

Interoperability

Gigaset pro devices are telephony devices, designed to be connected to SIP platforms. There are many Internet telephony service providers (ITSPs) or private branch exchange (PBX) systems that offer the (SIP) services for our Gigaset pro devices. As every platform is different and offer different telephony features, every device needs to be tested against this platform to check the functionality.

On our wiki, we have a list with ITSPs and PBX systems where we have tested our Gigaset pro devices against. If your ITSP or PBX is not listed, we do not know if our Gigaset pro devices are working seamlessly together. If you encounter problems and we do not know this platform it is not possible for us to support you.

We offer you the possibility to do an Interop test with your platform if not listed, for this you can use the [following link](#). Your request will be evaluated if we can/will fulfil your request.

You can not report Interop errors using this document, for this our normal Support process is available.

