

FAQ - Serinus

Serinus

About Serinus

The Serinus Suite for alarm and crisis management helps organizations and companies to be optimally prepared against major and minor incidents. The Smart Event Communication platform supports in protecting personnel, connecting machinery and people, optimizing work processes and alarm procedures, responding quickly in emergencies and manage crises successfully.

Serinus has its roots in the Ruhr area and was founded in 2017 with the aim of providing an alert and information platform that is simple, fast and reliable at the same time. This is a solution that can be intuitively operated by decision-makers even under enormous pressure. To develop this solution, the three founders could fall back on their together over 40 years of experience in the fields of IT, telecommunications, security technology as well as alarm and crisis management. Serinus is already one of the world's leading providers in the field of smart event communication. Since 2021 Serinus is member of the F24 Group, Europe's leading Software-as-a-Service (SaaS) provider for incident and crisis management, emergency notification, as well as for business messaging.

16 Mar 2022 [Serinus Alarm-Mediagateway Release 3.5](#)

See below for a list with supported features when using the Gigaset Nx70 together with the Serinus Alarm-Mediagateway.

SERINUS

an F24 product

AML Feature	Supported
Send message prio 1 - 9	•
Title: Text	•
Title: Color (White / Green / Yellow / Red / Blue)	•
Icons: Type, supporting the Gigaset icon range	•
Icons: Color (White / Green / Yellow / Red / Blue)	•
Ringtone: Melody prio Low / Medium / High / Silent	•
Ringtone: Set/override volume	-
Message paragraph 1: Text	•
Message paragraph 1: Color	•
Message paragraph 1: Align	•
Message paragraph 1: Blinking	•
Message paragraph 1: Bold	•
Message paragraph 1: Underline	•
Message paragraph 2: Text	-
Message paragraph 2: Color	-
Message paragraph 2: Align	-
Message paragraph 2: Blinking	-
Message paragraph 2: Bold	-
Message paragraph 2: Underline	-
Vibration: Enable yes/no	-
Silencing: Override the user silence settings	-
Delete message: Allowed yes/no	•
Ignore message: Allowed yes/no	•
Presentation timer: How long the message is displayed on the handset	•
Time to Live: How long the message is stored on the DECT system	•
Reply options: Using softkeys to reply on messages	•
Message user response: Server reacts on user handling/feedback	•
Location: Server can ask HS to send DECT signal information	•
Location: Server can ask HS to send BLE beacons information	•
Start Alarm call via key/number: Dial phone number	