

FAQ N510 Sysdump

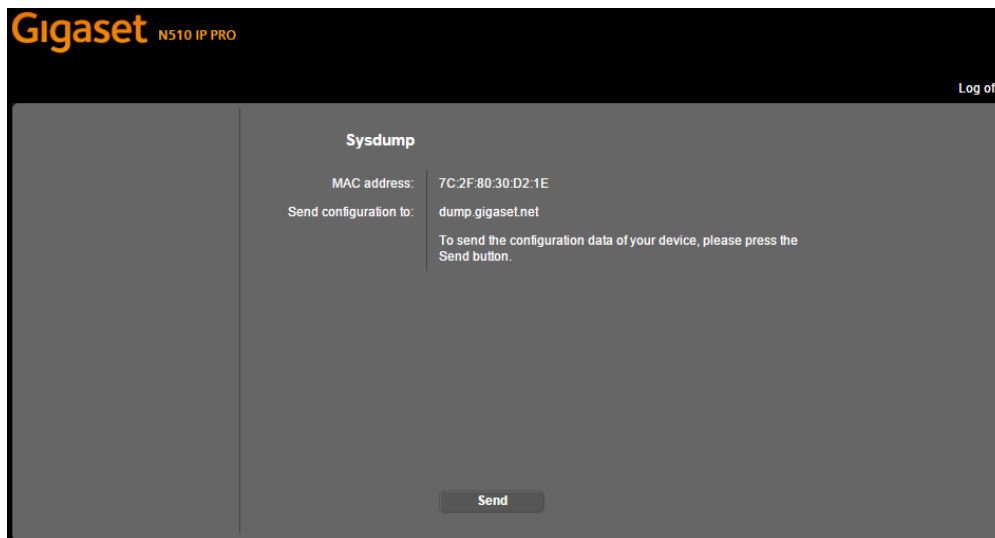
Introduction

Via the sysdump page, you can make a complete memory dump of the N510. This information will be put on a Gigaset server, because the Gigaset server is in the Internet. The device should have a working internet connection.

Gigaset can use this information to check the device/memory settings.

How to do this

1. Open the web-interface of the N510: **http:<IP address N510>**
2. Login the N510, default PIN = **"0000"**
3. Change the URL to: **http:<IP address N510>/sysdump.html**
4. Then you get the page below.
5. Press the **Send** button
6. The information will be stored on the Gigaset server.
7. Please add the MAC address information to the Ticket. (Inform Gigaset)



The screenshot shows the 'Sysdump' web interface of a Gigaset N510 IP PRO device. The interface has a dark grey background. At the top left, the 'Gigaset' logo is in orange, followed by 'N510 IP PRO' in white. At the top right, there is a 'Log off' link in white. The main content area is titled 'Sysdump' in white. Below the title, there are two rows of information: 'MAC address: 7C:2F:80:30:D2:1E' and 'Send configuration to: dump.gigaset.net'. Below this, a message in white text says: 'To send the configuration data of your device, please press the Send button.' At the bottom center, there is a 'Send' button with white text on a dark grey background.

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