

# FAQ - Distinctive ring how to disable

## Introduction

From software 2.26.0 or higher we support the new distinctive ring feature.

If you want to disable this new advanced distinctive ring feature, it can be done via auto-provisioning. (A web-interface switch is planned)

## Disable advanced distinctive ring feature

This can only be triggered via auto-provisioning:

Create an XML file like the example below. [Or click here to download.](#)

### Provisioning example

```
<?xml version="1.0" encoding="UTF-8"?>
<provisioning version="1.1" productID="e2">

    <nvm>

        <param name="DmGlobal.0.SupportSipRingtones" value="0" />

    </nvm>
</provisioning>
```

In the web-interface go to: **SETTINGS - System - provisioning and configuration - Auto configuration file - Browse**, select your file, upload and press **Start auto configuration**.

