

# FAQ - Handsets

Valid for:	N610	N670	N870	N870E	Embedded Integrator	Virtual Integrator
------------	------	------	------	-------	---------------------	--------------------

## Introduction

Per DECT manager (N870) up to 250 handsets can be connected. To allow inter-DECT-manager roaming, the regular load of handsets planned to be attached to one DECT manager should be lower (approx. 80 %).

60 DECT calls could be made simultaneously for VoIP calls, network directory sessions and info centre sessions. For information on handset functions in relation to Gigaset base stations.

Subscribers can accept or initiate calls in all DECT cells with their handset (Roaming), and can also switch between the DECT cells during a call (Handover). A handover is only possible if cells are synchronised.

If a DECT device that is not a Gigaset PRO handset is registered it will be seen as a [GAP handset](#) with limited functionality.

Gigaset do not guarantee that all GAP devices can be used and that after an update all GAP devices will stay supported. Only the handsets below are guaranteed.

## Supported Handsets

Gigaset pro handsets					
Maxwell C	SL750H PRO	R650H PRO	S650H PRO	SL610H PRO	R630H PRO
					
	R700H PRO	SL800H PRO	S700H PRO	S650HE PRO	R700H Protec
					
Unify	OpenStage M3/M3 plus /M3 Ex/M3 Ex plus				
					

✓ = Full support, 
 ✗ = No support, 
 ? = No info available

Feature	Gigaset pro handset	Gigaset Retail handsets (GAP+)	3rd Party (GAP) handsets
Incoming calls	✓	✓	?
Outgoing calls	✓	✓	?
Call transfer	✓	✓	?
CLIP information	✓	✓	?
Anonymous call	✓	—	—
Call divert	✓	—	—
Call waiting	✓	—	—
Message waiting	✓	—	—
Call lists	✓	—	—
PBX Manager*	✓	—	—
Central Phonebooks	✓	—	—
Info Center	✓	—	—
Gigaset Support	Full support	Only warranty support	—