

FAQ - Distinctive ring how to disable

Introduction

From software 2.26.0 or higher we support the new distinctive ring feature.

If you want to disable this new advanced distinctive ring feature, it can be done via auto-provisioning. (A web-interface switch is planned)

Disable advanced distinctive ring feature

This can only be triggered via auto-provisioning:

Create an XML file like the example below. [Or click here to download.](#)

Provisioning example

```
<?xml version="1.0" encoding="UTF-8"?>
<provisioning version="1.1" productID="e2">

    <nvm>

        <param name="DmGlobal.0.SupportSipRingtones" value="0" />

    </nvm>
</provisioning>
```

In the web-interface go to: **SETTINGS - System - provisioning and configuration - Auto configuration file - Browse**, select your file, upload and press **Start auto configuration**.

