an incomprehensible language:

- ▶  ▶ Press the keys **9** **5** **slowly** one after the other ▶ ... use  to select the correct language ▶ press the right display key

Display and keypad

Screensaver

A digital or analogue clock, Info Services and a range of pictures can be selected to be displayed as a screensaver when in idle status. You can also display the assignment of the quick dial keys in idle status.


- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **Display & Keypad** ▶ OK ▶  **Screensaver** ▶ Edit ( = on) ... then
 - Switch on/off: ▶ **Activation:** ... use  to select **On** or **Off**
 - Select screensaver: ▶  **Selection** ▶ ... use  to select a screensaver (**Quick dial screen / Digital Clock / Analog Clock / Info Services / <Pictures> / Slideshow**)
 - View screensaver: ▶ **View**
 - Save selection: ▶ **Save**

The screensaver is activated approx. 10 seconds after the display has changed to idle status.



All pictures from the **Screensaver** folder of the **Resource Directory** are available for selection.

End screensaver

- ▶ Press the Back key  ... the display changes to idle status

Notes on displaying Info Services

(only on a Gigaset N510 IP PRO or another Gigaset-IP base)



Info Services are activated via the web configurator.

The telephone is connected to the Internet.



The type of info service available to your phone is set on the Internet on the Gigaset.net server.

If no information is currently available, the digital time (**Digital Clock**) is displayed instead until information is available again.

Switching Info Services on/off

(only on a Gigaset N510 IP PRO or another Gigaset-IP base)

The text information from the Internet that is set for the screensaver **Info Services** can be displayed as a scrolling message in idle status.

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **Display & Keypad** ▶ OK ▶ **Info Ticker** ▶ Edit (☑ = on)

The text appears as soon as the telephone changes to idle status. If a message is shown in the display, the info text is not displayed.

Large font

Show text and icons in call lists and in the directory in a larger size in order to improve legibility. Only one entry is shown in the display and names are abbreviated if necessary.

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **Display & Keypad** ▶ OK ▶ **Large Font** ▶ Change (☑ = on)

Colour scheme

You can choose from a range of colour combinations for the display.

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **Display & Keypad** ▶ OK ▶ **Colour Schemes** ▶ OK ▶ ... use to select the desired colour scheme ▶ **Select** (○ = selected)


Activating/deactivating automatic keypad lock

Automatically lock the keypad when the handset has been in idle status for around 15 seconds.



- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **Display & Keypad** ▶ OK ▶ **Auto Keypadlock** ▶ Change (☑ = on)


Changing the earpiece and handsfree volume

You can set the volume of the earpiece and speaker at 5 levels independently of each other.




 Changes are only saved permanently in **Profile Personal**.


During a conversation



▶  **Handset Volume** ▶ ... use  to select volume ▶ **Save** ... the setting is saved

 Without saving, the setting is automatically saved after around 3 seconds.

In idle status

▶  ▶ ... use  to select  **Audio Settings** ▶ **OK** ▶ **Handset Volume** ▶ **OK** ... then







For the earpiece: ▶ **Earpiece:** ... use  to set the volume

For the speaker: ▶  **Speaker** ▶ ... use  to set the volume

Save settings: ▶ **Save**







Earpiece profiles

Select a profile for the earpiece in order to adapt the telephone as much as possible to the surroundings. Check which is the most comfortable profile for you.

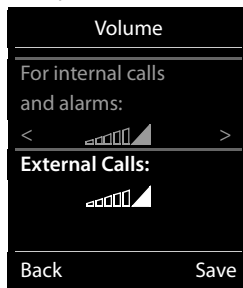
▶  ▶ ... use  to select  **Audio Settings** ▶ **OK** ▶  **Earpiece Profiles** ▶ **OK** ▶ ... use  to select Profile **High** or **Low** ▶ **Select** ( = selected)


Ringtones

Ringtone volume

▶  ▶ ... use  to select  **Audio Settings** ▶ **OK** ▶  **Ringtones (Handset)** ▶ **OK** ▶ **Volume** ▶ **OK** ▶ ... use  to select **For internal calls and alarms** or **External Calls** ▶ ... use  to set volume in 5 levels or in crescendo mode (increasing volume) ▶ **Save**








Example



 Changes are only saved permanently in **Profile Personal**.

Ringtone melody

Set different ringtones for internal and external calls for every available receive connection of the telephone (**Landline, IP1**) or set the same ringtone for **All calls**.


