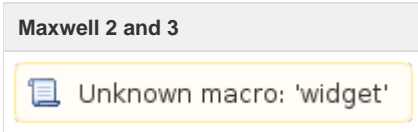


FAQ Maxwell 2 / 3 / Basic: Broadsoft - Remote office

Introduction

Broadsoft Remote Office allows you to use your home phone, your cell phone or even a hotel phone as your business phone. This service also directs all calls coming to your business phone to ring the remote office phone.

This feature is available using software 2.20 or higher.



Configuration

In the Maxwell web-interface you need to Enable the Remote Office Feature.

Go to: **SETTINGS - Telephony - Phone System - Remote office**

A screenshot of the "Remote Office" configuration page in the Maxwell web-interface. The page has a grey header with the text "Remote Office". Below the header, there are two configuration options. The first is "Use remote office", which has two radio buttons: "Yes" (which is selected and highlighted in orange) and "No". The second is "Remote office number", which has a text input field containing the value "3612".

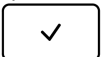
Improvement

Current you need to add the Remote office number, and then when you press save, remote office using this number is enabled on the platform and all calls are forwarded to this number. To disable go into the MMI to switch off this feature.

We will change in an upcoming release that the function is not be default enabled but only enables the "Remote office" menu in the Maxwell phone.

Phone menu:

Open the Maxwell Phone menu pressing the Center key



- **Select Services - Remote Office.**

You can change the status between **Off** and **On**.

When enabled, you can enter the Phone number.

The feature is enabled on the Broadsoft platform.

Remote Office

Remote Office allows you to use your home phone, your cell phone or even a hotel phone coming to your business phone to ring the remote office phone.

 On Off'. Below this is a text input field labeled '* Remote Phone Number / SIP-URI:' containing the value '3610'. At the bottom, there is another set of 'OK', 'Apply', and 'Cancel' buttons." data-bbox="82 126 664 275"/>

Remote Office: On Off

* Remote Phone Number / SIP-URI:

Auto provisioning

This functionality is mostly enabled via Broadsoft auto provisioning, see below for the provisioning parameters.

Parameter	Description
Telephony.PhoneSystem.Broadsoft.RemoteOffice.Enabled	0 = Disabled 1 = Enabled
Telephony.PhoneSystem.Broadsoft.RemoteOffice.Number	You need to enter a number
Example:	
<code><param name="Telephony.PhoneSystem.Broadsoft.RemoteOffice.Enabled" value="1"/></code>	
<code><param name="Telephony.PhoneSystem.Broadsoft.RemoteOffice.Number" value="3611"/></code>	