

# FAQ - License

Valid for:	N640	N670	N870	N870E	Embedded Integrator	Virtual Integrator
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## Introduction

The following Licenses are available.

License	Article number	Description	Grace period
N870 VIRTUAL INTEGRATOR SW LICENSE	S30852-H2716-X1	One license is needed when a virtual integrator is used /installed.	Yes
N870 DECT MANAGER LICENSE	S30852-H2716-X2	Each N870 DECT Manager used behind an Virtual /Embedded Integrator needs one license. <ul style="list-style-type: none"> <li>N870 device in the role of DECT Manager</li> <li>N670 device upgraded to N870 feature level (S30852-H2714-X3)</li> </ul>	Yes
N670 DECT MANAGER LICENSE	S30852-H2714-X2	Each N670 DECT Manager used behind an Virtual /Embedded Integrator needs one license.  <i>When the N670 is upgraded to N870 feature level then the N870 DECT MANAGER LICENSE is needed</i>	Yes
<a href="#">N670 UPGRADE TO N870 FEATURE LEVEL</a>	S30852-H2714-X3	From software 2.38.0, each N670 device can be upgraded to an N870 feature level.	No
<del>N670 UPGRADE to MULTICELL</del>	<del>S30852-H2714-X4</del>	This license is replaced by N670 UPGRADE TO N870 FEATURE LEVEL	<del>No</del>
MESSAGING License N670/N870 (License per handset)	S30852-H2714-X11	See: <a href="#">FAQ - Messaging and Location license</a>	By default one handset can use messaging and location for testing purposes
LOCATION including messaging License N670/N870 (License per handset)	S30852-H2714-X21		

The [Integrator](#) is available in 2 versions.

1. N870 in Integrator only mode
2. N870 Virtual Integrator software

The License is based on the N870 hardware MAC address.

## How to order a license.

1. [Install the Virtual Integrator](#) with at least one DECT manager and set this as [Master DM](#)  
When using the N870 as integrator only, an integrator license is **not** needed. Go to step 2.
2. Copy the [MAC-ID](#) from the STATUS page (12 digits MAC address + 4 digits)
3. Create your order that contains:
  - [MAC-ID](#) +
  - Virtual Integrator software License (Only needed when Virtual Integrator is used) +
  - Number of N870 DECT MANAGER LICENSE +
  - Number of N670 DECT MANAGER LICENSE +
  - Number of N670 UPGRADE TO N870 FEATURE LEVEL

## How to order additional licenses.

1. Copy the [MAC-ID](#) from the STATUS page (12 digits MAC address + 4 digits)
2. Create your order that contains:
  - [MAC-ID](#) +
  - Number of **extra** N870 DECT MANAGER LICENSE +
  - Number of **extra** N670 DECT MANAGER LICENSE +
  - Number of **extra** N670 UPGRADE TO N870 FEATURE LEVEL

## Service

If the license is not valid anymore due to:

- Master DECT manager is broken and is replaced, therefore the license is not valid anymore.

You will have 1 Month to request a new License file, see the grace period.

## Embedded Integrator License view

Embedded Integrator					Integrator	
No License is needed						
Multicell, up to 4					Single cell, up to 20	Manager
N870		N670 (Upgraded to N870 feature level)			N670	
Multicell DECT manager License S30852-H2716-X2		Multicell DECT manager License S30852-H2716-X2			N670 DECT manager License S30852-H2714-X2	
		N670 upgrade to N870 feature level S30852-H2714-X3				
N870 base only	N670 base only	N870 base only	N670 base only		N670 base only	Base
Up to 60 per N870, no license	Up to 60 per N870, each N670 device needs license  N670 upgrade to N870 feature level S30852-H2714-X3	Up to 60 per N670, no license	Up to 60 per N670, each N670 device needs license:  N670 upgrade to N870 feature level S30852-H2714-X3		Up to 2 per N670	

## Virtual Integrator License view

Virtual Integrator <sup>1</sup>					Integrator
Virtual Integrator software License S30852-H2716-X1					
Multicell, up to 100				Single cell, up to 300	Manager
N870	N670 (Upgraded to N870 feature level)			N670	
Multicell DECT manager License S30852-H2716-X2	Multicell DECT manager License S30852-H2716-X2			N670 DECT manager License S30852-H2714-X2	
	N670 upgrade to N870 feature level S30852-H2714-X3				
N870 base only	N670 base only	N870 base only	N670 base only	N670 base only	Base
Up to 60 per N870, no license	Up to 60 per N870, each N670 device needs license  N670 upgrade to N870 feature level S30852-H2714-X3	Up to 60 per N670, no license	Up to 60 per N670, each N670 device needs license:  N670 upgrade to N870 feature level S30852-H2714-X3	Up to 2 per N670	

<sup>1</sup> Gigaset delivers the virtual integrator software, the hardware and VM-ware is not delivered by Gigaset.