



# FAQ Maxwell 3 / Basic: Call Lists

## Introduction

The Maxwell saves different types of calls in lists, The following call lists are available:

1. **All Calls:** All outgoing, accepted and missed calls.
2. **Accepted Calls:** Calls that were accepted.
3. **Missed Calls:** Call that were not accepted.
4. **Outgoing Calls:** Last selected numbers (redial list)

If the call list is full, a new entry overwrites the oldest.

Maxwell Basic	Maxwell 3
 <p>Call Lists</p> <p>All Calls</p> <p>Accepted Calls</p> <p>Back                      OK</p>	
 <p>All Calls                      01</p> <p>↻ 203                      Today</p> <p>203f 203l                      08:30</p> <p>View                      Options</p>	

Maxwell 2 and 3

## Web-interface

From Software 2.19 or higher, we have added the Call Lists to the web-interface of the Maxwell.

Open the Web-interface and go to: **Settings - Desk Phone - Call History**

Here you can find the different Call Lists:

- All
- Accepted
- Missed
- Outgoing

In the Call lists you can find information about:

- Called / Received phone number
- Caller ID (Name if available)
- Start time of the call
- End time of the call
- Duration of the call
- Direction of the call. (Incoming or outgoing)
- Via which SIP account the call is made.

You can delete single entries or the whole list.

Main Menu

Ringtones

Display

Pictures

Message Notification

Keys and LEDs

Events

Local Phonebook

Call History

<input type="checkbox"/>	851	Eric Barem...	15:07:43	15:07:47	4 sec.	→	1
<input type="checkbox"/>	850	Eric Barem...	2017-11-14 15:07:33	---	---	→	1
<input type="checkbox"/>	850	Eric Barem...	2017-11-14 15:07:25	---	---	←	1
<input type="checkbox"/>	850	Michael	2017-11-14 15:07:10	2017-11-14 15:07:16	6 sec.	←	2

**Info**

The **Phone system** setting should be on "**Standard**" to show the own call lists in the Maxwell. With other **Phone system** settings, the call lists are synchronized with the platform and could provide wrong information in the web-interface.