

# FAQ Nx70 - Distinctive ring

## Introduction

Distinctive Ring offers the possibility to use different ringtones for Internal, external, group, door, emergency and optional calls.

This feature is implemented from software 2.26 or higher.

The Platform / provider has to send the correct information using the Alert-Info: Header.

**Example:** Alert-Info: <<http://www.example.com>>;info=alert-group

The N670/N870 supports the following options:

Name	Alert-Info Header contains
Internal Calls	info=alert-internal
External Calls	info=alert-external
Group Calls	info=alert-group
Door station	info=alert-door
Emergency	info=alert-emergency
Optional	"Empty"

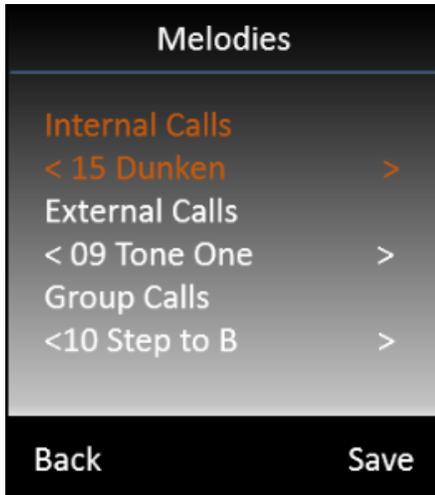
The names (except Internal calls) and header can be changed according to your wishes.

Valid for:	
N670	N870

## DECT handset settings

As DECT handsets have their own ringtones inside and DECT handset settings can't be changed via auto-provisioning, the user needs to select via the DECT handset menu structure the ringtone.

On the DECT handset: **Menu - Settings - Audio Settings - Ringtones (Handset) - Melodies**



**i** The feature must be enabled before you register the DECT handsets as the handset menu structure is sent during DECT handset registration.

Handsets that were registered to a system that uses software < 2.26.0 will show:

- Internal
- External

Handsets that are newly registered to a system that uses software => 2.26.0 will show:

- Internal Calls
- External Calls
- Group Calls
- Door station
- Emergency
- Optional

You can fix this:

1. In the web-interface of the N870/N670 go to: **Mobile devices - Registration Centre** - Press **Start now**
2. On the DECT handset **Menu - Settings - Registration - Register Handset - OK** and enter the **PIN code** when asked.
3. The DECT handset will subscribe to the existing IPUI in the N870/N670 and will receive the new menu structure (ring tones settings)

## Auto-provisioning

Parameter	Value
DmGlobal.0.SupportSipRingtones	0 = Disabled 1 = Enabled ( <b>Default</b> )
SipRingtones.0.DefaultTone	The tone played when the Alert info header is not recognized. By default the External ringtone is played.  0 = Internal 1 = External (Default) 2 = Group 3 = Door 4 = Emergency 5 = Optional
SipRingtones.0.RingToneName0	Internal Calls ( <b>This can not be changed</b> )
SipRingtones.0.RingInfo0	info=alert-internal
SipRingtones.0.RingToneName1	External Calls
SipRingtones.0.RingInfo1	info=alert-external
SipRingtones.0.RingToneName2	Group Calls
SipRingtones.0.RingInfo2	info=alert-group
SipRingtones.0.RingToneName3	Door station
SipRingtones.0.RingInfo3	info=alert-door
SipRingtones.0.RingToneName4	Emergency
SipRingtones.0.RingInfo4	info=alert-emergency
SipRingtones.0.RingToneName5	Optional
SipRingtones.0.RingInfo5	By default this is empty

Example:

```
<param name="SipRingtones.0.DefaultTone" value="0"/>  
<param name="SipRingtones.0.RingToneName1" value="External"/>  
<param name="SipRingtones.0.RingInfo1" value="external"/>
```

If you would like to disable this new feature you need to do this via auto provisioning.

```
<?xml version="1.0" encoding="UTF-8"?>  
<provisioning version="1.1" productID="e2">  
  
  <nvm>  
  
    <param name="DmGlobal.0.SupportSipRingtones" value="0"/>  
  
  </nvm>  
</provisioning>
```

## Web-interface

In the web-interface go to: **SETTINGS - Provider or PBX profiles - Edit - Connection Ringtone**

### Connection Ringtone

#### Internal calls

Name

Internal calls

Alert-Info pattern

info=alert-internal

#### External calls

Name

External calls

Alert-Info pattern

info=alert-external

#### Group calls

Name

Group calls

Alert-Info pattern

info=alert-group

#### Door station

Name

Door station

Alert-Info pattern

info=alert-door

#### Emergency

Name

Emergency

Alert-Info pattern

info=alert-emergency

#### Optional

Name

Optional

Alert-Info pattern