

FAQ N510 Auto-Answer call

Introduction

Some VoIP platforms support Intercom/Broadcast groups, the platform can send an INVITE with a special header that enables the phone to answer the call automatically.

Phone settings

In the N510 you can define what should happen if the call is ringing and this header is available.

Calls via Call Manager, accept call directly:

- Via headset
- Via handsfree
- No (Device will ring and you need to answer manually)

The screenshot shows the Gigaset N510 IP PRO settings interface. The top navigation bar includes 'Home', 'Settings', and 'Status', with 'Log off' in the top right corner. A left sidebar lists various settings categories: Network, Telephony (Connections, Audio, Number Assignment, Call Divert, Dialling Plans, Network mailboxes, Advanced VoIP Settings), Messaging, Info Services, Directories, and Management. The main content area is divided into 'Handsets' and 'Call Manager' sections.

Handsets

Select the connection for outgoing calls and also one or more connections for incoming calls for each handset.

| Handset | Name | Connection | for outgoing calls | for incoming calls |
|---------|-------|---|-----------------------|-------------------------------------|
| INT 1 | INT 1 | IP1 | <input type="radio"/> | <input checked="" type="checkbox"/> |
| | | IP2 | <input type="radio"/> | <input checked="" type="checkbox"/> |
| | | Select line for each outgoing call: <input type="radio"/> | | |
| INT 2 | INT 2 | IP1 | <input type="radio"/> | <input checked="" type="checkbox"/> |
| | | IP2 | <input type="radio"/> | <input checked="" type="checkbox"/> |
| | | Select line for each outgoing call: <input type="radio"/> | | |
| INT 3 | INT 3 | IP1 | <input type="radio"/> | <input checked="" type="checkbox"/> |
| | | IP2 | <input type="radio"/> | <input checked="" type="checkbox"/> |
| | | Select line for each outgoing call: <input type="radio"/> | | |

Call Manager

Select the connection and the associated handset for your PC Call Manager.

| Connection | Enable Call Manager | Mobile device |
|------------|---------------------|---------------|
| IP1 | No | INT 1 |
| IP2 | No | INT 1 |

The 'Enable Call Manager' dropdown for IP2 is open, showing options: No, via headset, and via handsfree. A 'Set' button is located at the bottom of the Call Manager section.