3CX

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About 3CX

3CX is an open-standards IP PBX which can be deployed on Windows, Linux or in the cloud (Google, Amazon, Azure). It offers a complete suite of Unified Communications features such as chat, web conferencing, smartphone apps for iOS and Android and more. 3CX will not only cut your telco costs by up to 80%, it's also easy to manage, maintain and use for both the admin and user. Try it for free here.

Quick start guide how to use a DECT handset behind 3CX



Quick start guide how to use a Maxwell behind 3CX



See below for a list with supported features when using the Gigaset IP devices behind an 3CX PBX system.

Feature	N870/N670 /N610	N510	N720	Maxwell B /2/3/4	Maxwell 10
3CX Status	**Supported**	**Legacy support**	**Legacy support**		
Gigaset software release used:	2.52.0	240	105	3.14.8	2.5.33.1
3CX software used	V18			V16	
Basic Call	Yes	Yes	Yes	Yes	Yes
Calling line (CLIP)	Yes	Yes	Yes	Yes	Yes
Connected line (COLP)	-	-	-	-	-
Anonymous call	Platform Feature	Platform Feature	Platform Feature	Platform Feature	Platform Feature
Do Not Disturb	Yes	-	-	Yes	Yes
Message waiting	Yes	Yes	Yes	Yes	Yes
Call list/history	Yes	Yes	Yes	Yes	Yes
Voice mail deposit/retrieval	Yes	Yes	Yes	Yes	Yes
Call waiting	Yes	Yes	Yes	Yes	Yes
Call Hold / Toggle	Yes	Yes	-	Yes	Yes
Music on Hold	Yes	Yes	Yes	Yes	Yes
Call forward (CFU)	Platform Feature	Platform Feature	Platform Feature	Platform Feature	Platform Feature
Call forward (CFNR)	Platform Feature	Platform Feature	Platform Feature	Platform Feature	Platform Feature
Call forward (CFB)	Platform Feature	Platform Feature	Platform Feature	Platform Feature	Platform Feature
Call Transfer attended	Yes	Yes	Yes	Yes	Yes
Call Transfer unattended	Yes	Yes	Yes	Yes	Yes
Call Transfer blind	Yes	-	-	-	-
DTMF (RFC2833)	Yes	Yes	Yes	Yes	Yes
Conference 3pty	Yes	Yes	-	Yes	Yes
BLF Busy / Idle indication	-	-	-	Yes	Yes
Call pick-up direct (*20* extension)	Yes	Yes	Yes	Yes	Yes
Call pick-up group (*20)	Yes	Yes	Yes	Yes	Yes
Call pick-up BLF	-	-	-	Yes	Yes
Call completed elsewhere	Yes	Yes	Yes	Yes	Yes
UDP / TCP	Yes / Yes	Yes / Yes	Yes / Yes	Yes / Yes	Yes / Yes
3CX Phonebook	Yes	-	-	Yes	-
Hotdesking	-	-	-	Yes	-
Shared Parking	-	-	-	Yes	-
Auto provisioning	**Yes**	**Yes**	**Yes**	**Yes**	**Yes**
URL via Plug and Play	No, because is FXS /DECT Device	No, because is FXS /DECT Device	No, because is FXS /DECT Device	Yes	-
Number of SIP accounts via prov.	250/20	6	100	1	1
Web Language	• English • German	• English • German • French • Polish	Yes	Yes	Yes
Change device web-password	Yes	-	-	Yes	-
Time zones	Yes	Yes	Yes	Yes	-

Tone Set Selection	Yes	Yes	Yes	Yes	-
Codec priority	Yes	Yes	Yes	Yes	Yes
HTTP/HTTPS provisioning	Yes	Yes	Yes	Yes	-
Firmware update	Via web-interface N870	Via web-interface N510	Via web-interface N720	Via web-interface Maxwell	Via web-interface Maxwell
Trigger provisioning	Manual (3CX limitation)	Manual (3CX limitation)	Manual (3CX limitation)	Yes	-

Additional information:

Feature	Code	Comment
Park a call. While on a call, click on the Transfer button and dial *0 followed by the parking slot. E.g. to park the call in parking slot 1, dial *01.	*0	Call Park / Retrieve via function key is possible with Maxwell 2 and 3 from software 2.24
Pick up a parked call. E.g. to pick up a call parked in slot 1, dial *11	*1	
Pick up a call which is dialling at another extension. For example to pick up a call dialling on extension 106, dial *20*106, or just *20* for first ringing	*20*	
Broadcast call. Dial *9 followed by the extension number. If the receiver's phone has set-up Call Manager "Auto-answer" option, the phone will pick up automatically.	*9	