

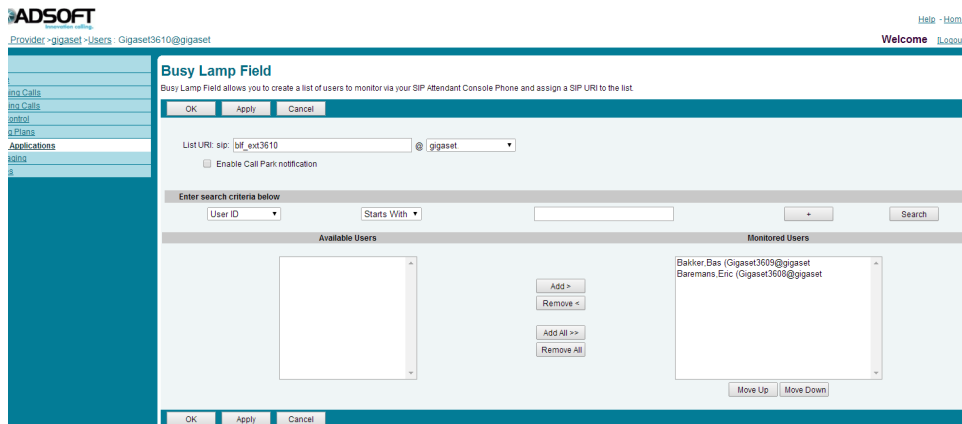
FAQ Broadsoft - Busy Lamp Field Maxwell 10

Introduction

Here you can find the description how to use the BLF keys in a Broadsoft environment. (For security reasons we removed the URL's in the example below)

Broadsoft configuration

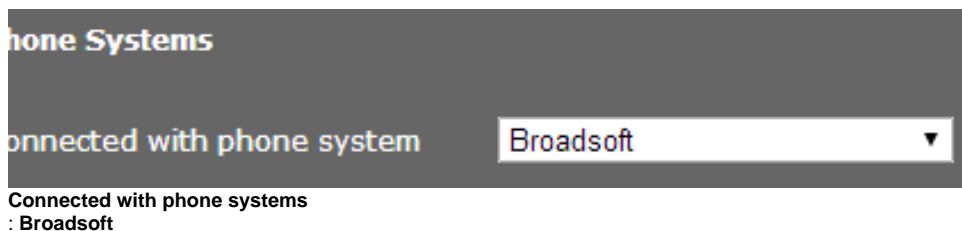
In Broadsoft management system go to: **Users - Select the user - Client Applications - Busy Lamp Field**

The screenshot shows the 'Busy Lamp Field' configuration page in the Broadsoft management system. The page has a sidebar on the left with navigation links like 'no Calls', 'no Calls', 'no Calls', 'Applications', and 'no'. The main content area is titled 'Busy Lamp Field' and includes a description: 'Busy Lamp Field allows you to create a list of users to monitor via your SIP Attendant Console Phone and assign a SIP URI to the list.' Below this, there are fields for 'List URI' (set to 'sip: blf_ext3610') and a checkbox for 'Enable Call Park notification'. A search bar is also present. At the bottom, there are two lists: 'Available Users' and 'Monitored Users'. The 'Monitored Users' list contains two entries: 'Bakker, Bas (Gigaset3609@gigaset)' and 'Bakker, Bas (Gigaset3608@gigaset)'. Buttons for 'Add', 'Remove', 'Add All', and 'Remove All' are located between the two lists. The page also has 'OK', 'Apply', and 'Cancel' buttons at the top and bottom.

- Define the URI for the BLF list, must be an unique name.
- Add the Users you would like to have under the BLF keys to the **Monitored Users** list
- Press OK to save the settings

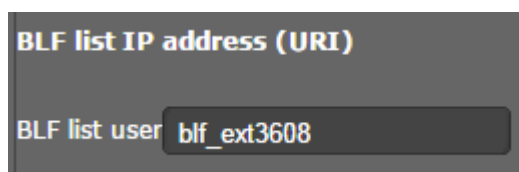
Gigaset Desktop device configuration

In the web-interface of the Maxwell 10 go to: **Settings - Network and Connections - Phone systems**

The screenshot shows the 'Phone Systems' configuration page in the Gigaset Desktop device web-interface. The page has a dark background. At the top, it says 'Connected with phone system' followed by a dropdown menu showing 'Broadsoft'. Below this, it says 'Connected with phone systems' followed by ': Broadsoft'.

When selected, also the BLF field will be visible.

BLF list user = Broadsoft List URI (First Picture on this page)

The screenshot shows a close-up of the 'BLF list user' field in the Gigaset Desktop device web-interface. The field is labeled 'BLF list user' and contains the text 'blf_ext3608'. Above the field, there is a label 'BLF list IP address (URI)'.

Gigaset BLF keys

Now you have to add the BLF keys manual to the device, go to:

Setting
s -
Functi
on
Keys
and
add
the
BLF
key.

For the
Phone
number
you
need
to
enter
the
same
naming
as in
the
broads
oft Mon
itored
Users
list

Programmable Key

Key

PK1

Function

BLF

Connection

3608

Name


3610

Phone number

Gigaset3610

Directed call pickup code

*97



Info

Subscribe is only send when BLF key is configured. When no BLF key is present then device will not send subscribe.

BLF keys have to be configured manually.

Maxwell 10 auto provisioning parameters.

XML syntax:

```
<S_BLF_LIST value="blf_ext3608" class="string" />  
<I_FUNCTION_KEY_TYPE_1 value="3" class="integer" />  
<S_FUNCTION_KEY_NAME_1 value="3610" class="string" />  
<S_FUNCTION_KEY_NUM_1 value="Gigaset3610" class="string" />  
<S_DIRECTED_PICKUP_CODE_1 value="*97" class="string" />
```

Tag Name	Value	Meaning
S_BLF_LIST	Like configured in Broadsoft device management	Broadsoft blf list URI

I_FUNCTION_KEY_TYPE(X)	3 for BLF key	Type of function key
S_FUNCTION_KEY_NAME(X)	Name of the key	Seen in the web-interface
S_FUNCTION_KEY_NUMBER(X)	Like configured in Broadsoft device management	BLF phone number
S_DIRECTED_PICKUP_CODE(X)	Broadsoft Call Pickup code	The Call Pickup code in case the key is configured as BLF key

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 - Gigaset BLF keys
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