FAQ - New Voice

New Voice International AG

With over 30 years of experience New Voice International is the pioneer of "Unified Event Communication" which includes alerting, mobilisation, evacuation, information distribution and monitoring. Our solutions are tailored to specifically match individual and unique business processes in order to ensure the safety for people, assets and the environment.

MobiCall

Our main product MobiCall is a centralised software management platform which allows organizations to integrate their existing communication infrastructure (voice, text and video) with existing 3rd party systems. This provides a single platform which allows detection and centralization of all events and alarms ensuring an efficient and pre-determined response to any circumstance.

Application areas:

Mobilisation, Evacuation	Silent Alarm, Personal Emergency Call	Indoor & Outdoor Localization, Pathfinding
Conference Systems, Voice Mail & IVR	IoT Monitoring & Alerting	Physical Security Information Management
Process optimisation	Lone Worker Protection	Process Control Technology, CRM & TMS

Our Team

With successful partnerships with the biggest telecommunication companies of the world, our team is represented in Switzerland, Germany, Austria, France, USA, UAE, Australia and many more subsidiaries. We are a highly motivated and conscientious team with one clear objective in mind: Make the world a safer place!

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See below for a list with supported features when using the Gigaset Nx70 together with the New Voice management platform.

AML Feature	Supported
Send message prio 1 - 9	•
Title: Text	•
Title: Color (White / Green / Yellow / Red / Blue)	-
Icons: Type, supporting the Gigaset icon range	•
Icons: Color (White / Green / Yellow / Red / Blue)	•
Ringtone: Melody prio Low / Medium / High / Silent	•
Ringtone: Set/overrule volume	-
Message paragraph 1: Text	•
Message paragraph 1: Color	-
Message paragraph 1: Align	-
Message paragraph 1: Blinking	-
Message paragraph 1: Bold	-
Message paragraph 1: Underline	-
Message paragraph 2: Text	-
Message paragraph 2: Color	-
Message paragraph 2: Align	-
Message paragraph 2: Blinking	-
Message paragraph 2: Bold	-
Message paragraph 2: Underline	-
Vibration: Enable yes/no	-
Silencing: Overrule the user silence settings	-
Delete message: Allowed yes/no	-
Ignore message: Allowed yes/no	-
Presentation timer: How long the message is displayed on the handset	-
Time to Live: How long the message is stored on the DECT system	-
Reply options: Using softkeys to reply on messages	•
Message user response: Server reacts on user handling/feedback	•
Location: Server can ask HS to send DECT signal information	•
Location: Server can ask HS to send BLE beacons information	-
Start Alarm call via key/number: Dial phone number	