FAQ - Diversion header

Valid for: | N610 | N670 | N870 | N870E | Embedded Integrator | Virtual Integrator

Introduction

The SIP Diversion Header can be inserted in the SIP INVITE when you receive a redirected incoming call from another user.

Example: A calls B and is redirected to C. User C will see on the display the information that A tried to call B.

- From software 2.53, the DECT handset will show the diversion header if this is available in the SIP INVITE
- From software 2.57.1, we added the option to disable/enable (via auto-provisioning) to show this Diversion information.

Auto provisioning

Even that showing the diversion information offers an advantage for the user, some users liked the previous incoming display we added the option to disable this via auto-provisioning.

A web-interface setting will come in a later firmware.

Parameter (Software version 2.57.1 or higher is needed)	Description
<param name="SipProvider.0.EnableHistoryHeaders" value="0"/>	0 = Disable show diversion information 1 = Enable show diversion information (default)