## FAQ - Auto provisioning: Delay firmware upgrade /downgrade if there is an active call

Valid for: N610 N670 N870 N870E Embedded Integrator Virtual Integrator

## Valid for N610 / N670 / N870 / N870E. Software 2.52 or higher is needed.

From software 2.52 it is possible to delay firmware updates started via provisioning if there are active calls.

- By default firmware update does not check if there are active calls
- Via provisioning parameter the DECT device, delay firmware update up to <configured> times if there are active calls
- The delay time = 300 seconds
- When after the the n times x 300s there is still an active call the firmware update will be done and the active calls will be disconnected
- The setting is per DECT manager

## **Auto-provisioning**

Parameter	Value
dm. <dect manager="">.FwUpdateCallBlockAttempts</dect>	0 (Default)
<dect manager=""> value can be:</dect>	> 0 delay up to n times, delay time = 300 seconds
All-in-one system:	
• local	
Integrator system:	
• dm1 • dm2	
• dm3 • dm	

In syslog you would be able to see the following messages, in this example there is an active call.

- swupdate: Check if swupdate needs to be delayed due to active calls (call block attempts=2)
- swupdate: Active call detected...retry-count:(1/2), time=300 sec
- swupdate: Active call detected...retry-count:(2/2), time=300 sec
- swupdate: Starting update\n