FAQ Call Pick-up

Introduction

Call pick-up is a feature used in a telephone system that allows one to answer someone else's telephone call. The feature is accessed by pressing a blinking Busy Lamp Key (BLF), or by pressing a special sequence of buttons on the Gigaset phone.

Call Pick-up code

When you are connected to the Gigaset PBX, you can enter a special sequence of buttons on the Gigaset phone to answer someone else's telephone call.

PBX	Call Pick-up direct	Call Pick-up group
Gigaset T300/T500	*8 (internal phone number)	*8
Hybird 120 Gigaset edition	#0 (internal phone number)	*0

Call Pick-up using BLF key

On the Gigaset desktop devices you can configure Busy Lamp Field (BLF) keys, when these keys are blinking and pressed a Call Pick-up for this incoming is done.

More information about the key programming can be found here.

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