

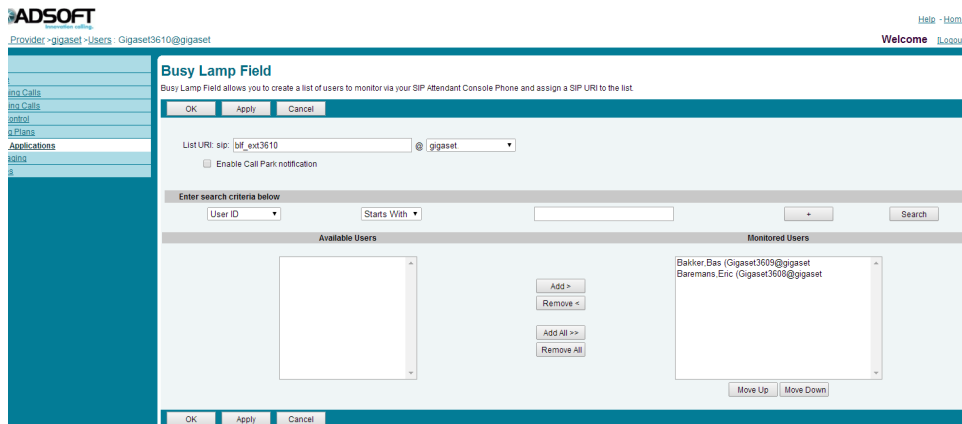
# FAQ Broadsoft - Busy Lamp Field DE... devices

## Introduction

Here you can find the description how to use the BLF keys in a Broadsoft environment. (For security reasons we removed the URL's in the example below)

## Broadsoft configuration

In Broadsoft management system go to: **Users - Select the user - Client Applications - Busy Lamp Field**

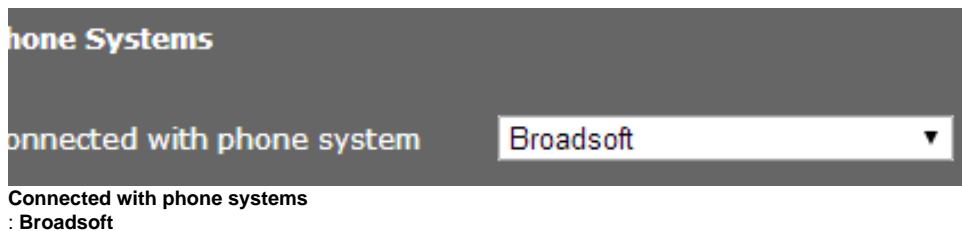


The screenshot shows the 'Busy Lamp Field' configuration page in the Broadsoft management system. The page has a sidebar with navigation links like 'no Calls', 'no Calls', 'no Calls', 'Applications', and 'no'. The main content area is titled 'Busy Lamp Field' and includes a description: 'Busy Lamp Field allows you to create a list of users to monitor via your SIP Attendant Console Phone and assign a SIP URI to the list.' Below this, there are buttons for 'OK', 'Apply', and 'Cancel'. A 'List URI' field is set to 'sip: blf\_ext3610 @ gigaset'. There is a checkbox for 'Enable Call Park notification'. A search section with 'Enter search criteria below' includes a 'User ID' dropdown, a 'Starts With' dropdown, and a 'Search' button. Below the search section, there are two lists: 'Available Users' and 'Monitored Users'. The 'Monitored Users' list contains two entries: 'Bakker,Bas (Gigaset3610@gigaset)' and 'Barenans,Eric (Gigaset3610@gigaset)'. There are buttons for 'Add', 'Remove', 'Add All >>', 'Remove All', 'Move Up', and 'Move Down'.

- Define the URI for the BLF list, must be an unique name.
- Add the Users you would like to have under the BLF keys to the **Monitored Users** list
- Press OK to save the settings

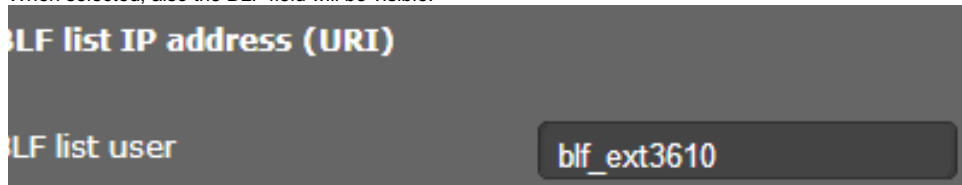
## Gigaset Desktop device configuration

In the web-interface of the Gigaset Desktop device go to: **Settings - Network and Connections - Server and Phone systems**



The screenshot shows the 'Phone Systems' configuration page in the Gigaset Desktop device web-interface. The page has a dark background. At the top, it says 'Connected with phone system' followed by a dropdown menu showing 'Broadsoft'. Below this, it says 'Connected with phone systems' followed by ': Broadsoft'.

When selected, also the BLF field will be visible.



The screenshot shows the 'BLF list IP address (URI)' configuration page in the Gigaset Desktop device web-interface. The page has a dark background. At the top, it says 'BLF list IP address (URI)'. Below this, there is a text input field labeled 'BLF list user' containing the value 'blf\_ext3610'.

**BLF list user = Broadsoft List URI**  
(First Picture on this page)

## Gigaset BLF keys

Now you have to add the BLF keys manual to the device, go to:

The screenshot shows the Gigaset DE700 IP PRO web interface. At the top, the 'Gigaset' logo is on the left, and 'DE700 IP PRO' is on the right. Below the logo, it says 'Logged in as administrator' and 'Log out'. The main menu on the left includes 'Network and Connections', 'Telephony', 'Messaging', 'Services', 'Function Keys' (highlighted in orange), and 'System'. The 'Settings' tab is selected, showing the 'Program Keys' configuration. The 'Key' field is set to 'PK1'. The 'Function Select' dropdown is set to 'BLF'. The 'Connection Name' dropdown is set to 'IP1'. The 'Phone Number' field contains 'Gigaset3609'. The 'Directed Call Pickup Code' field contains '\*97'.

Program Keys	
Key	PK1
Function Select	BLF
Connection Name	IP1
Phone Number	Gigaset3609
Directed Call Pickup Code	*97

**Settings - Function Keys**  
and add the BLF key.

For the Phone number you need to enter the same naming as in the broadsoft **Monitored Users** list



### Info

Subscribe is only send when BLF key is configured. When no BLF key is present then device will not send subscribe.

BLF keys have to be configured manually.

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