

# ALLOcloud

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### About ALLOcloud

**ALLOcloud** is a fast growing technology firm providing advanced cloud telephony and collaboration solutions to organisations striving for sustainable productivity and Customer satisfaction improvements.

Staffed with a team of specialized telecommunication and software engineers, ALLOcloud is one of the independent leaders in VoIP and Collaboration solutions. We continuously invest in strategic Partnerships with like-minded organisations to shift communication into a productive and cost-efficient collaboration tool for every business.

ALLOcloud is accredited as an official telecommunication operator by the BIPT (Belgian Institute for Postal services and Telecommunications) and operates worldwide with the help of Partners.

ALLOcloud is a division of OpenS which was founded in 2009. Based on its profound experience with VoIP integrations for international organisations such as the European Commission, Recticel, Picard, Ministries, Provinces, Cities etc. OpenS decided to create ALLOcloud in 2012. ALLOcloud offers advanced and cost-efficient telephony and collaboration services for all kind of businesses.

## Documentation and information:

Find [here](#) the support page

See below for a list with supported features when using the Gigaset PRO IP Devices on the providers network.



## Supported features

| Feature                      | N670<br>IP<br>PRO<br>2.26.0 | N870<br>IP<br>PRO<br>2.26.0 | Maxwell<br>4<br>3.15.9 | Maxwell<br>3<br>3.15.9 | Maxwell<br>2<br>3.15.9 | Maxwell<br>basic<br>3.15.9 | N720<br>IP<br>108 | N510<br>IP<br>242 | Maxwell<br>10<br>2.5.33.1 |
|------------------------------|-----------------------------|-----------------------------|------------------------|------------------------|------------------------|----------------------------|-------------------|-------------------|---------------------------|
| Software release:            | 2.26.0                      | 2.26.0                      | 3.15.9                 | 3.15.9                 | 3.15.9                 | 3.15.9                     | 108               | 242               | 2.5.33.1                  |
| Basic Call                   | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Calling line (CLIP)          | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Connected line (COLP)        | ._1                         | ._1                         | ._1                    | ._1                    | ._1                    | ._1                        | ._1               | ._1               | ._1                       |
| Anonymous call               | ._2                         | ._2                         | ._2                    | ._2                    | ._2                    | ._2                        | ._2               | ._2               | ._2                       |
| Do Not Disturb               | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | -                 | -                 | Yes                       |
| Message waiting              | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Call list/history            | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Voice mail deposit/retrieval | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Call waiting                 | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Call Hold / Toggle           | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Call forward (CFU)           | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Call forward (CFNR)          | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Call forward (CFB)           | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Call Transfer attended       | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Call Transfer early attended | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Call Transfer unattended     | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | -                 | -                 | Yes                       |
| Call completed elsewhere     | ._1                         | ._1                         | ._1                    | ._1                    | ._1                    | ._1                        | ._1               | ._1               | ._1                       |
| DTMF (RFC2833/4733)          | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Conference 3pty              | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | -                 | Yes               | Yes                       |
| BLF Busy / Idle indication   | -                           | -                           | Yes                    | Yes                    | Yes                    | Yes <sup>3</sup>           | -                 | -                 | Yes                       |
| Call pick-up direct          | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Call pick-up group           | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |
| Call pick-up BLF             | -                           | -                           | Yes                    | Yes                    | Yes                    | Yes <sup>3</sup>           | -                 | -                 | Yes                       |
| Auto provisioning            | Yes                         | Yes                         | Yes                    | Yes                    | Yes                    | Yes                        | Yes               | Yes               | Yes                       |

|     |                               |
|-----|-------------------------------|
| -   | Not supported by device       |
| ._1 | Not supported by the platform |
| ._2 | Platform feature via FAC      |
| 3   | Via key extension module      |