

FAQ Nx70 - Block new calls

Introduction

From software 2.29.0 or higher we have implemented a new feature for service purposes.

Block new calls

The screenshot shows the DECT Manager web interface. On the left is a navigation menu with options like Network, DECT Manager, Administration, Synchronisation, Base stations, Provider or PBX profiles, Mobile devices, Telephony, Online directories, Online services, System, and Auto-hide menu. The main content area is titled 'DECT Managers' and contains a search bar, a table of DECT managers, and configuration options for blocking new calls.

<input checked="" type="checkbox"/>	DM Id	DM Name	RPN Group	IP address	Connection status	Capacity	Bases	Handsets
<input checked="" type="checkbox"/>	local	local	0	192.168.178.190	Connected	Small	4	6

Buttons: + Add, Delete

Apply new service period to selected DMs

Service action: Block new calls

Start time: 2020-01-27 11:24

Immediately

Registration duration: 0 d, 0 h, 0 min, 0 s

Buttons: Set, Clear

How to start Block new calls

In the web-interface go to **SETTINGS - DECT manager - Administration - Block new calls**

- Select the DECT manager where you can to block new calls (One or more DECT managers)
- Select the option **Block new calls** (Today the only option)
- Select the start time to block new calls or select **Immediately**
- Select how long you want to block new calls (Days / Hours / Minutes / Seconds)
- Press **Set**

On the handsets you will see the following message if the calls are blocked: **Service temporarily blocked**

In SIP when the handsets are called, the system will respond with: 480 temporary not available

How to end Block new calls

- Wait until the duration time is passed
- In the web-interface
 - Select the DECT manager
 - Select **Block new calls**
 - Select **Immediately**
 - Duration set to "0"
 - Press **Set**
- Handsets will show the normal IDLE screen