FAQ - Group pick-up

Valid for:	N610	N670	N870	N870E	Embedded Integrator	Virtual Integrator

Introduction

With the feature group pick-up, the user can subscribe to a group pick-up service, and it will receive call notifications for all users in this pick-up group.

Web-interface

Open the web-interface of the N870 and go to: **Settings - Mobile devices - Administration** and select an handset.

Enter the number of the pick-up group.



Handset

On the handset you hear the notification tone and see the following message.



With the Left Soft key you can ignore the message.

With the Right Soft key you can Pickup the Call.

Auto-provisioning

Parameter	Description
SipAccount.<Handset IPUI>.OpenScapeGroupPickupActive	0 = Disable 1 = Enable
SipAccount.<Handset IPUI>.OpenScapeGroupPickupAddress	Enter the **Call number or SIP name (URI)** of the pick-up group
DmGlobal.0.CallPickUpAlertCall (New in Software 2.38)	0 = Disable: Notification tone ("tok tok") is played 1 = Enable: Notification tone ("tok tok") and (External) Ringtone is played