

# FAQ - User agent

|            |      |      |      |       |                     |                    |
|------------|------|------|------|-------|---------------------|--------------------|
| Valid for: | N610 | N670 | N870 | N870E | Embedded Integrator | Virtual Integrator |
|------------|------|------|------|-------|---------------------|--------------------|

## Introduction

See below for a user-agent example.

This is seen in:

- 1. SIP messages
- 2. HTTP(s) messages

| Device | User-Agent:                                                |
|--------|------------------------------------------------------------|
| N870   | Gigaset N870 IP PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX  |
| N870E  | Gigaset N870E IP PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX |
| N670   | Gigaset N670 IP PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX  |
| N610   | Gigaset N610 IP PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX  |

From software 2.26 we have added capacity information to the HTTP(s) user agent only.

Platforms that do auto-provisioning can use this information to block the administrator to add more handsets than supported by the system.

| Device |                                   |      | User-Agent:                                                                        |
|--------|-----------------------------------|------|------------------------------------------------------------------------------------|
| N870   | Single Cell / Small               |      | User-Agent: Gigaset N870 IP PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX;Handset=50   |
|        | Medium                            |      | User-Agent: Gigaset N870 IP PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX;Handset=250  |
|        | Embedded Integrator               | 0 DM | User-Agent: Gigaset N870 IP PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX;Handset=0    |
|        |                                   | 1 DM | User-Agent: Gigaset N870 IP PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX;Handset=250  |
|        |                                   | 2 DM | User-Agent: Gigaset N870 IP PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX;Handset=500  |
|        |                                   | ...  | ...                                                                                |
| N870 E | Same as N870 (Above) but with "E" |      | User-Agent: Gigaset N870E IP PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX;Handset=250 |
| N670   | Single Cell                       |      | User-Agent: Gigaset N670 IP PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX;Handset=20   |
| N610   | Single Cell                       |      | User-Agent: Gigaset N610 IP PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX;Handset=8    |
| N870   | Virtual Integrator                | 0 DM | User-Agent: Gigaset N870 VI PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX;Handset=0    |
|        |                                   | 1 DM | User-Agent: Gigaset N870 VI PRO/83.V2.43.0+build.5f0a106;7C2F80XXXXXX;Handset=250  |
|        |                                   | ...  | ...                                                                                |

## Remove Handset capacity information

Via auto-provisioning, it is possible to disable the capacity information in the HTTP(s) user-agent.

| Auto-provisioning example                                                                                                                                                                                                                                                                                                                                            | User agent                                                                          |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| <div>Disable Handset capacity information</div> <pre>&lt;?xml version="1.0" encoding="UTF-8"?&gt; &lt;provisioning version="1.1" productID="e2"&gt; &lt;nvm&gt;  &lt;!-- 0 = Do not add capacity information, 1 = Add capacity information --&gt; &lt;param name="Provisioning.global.CapacityInformation" value="0" /&gt;  &lt;/nvm&gt; &lt;/provisioning&gt;</pre> | User-Agent: Gigaset N610 IP PRO/83.V2.43.0+build.5f0a106;<br>7C2F80XXXXXX           |
| <div>Enable Handset capacity information</div> <pre>&lt;?xml version="1.0" encoding="UTF-8"?&gt; &lt;provisioning version="1.1" productID="e2"&gt; &lt;nvm&gt;  &lt;!-- 0 = Do not add capacity information, 1 = Add capacity information --&gt; &lt;param name="Provisioning.global.CapacityInformation" value="1" /&gt;  &lt;/nvm&gt; &lt;/provisioning&gt;</pre>  | User-Agent: Gigaset N610 IP PRO/83.V2.43.0+build.5f0a106;<br>7C2F80XXXXXX;Handset=8 |

### Remove MAC address and Handset capacity information

Via auto-provisioning, it is possible to remove the MAC address and the Handset capacity information in the SIP / HTTP(s) user-agent.

| Auto-provisioning example                                                                                                                                                                                                                                                                                                                                                                                                   | User agent                                                   |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| <div>Disable capacity information</div> <pre>&lt;?xml version="1.0" encoding="UTF-8"?&gt; &lt;provisioning version="1.1" productID="e2"&gt; &lt;nvm&gt;  &lt;param name="SystemSettings.global.UseCommonUA" value="1" /&gt; &lt;param name="Provisioning.global.MACAddressInformation" value=" 0" /&gt; &lt;param name="Provisioning.global.CapacityInformation" value=" 0" /&gt;  &lt;/nvm&gt; &lt;/provisioning&gt;</pre> | User-Agent: Gigaset N610 IP PRO/83.V2.43.0+build.<br>5f0a106 |