

FAQ - Distinctive ring

Valid for:	N610	N670	N870	N870E	Embedded Integrator	Virtual Integrator
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Introduction

Distinctive Ring offers the possibility to use different ringtones for Internal, external, group, door, emergency and optional calls.

This feature is implemented from software 2.26 or higher.

The Platform / provider has to send the correct information using the Alert-Info: Header.

Example: Alert-Info: <<http://www.example.com>>;info=alert-group

The N670/N870 supports the following options:

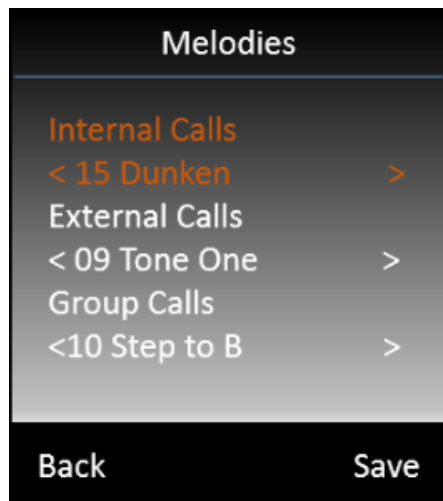
Name	Alert-Info Header contains
Internal Calls	info=alert-internal
External Calls	info=alert-external
Group Calls	info=alert-group
Door station	info=alert-door
Emergency	info=alert-emergency
Optional	"Empty"

The names (except Internal calls) and header can be changed according to your wishes.

DECT handset settings

As DECT handsets have their own ringtones inside and DECT handset settings can't be changed via auto-provisioning, the user needs to select via the DECT handset menu structure the ringtone.

On the DECT handset: **Menu - Settings - Audio Settings - Ringtones (Handset) - Melodies**



i The feature must be enabled before you register the DECT handsets as the handset menu structure is sent during DECT handset registration.

Handsets that were registered to a system that uses software < 2.26.0 will show:

- Internal
- External

Handset that are newly registered to a system that uses software => 2.26.0 will show:

- Internal Calls
- External Calls
- Group Calls
- Door station
- Emergency
- Optional

You can fix this:

Via manual DECT handset re-registration:

1. In the web-interface of the N870/N670 go to: **Mobile devices - Registration Centre** - Press **Start now**
2. On the DECT handset **Menu - Settings - Registration - Register Handset - OK** and enter the **PIN code** when asked.
3. The DECT handset will subscribe to the existing IPUI in the N870/N670 and will receive the new menu structure (ring tones settings)

Via automatic DECT handset re-registration:

See: [FAQ - DECT Handset Re-registration](#)

Auto-provisioning

Parameter	Value
DmGlobal.0. SupportSipRingtones	0 = Disabled 1 = Enabled (Default)

SipRingtones.0.DefaultTone	<p>The tone played when the Alert info header is not recognized. By default the External ringtone is played.</p> <p>0 = Internal 1 = External (Default) 2 = Group 3 = Door 4 = Emergency 5 = Optional</p>
SipRingtones.0.RingToneName0	Internal Calls (This can not be changed)
SipRingtones.0.RingInfo0	<p>info=alert-internal</p> <p>(If you make this "Empty" it will disappear in the DECT handset menu)</p>
SipRingtones.0.RingToneName1	External Calls
SipRingtones.0.RingInfo1	<p>info=alert-external</p> <p>(If you make this "Empty" it will disappear in the DECT handset menu)</p>
SipRingtones.0.RingToneName2	Group Calls
SipRingtones.0.RingInfo2	<p>info=alert-group</p> <p>(If you make this "Empty" it will disappear in the DECT handset menu)</p>
SipRingtones.0.RingToneName3	Door station
SipRingtones.0.RingInfo3	<p>info=alert-door</p> <p>(If you make this "Empty" it will disappear in the DECT handset menu)</p>
SipRingtones.0.RingToneName4	Emergency
SipRingtones.0.RingInfo4	<p>info=alert-emergency</p> <p>(If you make this "Empty" it will disappear in the DECT handset menu)</p>
SipRingtones.0.RingToneName5	Optional
SipRingtones.0.RingInfo5	<p>By default this is empty</p> <p>(If you make this "Empty" it will disappear in the DECT handset menu)</p>

Example:

```
<param name="SipRingtones.0.DefaultTone" value="0"/>
<param name="SipRingtones.0.RingToneName1" value="External"/>
<param name="SipRingtones.0.RingInfo1" value="external"/>
```

If you would like to disable this new feature you need to do this via auto provisioning.



Provisioning template

```
<?xml version="1.0" encoding="UTF-8"?>

<provisioning version="1.1" productID="e2">

    <nvm>

        <param name="DmGlobal.0.SupportSipRingtones" value="0"/>

    </nvm>

</provisioning>
```

Web-interface

In the web-interface go to: **SETTINGS - Provider or PBX profiles - Edit - Connection Ringtone**

Connection Ringtone

Internal calls

Name

Internal calls

Alert-Info pattern

info=alert-internal

External calls

Name

External calls

Alert-Info pattern

info=alert-external

Group calls

Name

Group calls

Alert-Info pattern

info=alert-group

Door station

Name

Door station

Alert-Info pattern

info=alert-door

Emergency

Name

Emergency

Alert-Info pattern

info=alert-emergency

Optional

Name

Optional

Alert-Info pattern