

FAQ - ATR

ATR

ATR Telematica srl

ATR is a great partner for companies that work in the new digital era. Thanks to the experience of over 50 years, it has the know-how to integrate and improve your business performance and so allowing you to have a work experience suited to the needs of the new century.

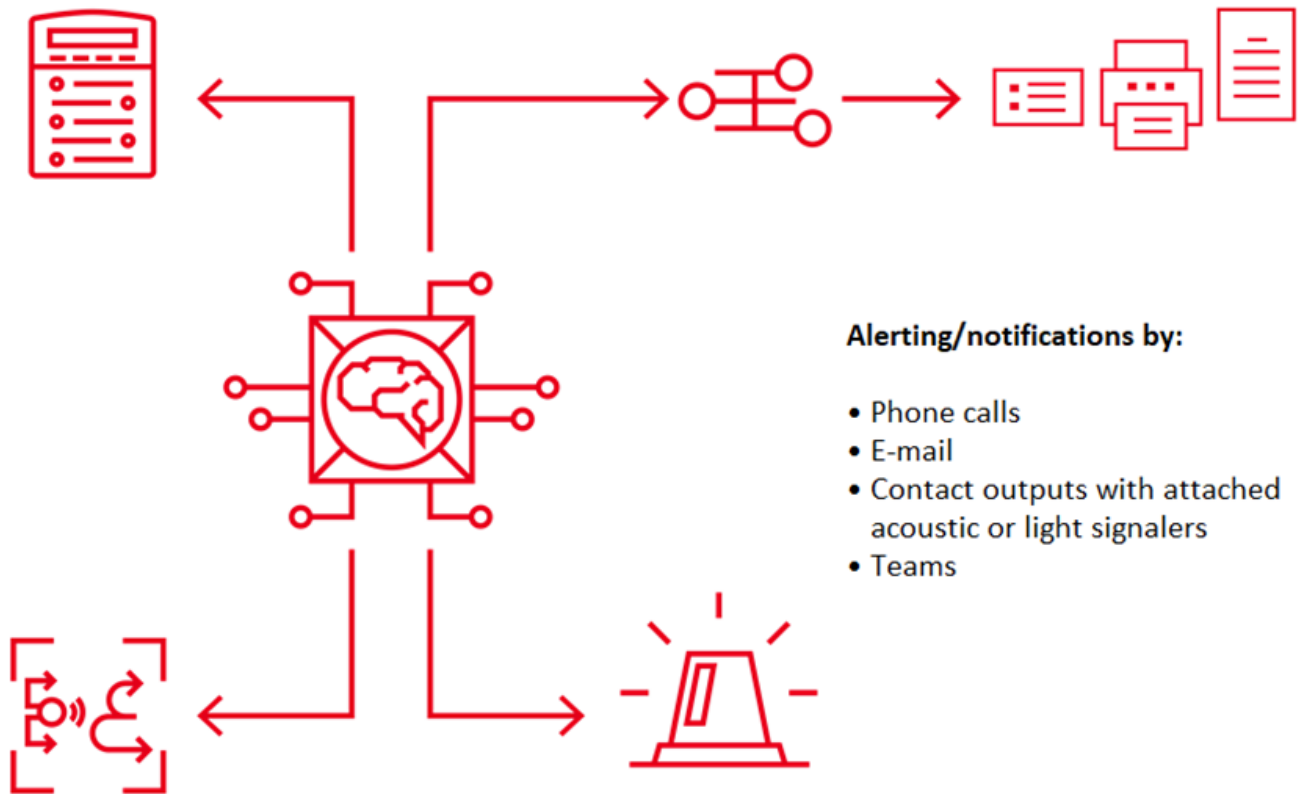
AMS (Alarm Messaging System)

The AMS system can monitor critical events through the integration with your alarm systems and in case of incidents it, in an automatic way, intercept and manage the alarms and forward/send them to all the supported communication channels, from text transmissions (ex: teams) to voice messages or phone calls

The AMS system ensures that emergency responders can take prompt action to protect people and infrastructure and minimize adverse outcomes.

Application areas:

- Fault reports from Production
- Technical alarms
- Industrial controls
- Evacuation
- Silent Alarm
- Personal Emergency Call
- Unified Communications
- IoT Monitoring & Alerting
- Indoor & Outdoor Localization
- Process optimization
- Lone Worker Protection
- Physical Security Information Management



Alerting/notifications by:

- Phone calls
- E-mail
- Contact outputs with attached acoustic or light signalers
- Teams

More information on:

<https://atritelematica.it/ams/>

See below for a list with supported features when using the Gigaset Nx70 together with the ATR management platform.



AML Feature	Supported
Send message prio 1 - 9	•
Title: Text	•
Title: Color (White / Green / Yellow / Red / Blue)	-
Icons: Type, supporting the Gigaset icon range	•
Icons: Color (White / Green / Yellow / Red / Blue)	•
Ringtone: Melody prio Low / Medium / High / Silent	•
Ringtone: Set/override volume	•
Message paragraph 1: Text	•
Message paragraph 1: Color	-
Message paragraph 1: Align	-
Message paragraph 1: Blinking	-
Message paragraph 1: Bold	-
Message paragraph 1: Underline	-
Message paragraph 2: Text	-
Message paragraph 2: Color	-
Message paragraph 2: Align	-
Message paragraph 2: Blinking	-
Message paragraph 2: Bold	-
Message paragraph 2: Underline	-
Vibration: Enable yes/no	•
Silencing: Override the user silence settings	-
Delete message: Allowed yes/no	-
Ignore message: Allowed yes/no	-
Presentation timer: How long the message is displayed on the handset	-
Time to Live: How long the message is stored on the DECT system	-
Reply options: Using softkeys to reply on messages	•
Message user response: Server reacts on user handling/feedback	•
Location: Server can ask HS to send DECT signal information	•
Location: Server can ask HS to send BLE beacons information	•
Start Alarm call via key/number: Dial phone number	•