FAQ Broadsoft - Busy Lamp Field DE... devices

Introduction

Here you can find the description how to use the BLF keys in a Broadsoft environment. (For security reasons we removed the URL's in the example below)

Broadsoft configuration

In Broadsoft management system go to: Users - Select the user - Client Applications - Busy Lamp Field

ADSOFT			
Provider >gigaset >Users : Gigaset3610@gigaset			
ing Calls ing Calls partrol 2 Plans Applications kalna	Busy Lamp Field Busy Lamp Field alloss you to create a list of users to monitor via your SIP Attendant Console Phone and assign a SIP URI to the list OK Apply Cance List URI: sip: bit ext3510 Enable Can Park notification		
2			
	Enter search criteria below		
	User ID V Starts With V	Search	
	Available Users Monitored Users		
	Add > Add > Remove < Add >> Remove All	×	
	Move Up Move Down		
	OK Apply Cancel		

- Define the URI for the BLF list, must be an unique name.
- · Add the Users you would like to have under the BLF keys to the Monitored Users list
- Press OK to save the settings

Gigaset Desktop device configuration

In the web-interface of the Gigaset Desktop device go to: Settings - Network and Connections - Server and Phone systems



When selected, also the BLF field will be visible.



Gigaset BLF keys

igaset DE700 IP PRO		
iged in as administrator	Log out	
	Configuration Assistant	Settings
Network and Connections	Program Keys	_
Messaging Services	Кеу	РК1
Function Keys	Function Select	BLF 🔹
System	Connection Name	IP1 V
	Phone Number	Gigaset3609
	Directed Call Pickup Code	*97

Now you have to add the BLF keys manual to the device, go to:

Settings - Function Keys and add the BLF key.

For the Phone number you need to enter the same naming as in the broadsoft Monitored Users list

Info

Subscribe is only send when BLF key is configured. When no BLF key is present then device will not send subscribe.

BLF keys have to be configured manually.

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 Gigaset BLF keys