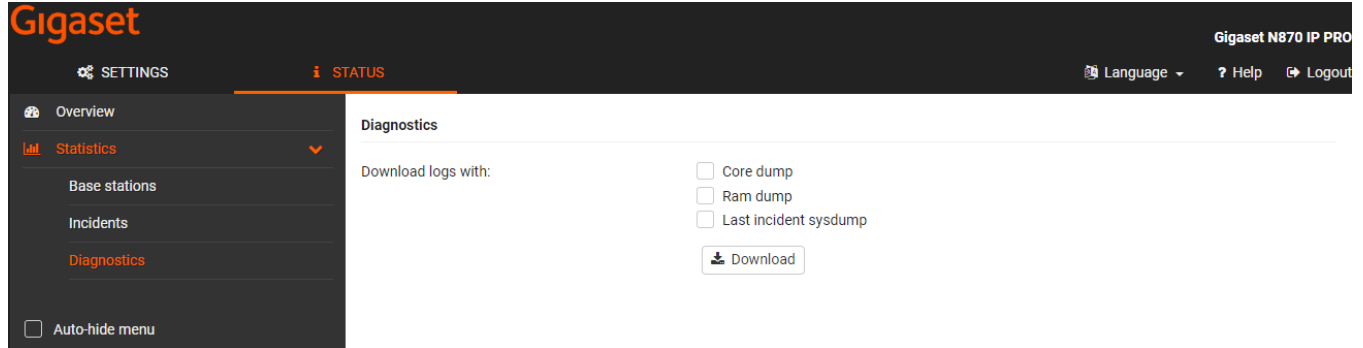


FAQ Nx70 - One button Diagnostics

Introduction

From software 2.33 we have started to implement a one button diagnostics download.

In the web-interface go to: **STATUS - Statistics - Diagnostics**



For diagnostic purposes you can create a dump with different contents. A dump may help software developers and system administrators to diagnose, identify and resolve problems that led to system failures.

- Core dump: Kernel memory dump. It contains the content of the system kernel memory.
- Ram dump: Complete memory dump. It contains the full system memory content.
- Last incident sysdump: Dump of the last incident. Contains only the system memory part that represents the last incident.

Mark the check mark next to the dump type you want to create. If no type is selected, a RAM dump is created.

Click on **Download** Select the location where the dump file should be stored using the system file selection dialogue. Enter a name for the dump file. The file is stored as tar archive and is encrypted for security and privacy reasons.

If this procedure fails or you want to do this via CLI, read this wiki article: [FAQ Nx70 - Sysdump via CLI](#)