

# Swyx

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### About Swyx

Swyx develops communication software specifically tailored for small to medium sized companies (SMEs). SwyxWare is installed on a Microsoft® Windows® Server and brings together the complete communication needs of a company, in a single user interface. The classic telephone system is now redundant - all required communication functions run over your existing IP network, which offers all the advantages of integrated, unified communications (UC) in addition to traditional telephone services. This software approach and the easy expandability of SwyxWare, means that users are prepared for today, but also for the future.

See below for a list with supported features when using the Gigaset PRO IP Devices on the providers network.



Feature	N870 IP PRO	N510 IP PRO <sup>-1, -3</sup>	N720 Multi cell <sup>-1, -2</sup>	Maxwell 3/B <sup>-1, -3</sup>
Software release:	See PDF document	76	112	1.14.6
Basic Call	Yes	Yes	Yes	Yes
Calling line (CLIP)	Yes	Yes	Yes	Yes
Connected line (COLP)	Yes	Yes	Yes	Yes
Anonymous call	No	No	No	No
Do Not Disturb	Yes	No	No	Yes
Message waiting	Yes	Yes	Yes	Yes
Call list/history	Yes	Yes	Yes	Yes
Voice mail deposit/retrieval	Yes	Yes	Yes	Yes
Call waiting	Yes	Yes	Yes	Yes
Call Hold / Toggle	Yes	Yes	Yes	Yes
Call forward (CFU)	Yes	Yes	Yes	Yes
Call forward (CFNR)	Yes	Yes	Yes	Yes
Call forward (CFB)	Yes	Yes	Yes	Yes
Call Transfer attended	Yes	Yes	Yes	Yes
Call Transfer unattended	Yes	Yes	Yes	Yes
DTMF (RFC2833)	Yes	Yes	Yes	Yes
Conference 3pty	Yes	Yes	Yes	Yes
BLF Busy / Idle indication	-	-	-	Yes

Note <sup>-1</sup>: Autoprovisioning is not supported.

Note <sup>-2</sup>: From V112 on Swyx devices are compatible with Gigaset devices and vice versa (HS, Base, DM). To activate compatibility the Swyx Script has to be executed. A detailed description is available at the Swyx service desk.

Note <sup>-3</sup>: Further test with N510 and Maxwell devices with actual FW will be executed on demand.



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