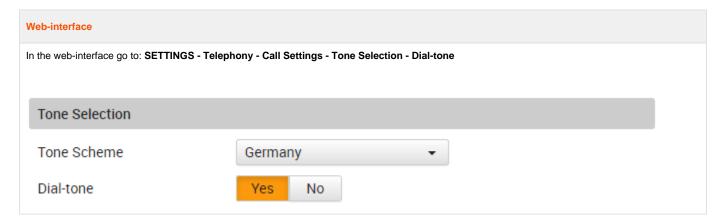# FAQ Maxwell - Dial-tone

Introduction

A dial-tone is played when the device is in dial preparation phase:

- Pick-up handset
- Press Hands-free key
- Put call on-hold

If users are using a headset, an option to not play a dial-tone is often preferred. When a call is put on-hold so the user can search something or a number, the headset will play the dial-tone and this is not user friendly.

From software 3.17, we offer the option to disable the dial-tone.

Web-interface

In the web-interface go to: **SETTINGS - Telephony - Call Settings - Tone Selection - Dial-tone**

Tone Selection

| Tone Scheme | Germany ▼ |
| Dial-tone | Yes No |

Auto-provisioning

Parameter	Description
Telephony.DialTone.Enabled	1 (Default) = Dial-tone is enabled (Yes)
	2 = Disabled (No)

Example:

```xml
<?xml version="1.0" encoding="UTF-8"?>
<provisioning version="1.1" productID="mx3b">

	<nvm>

		<param name="Telephony.DialTone.Enabled" value="0"/>

	</nvm>

</provisioning>
```