- ▶  ▶ ... use  to select  **Audio Settings** ▶ OK ▶  **Ringtones (Handset)** ▶ OK ▶  **Melodies** ▶ OK ▶ ... use  to select the connection ▶ ... use  to select the ringtone/melody in each case ▶ **Save**

Switching the ringtone on/off

Switching the ringtone off permanently


Using the Star key: ▶ Press and **hold** the key 

Using the sound profile **Silent**: ▶ Use the  key to set **Profile Silent**

...  appears in the status bar

Switching the ringtone on permanently

Ringtone switched off using the Star key:

- ▶ Press and **hold** the key 

Ringtone switched off using the sound profile **Silent**:

- ▶ Use the  key to set **Profile Loud** or **Profile Personal**


Switching the ringtone off for the current call

- ▶ **Silence**

Switching the alert tone (beep) on/off

Switch on an alert tone (beep) instead of the ringtone:

- ▶ ... Press the Profile key  to select **Profile Silent** ▶ press **Beep** within 3 seconds ... the following icon appears in the status bar 

Switching off the alert tone: ▶ ... Press the Profile key  to change profile

Switching advisory tones on/off



The handset notifies acoustically about different activities and statuses. These advisory tones can be switched on/off independently of each other.

- ▶  ▶ ... use  to select  **Audio Settings** ▶ OK ▶  **Advisory Tones** ▶ OK ... then



Tone when keys are pressed:

- ▶ **Key Tones**: ... use  to select **On** or **Off**

Confirmation/error tone after making entries, advisory tone when a new message has been received:

- ▶  **Confirmation** ▶ ... use  to select **On** or **Off**




Warning tone when the handset is moved out of range of the base station:

- ▶  **Out of Range**: ... use  to select **On** or **Off**

Save settings:

- ▶ **Save**

Fast access to numbers and functions

Number keys: It is possible to assign a **number from the directory** to the keys  and  to .

Display keys: The left and right display keys have a **function** preset by default, but the keys can be re-assigned.

You can then dial the number or start the function by simply pressing a key.

Assigning a number to digit keys (quick dial)





A number has not been assigned to the digit key.

▶ Press and **hold** the digit key

or

▶ **Briefly** press the digit key ▶ Press the display key **QuickDial**

The directory opens.

▶ ... use  to select an entry ▶ **OK** ▶ ... use  to select a number if necessary ▶ **OK** ... the entry is saved to the digit key



If the entry in the directory is deleted later, this will not affect the assignment of the digit key.

Dialling a number


▶ Press and **hold** the digit key ... the number is dialled immediately

or

▶ **Briefly** press the digit key ... the number/name (possibly in abbreviated form) is shown on the left display key ▶ ... press the display key ... the number is dialled


Changing the digit key assignment


▶ **Briefly** press the digit key ▶ **Change** ... the directory is opened ... possible options:

Change the assignment: ▶ ... use  to select an entry ▶ **OK** ▶ ... select a number if required ▶ **OK**

Delete the assignment: ▶ **Clear Key**

Assigning display keys, changing assignments

- ▶ Press and hold the left or right display key in idle status ... the list of possible key assignments is opened ▶ ... use  to select function ▶ **OK** ... possible options:

Seize Line	Initiate call using handsfree function
INT	Open the list of handsets registered to the same base
Quick Dial	Assign a number from the directory to the display key
Room Monitor	Set and activate/deactivate the room monitor
Timer	Set, enable and disable the timer
Alarm Clock	Set and activate/deactivate the alarm clock
Calendar	Open calendar
One Touch Call	Set up one touch call
Bluetooth	Open Bluetooth menu
Redial	Show redial list
Handset Directory	Open the handset's local directory
More Functions...	▶ OK ▶ ... use  to select other function
Call Lists	Show call lists
Withhold Number	Withhold phone number identification for next call
Call Divert	Activate/deactivate Call Divert











The availability of options depends on the base.

Starting a function

With the telephone in idle status: ▶ **Briefly** press ... the assigned function is executed

Changing the name of a connection (line)









(only on a CAT-iq router)

- ▶  ▶ ... use  to select  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Connections** ▶ **OK** ... all available connections (lines) are displayed ▶ ... use  to select connection ▶ **OK** ▶  **Connection Name** ▶ **OK** ▶ ... use  to change the name of the connection ▶ **Save**

Assigning handsets to a connection (line)

(only on a CAT-iq router)








Multiple handsets can be assigned to a connection. Incoming calls to the number designated to a connection will be forwarded to all handsets assigned to the connection.

- ▶  ▶ ... use  to select  **Settings** ▶ **OK** ▶  **Telephony** ▶ **OK** ▶  **Connections** ▶ **OK** ▶ ... use  to select connection ▶ **OK** ▶  **Assigned Handsets** ... all registered handsets are displayed ▶ ... use  to select handset ▶ **Change** = handset is assigned)

Permit/prevent multiple calls

(only on a CAT-iq router)








If the function is activated, multiple calls can be made in parallel.

- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **Telephony** ▶ OK ▶ 
Connections ▶ OK ▶ ... use  to select connection ▶ OK ▶  **Multiple Calls** ▶
Change = on)

Permit/prevent internal listening in

(only on a CAT-iq router)








If the function is enabled, an internal party can listen in to an external call and take part in the conversation (conference).

- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **Telephony** ▶ OK ▶ 
Connections ▶ OK ▶ ... use  to select connection ▶ OK ▶  **Listening In** ▶ OK ▶
Change = on)

Changing the handset PIN

The handset is protected against unauthorised use by a PIN. The handset PIN must be entered e. g. when switching off the keypad lock.

Change the handset's 4-digit PIN (default setting: 0000):

- ▶  ▶ ... use  to select  **Settings** ▶ OK ▶  **System** ▶ OK ▶  **Handset PIN** ▶
OK ▶ ... use  to enter the current PIN ▶ OK ▶ ... use  to enter the new handset PIN ▶
OK

Handset update

The handset supports firmware updating via the DECT radio link to the base/router (SUOTA = Software Update Over The Air).



The base/router to which the handset is registered must also support this function (→ wiki.gigasetpro.com)

If your base/router does not support this function, you can also update the firmware via a USB cable and **Gigaset Quick Sync**.

If new firmware is available for the handset a message to this effect will be displayed.

- ▶ Start the firmware update with **Yes**.

Start the firmware update manually:

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **System** ▶ OK ▶ **Handset Update** ▶ OK ▶ **Update** ▶ OK ▶ OK ... if there is new firmware, the update will start



The update process may take up to 30 minutes. During this time, only restricted handset use is available.

Resetting the handset to the default settings

Reset any individual settings and changes that you have made.

- ▶ ▶ ... use to select **Settings** ▶ OK ▶ **System** ▶ OK ▶ **Handset Reset** ▶ OK ▶ **Yes** ... the handset's settings are reset



The following settings are **not** affected by a reset

- Registration of the handset to the base station
- Date and time
- Directory entries and call lists

Appendix

Customer Service & Help

Do you have any questions?

For quick help and information, please refer to this user guide or visit gigasetpro.com.

For online information and services concerning

- Products
- Documents
- Interop
- Firmware
- FAQ
- Support

please refer to wiki.gigasetpro.com.

For further information our Gigaset specialised reseller will be happy to help you related to your Gigaset product.

Manufacturer's advice

Authorisation

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset Maxwell C is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: gigasetpro.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

Environment

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU. The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a pre-condition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid

If the device comes into contact with liquid:

- 1 **Disconnect the power supply.**
- 2 Allow the liquid to drain from the device.
- 3 Pat all parts dry.
- 4 Place the device in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)** with the keypad facing down (if applicable).
- 5 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Technical data

Power consumption of the handset

In idle status (with screensaver) *:	approx. 0.5 W
During a call using the receiver *:	approx. 1.5 W
During a call using the handsfree function *:	approx. 2.0 W

* **Maximum Range** activated

General specifications

DECT standard	Supported
CAT-iq standard	Certified in accordance with standard CAT-iq 2.0 with HD Voice dect.org/cat-iq-certification.aspx
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex mode	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors
Environmental conditions for operation	+5 °C to +45 °C; 20% to 75% relative humidity
Bluetooth: Radio frequency range	2402-2480 MHz
Bluetooth: Transmission power	4 mW pulse power

Character charts

Standard characters

Press the relevant key the number of times indicated.







	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
1	1									
2	a	b	c	2	ä	á	à	â	ã	ç
3	d	e	f	3	ë	é	è	ê		
4	g	h	i	4	ï	í	ì	î		
5	j	k	l	5						
6	m	n	o	6	ö	ñ	ó	ò	ô	õ
7	p	q	r	s	7	ß				
8	t	u	v	8	ü	ú	ù	û		
9	w	x	y	z	9	ÿ	ý	æ	ø	å
0		.	,	?	!		0			



- 1) Space
- 2) Line break

Display icons



The following icons are displayed depending on the settings and the operating status of your telephone.




Icons in the status bar

Icon	Meaning
	Signal strength (No Radiation off) 1% -100%
	white, if Maximum Range on; green, if Maximum Range off
	Red: no connection to the base station
	No Radiation activated: white, if Maximum Range on; green, if Maximum Range off
	Answer machine activated indicator flashes : Answer machine is recording a message or is being operated by another internal participant
	Profile Silent activated (Ringtone switched off)






Icon	Meaning
	"Beep" ringtone activated
	Keypad lock activated






Display key icons

Icon	Meaning
	Last number redial
	Delete text





Icon	Meaning
	Open the directory
	Copy number to the directory
	Divert a call to answer machine




Display icons to indicate ...

Icon	Meaning
	External call
	Internal call
	Establishing a call (outgoing call)
	Connection established
	No connection established/ connection terminated

Icon	Meaning
	Reminder for appointment
	Reminder for anniversary
	Alarm call
	Countdown timer
	Answer machine is recording

Other display icons

Icon	Meaning
	Alarm clock is activated, display with alarm time
	Timer switched on, display with countdown
	Action complete (green)
	Action failed (red)

Icon	Meaning
	Information
	(Security) prompt
	Please wait ...

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