



# FAQ Maxwell 3 / Basic: Call Lists

## Introduction

The Maxwell saves different types of calls in lists, The following call lists are available:

1. **All Calls:** All outgoing, accepted and missed calls.
2. **Accepted Calls:** Calls that were accepted.
3. **Missed Calls:** Call that were not accepted.
4. **Outgoing Calls:** Last selected numbers (redial list)

If the call list is full, a new entry overwrites the oldest.

Maxwell Basic	Maxwell 3
 <p>Call Lists</p> <p>All Calls</p> <p>Accepted Calls</p> <p>Back                      OK</p>	
 <p>All Calls                      01</p> <p>↻ 203                      Today</p> <p>203f 203l                      08:30</p> <p>View                      Options</p>	

Maxwell 2 and 3

## Web-interface

From Software 2.19 or higher, we have added the Call Lists to the web-interface of the Maxwell.

Open the Web-interface and go to: **Settings - Desk Phone - Call History**

Here you can find the different Call Lists:

- All
- Accepted
- Missed
- Outgoing

In the Call lists you can find information about:

- Called / Received phone number
- Caller ID (Name if available)
- Start time of the call
- End time of the call
- Duration of the call
- Direction of the call. (Incoming or outgoing)
- Via which SIP account the call is made.

You can delete single entries or the whole list.

The screenshot shows the Gigaset web interface. On the left is a settings sidebar with categories like Network, Telephony, and Desk Phone. The main area displays a call history table with the following data:

	ALL	ACCEPTED	MISSED	OUTGOING			
	Phone number	Caller ID	Start Time	End Time	Duration	Type	Line
<input type="checkbox"/>	851	Eric Barem...	2017-11-14 15:07:43	2017-11-14 15:07:47	4 sec.	→	1
<input type="checkbox"/>	850	Eric Barem...	2017-11-14 15:07:33	---	---	→	1
<input type="checkbox"/>	850	Eric Barem...	2017-11-14 15:07:25	---	---	←	1
<input type="checkbox"/>	850	Michael	2017-11-14 15:07:10	2017-11-14 15:07:16	6 sec.	←	2

### Info

The **Phone system** setting should be on "**Standard**" to show the own call lists in the Maxwell. With other **Phone system** settings, the call lists are synchronized with the platform and could provide wrong information in the web-interface.