

FAQ Maxwell - Broadsoft

Introduction

In the web-interface go to: **Settings - Telephony - Phone System.**

Select "**BROADSOFT**"

Valid for Maxwell			
Basic	2	3	4

Phone System

System

BROADSOFT

Busy Lam Field (BLF)

Parameter	Description	
BLF URL	The Broadsoft BLF URL	<input type="text" value="blf_3618"/>
BLF create automatically	When enabled, the BLF keys will be automatically created on the Maxwell	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
BLF call pickup code	The system wide BLF direct call pickup code	<input type="text" value="*97"/>

Broadsoft Services

Here you define the Broadsoft XSI service, this is used for:

Broadsoft Services

Server

SIP Authentication Yes No

Username

Password

Search anywhere in name? Yes No

- Phonebooks
- Call logs

Parameter	Description
Server	The Broadsoft XSI server URL
SIP Authentication	Use the XSI login credentials or the SIP credentials
Username	The XSI username
Password	The XSI password
Search anywhere in name?	When you search in the phone book, this option enables you to search the character anywhere in the name, else it uses the first letter(s).

Broadsoft phone books

Here you can define which Broadsoft phone books you would like to use and change the naming that is visible when you press on the Maxwell the phone book key.

Personal

Use directory

Yes

No

Name

Group

Use directory

Yes

No

Name

Group Common

Use directory

Yes

No

Name

Enterprise

Use directory

Yes

No

Name

Enterprise Common

Use directory

Yes

No

Name

Call logs

Here you can define if you use the Broadsoft

Call log

Use Call Log

Enhanced Call Log

Basic Call Log

- Enhanced Call Log
- Basic Call Log

ACD

Here you can define if the Broadsoft user is also an ACD agent and the status after login.

Automatic Call Distribution (ACD)

Use ACD

Yes

No

Agent status available after login

Yes

No