

Maxwell Headsets

There are several ways to connect a headset to Maxwell 10.

Headset	Brand	Type	Maxwell 10 support
Wired headset (RJ9)			
	Jabra	BIZ 2400	Yes, recommended adapter cable - GN1200
	Sennheiser	CC550	Yes, recommended adapter cable - CEUL 32
DECT headset with own DECT base (Connected via EHS cable)			
	Jabra	PRO 9400 series	Yes, recommended EHS cable - Jabra Link 14201-10
	Sennheiser	DW Office 10	Yes
	Plantronics	Different headsets using APS-11 EHS cable	With new Lollipop release
DECT handset/headset without own DECT base and registered to DECT in Maxwell 10			
	Gigaset	Maxwell 10 DECT handset	Yes
	Sennheiser	DW Office 10	With limitations, headset is disconnected when swapping between calls or answer call waiting, will be improved. User needs to press answer key on headset in the above situation repeatedly, therefore not suitable for reception solution.
	Plantronics	C565 (GAP)	With limitations, headset is disconnected when swapping between calls or answer call waiting, will be improved. User needs to press answer key on headset in the above situation repeatedly, therefore not suitable for reception solution.
Bluetooth headset with own BT USB dongle			
	Jabra	Supreme UC	Yes
Bluetooth headset registered to BT in Maxwell (From firmware Version 2.2.129 - Android Lollipop - onwards)			
	Jabra	Supreme	Yes
	Jabra	Style	Yes
	Sennheiser	EZX80	Yes
USB headset			
	Jabra	BIZ 2400 USB	Yes
	Jabra	GN 5035	Audio: Yes. Volume control on headset is not supported.
	Sennheiser	PC 8 USB	Yes
	Logitech	PC 960	Yes. Volume control on headset is not supported
	Plantronics	Blackwire C420-M	Yes
USB Hands Free devices			
	Jabra	SPEAK 510	<ul style="list-style-type: none"> • Yes, only via USB • BT connection only for pcm (audio out) • No support for the hook on/off button on SPEAK 510

