

About BT

BT is one of the world's leading communications services companies, serving the needs of customers in the UK and in around 180 countries worldwide. See below for a list of supported features when using Gigaset pro IP Devices with the BT Hosted VoIP PBX service.



NOTE: Presently it is necessary to run the BT Office Communicator PC SoftPhone client application in background for Gigaset phones to operate properly.

Feature Highlights (full details available on request)	DE310 / DE410	DE700 / DE900	N510 IP PRO	N720 IP PRO
Software Release	02.00.08	02.00.10	42.194	70.073
Call initiate				
Call accept				
Last Number Redial (LNR)				
Calling Line Identity Presentation (CLIP)				
Caller ID (outgoing)				
Number withheld / Anonymous 1 41 prefix				
Connected Outside Line Presentation (COLP)	x	x	x	x
Music On Hold (MOH)				
Hold/unhold				
Park/unpark	untested			
Transfer - supervised				
Transfer - unsupervised				

3-party conference - as attendee				
3-party conference - initiate				x
Call list/history				
Message Waiting Indication (MWI)				
Voice mail deposit/retrieval				
Voice mail notification	Bug reported			
Voice mail new message counter	Bug reported			
Call waiting				
Call pick-up (directed)	Untested			
Call pick-up (group)	Untested			
Call pick-up (BLF key)	Untested		n/a	n/a
Do Not Disturb (DND)			x	x
Call forward unconditional (CFU)				
Call forward no reply (CFNR)				
Call forward busy (CFB)				
DTMF signalling (RFC2833)				
BLF (Busy / Idle indication)	Untested		n/a	n/a
Call completed elsewhere	Untested			
Auto Provisioning				



[Click here](#) for configuration parameters guide



User Guides

[Click here](#) for our Quick Start User Guides for Gigaset phones operating with the BT PBX service.