T300/T500 PRO Release notes 5.2.0.10

Release date:

08-2012

Version:

5.2.0.10

What's new:

System functions:

- Support of door entry systems with selected manufacturers show a camera image in the Call Manager and convenient transmission of DTMF to open the door
- Show the camera image of door entry systems on the devices Gigaset DE700 IP PRO and DE900 IP PRO
- Update the call signalling on the phone is already done during the call setup (a- and e-numbers)
- New Authorization for the preservation of important e-mail notifications from the system
- New permission on the configuration and use of the option "modules enable" for function keys for all users
- New authorization for logging on and off the user's terminal via short code * 77 / * 78 / * 79 or the Gigaset phone menus
- New permissions for administrators which allow to hide the options for users, groups, telephones and modules from the user-specific administration interface
- Outgoing faxes are now archived in the form in which they were sent

Admin interface:

- Management of avatar pictures of all users via the admin interface
- The administration of Voicemail boxes, now allows the deletion of multiple mailboxes at once
- Internal and external conference call numbers can now be reconfigured
- Template variables for the invitation text of conferences can now be used in the subject
- In the line settings it will be checked, if the same SIP username for authentication is used multiple times

Enhancements:

- Server-side call lists, call forwarding, visual Voicemail for the following phones Gigaset DE310 IP PRO, DE410 IP PRO, DE700 IP PRO, DE900 IP PRO
- Firmware update for the Gigaset DE700 / DE900 devices to v02.00.03 version
- Firmware update for the Gigaset DE310 / DE410 devices to version V02.00.00
- Update the firmware for N720 Gigaset DECT base stations to version v38 allows you to access the system Address Book
- Update the firmware for N510 Gigaset DECT base stations to version v71
- Important security update of the JavaVM to version 1.6.0_33

Please make sure that those phones ever got updated to at least 01.01.10 or later by a full image. Otherwise it could happen that the update to 02.00.03 fails. You will notice this when the message “waiting for update” appears at the display of the phone. In that case you have to recover the phone with a full image firmware via TFTP.

BugFixes:

- The routing priority "line" selects the line used for diversions into the public network now depending on the signaled number of the redirected person;
- Outgoing faxes are now preserved in the memory-optimized quality, in which they also have been sent and not in the original-quality;
- The fallback of the primary external phone number in case of lost interconnection (SIP route) now works reliably again based on the COR-configured rules;
- IFMC devices of all group members now ringing reliably for calls to the group;
- The validation of email addresses on the front end is now adapted on new top-level domains;
- Outgoing calls to the Call Manager and callbacks from the call lists with IFMC device now works reliably when an outside line is configured;
- The function keys status of groups is now correctly updated when users log on/off via function keys, phone menus or * 32 or * 33 to the group;
- The address book is working again after the change of the internal LDAP address book;
- Problems during delivery of e-mails can no longer interfere with the phone function;
- The function keys status of groups is now updated correctly after the first user has logged on via the function keys;
- Incoming faxes with a comma in the Fax Sender ID are now processed correctly;

- The saving of invalid keys will now be canceled with an appropriate error message;
- Update notifications now include the re-release notes, if any module updates are available;

Group queue:

- In the queue can again display only calls in the queue are extracted, which are not being taught
- Music on hold after interim announcements will now be played reliably if calls go through a Digium card
- Fixes an issue that could remain with the agent in a wrong call status
- Addresses an issue where the caller and the agent could not be successfully connected
- Failed delivery attempts by task of the caller are now detected more reliably
- Improves the reliability of the attendant at a particularly high load
- Rework time per agent is now considered reliable
- Adjusting for disturbing messages in the log files

Known Issues:

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