

FAQ Hybird 120 Call Completed Elsewhere

Introduction

When you do not answer an incoming call, your device will show this in the Missed Call list. This is often desired but in some situations you don't like to see this in the Missed Calls list.

Example: The call is signalled in the group and the call is answered by another person in the group.

The PBX has to send the Cancel with: **Reason: SIP;cause=200;text="Call completed elsewhere"** then your device will not show an missed call.

The Hybird 120 will send the "**Call completed elsewhere**"

- Call is answered by another person in the group
- Call is not answered in the group but redirected to the following group

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