

# FAQ - Block new calls

Valid for: ~~N640~~ ~~N670~~ N870 N870E Embedded Integrator Virtual Integrator

Valid for N870 / N870E, but not supported by N610 / N670.

For service purposes, it is possible to block new calls.

## Block new calls

The screenshot shows the DECT Manager web interface. On the left is a dark sidebar with a menu: Network, DECT Manager (selected), Administration, Synchronisation, Base stations, Provider or PBX profiles, Mobile devices, Telephony, Online directories, Online services, System, and Auto-hide menu. The main area is titled 'DECT Managers' and contains a search bar, a table of managers, and configuration options. The table has columns: DM Id, DM Name, RPN Group, IP address, Connection status, Capacity, Bases, and Handsets. One manager is listed with DM Id 'local', DM Name 'local', RPN Group '0', IP address '192.168.178.190', Connection status 'Connected', Capacity 'Small', Bases '4', and Handsets '6'. Below the table are '+ Add' and 'Delete' buttons. The 'Apply new service period to selected DMs' section has a 'Service action' dropdown set to 'Block new calls', a 'Start time' field set to '2020-01-27 11:24', a checked 'Immediately' checkbox, and a 'Registration duration' section with input fields for days (0), hours (0), minutes (0), and seconds (0). 'Set' and 'Clear' buttons are at the bottom.

DM Id	DM Name	RPN Group	IP address	Connection status	Capacity	Bases	Handsets
local	local	0	192.168.178.190	Connected	Small	4	6

## How to start Block new calls

In the web-interface go to **SETTINGS - DECT manager - Administration - Block new calls**

- Select the DECT manager where you can to block new calls (One or more DECT managers)
- Select the option **Block new calls** (Today the only option)
- Select the start time to block new calls or select **Immediately**
- Select how long you want to block new calls (Days / Hours / Minutes / Seconds)
- Press **Set**

On the handsets you will see the following message if the calls are blocked: **Service temporarily blocked**

In SIP when the handsets are called, the system will respond with: 480 temporary not available

## How to end Block new calls

- Wait until the duration time is passed
- In the web-interface
  - Select the DECT manager
  - Select **Block new calls**
  - Select **Immediately**
  - Duration set to "0"
  - Press **Set**
- Handsets will show the normal IDLE screen