

About gnTel

As far as we know - we were the first - in the Netherlands with cloud telephony. Our founder John Elderling, former director of KPN Research, worked with a small team of enthusiasts on internet telephony in the late 1990s. This initiative continued to develop within 'TNO companies'.

In 2004 it was decided to set up gnTel and John became an entrepreneur. Things have gone fast since then. Meanwhile, we have thousands of customers and more than 100 resellers, who are well trained to advise customers about business telephony.

Over gnTel

We waren – voor zover we weten – de eerste in Nederland met cloud telefonie. Onze oprichter John Ouderling, oud directeur van KPN Research werkte eind jaren 90 met een klein team enthousiastelingen aan internet telefonie. Dit initiatief ontwikkelde zich door binnen 'TNO bedrijven'.

In 2004 werd besloten gnTel op te richten en werd John ondernemer. Sindsdien is het hard gegaan. Ondertussen hebben we duizenden klanten en meer dan 100 resellers, die goed getraind zijn om klanten te adviseren over bedrijfstelefonie.

See below for a list of supported features when using the Gigaset IP devices behind the **gnTel** platform



Feature	N870 IP	N670 IP	Maxwell 4	Maxwell 3	Maxwell 2	Maxwell basic	N510 IP	N720 IP
Software release:	2.36.0	2.36.0	2.17.4	3.17.4	3.17.4	3.17.4	247	111
Basic Call	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Calling line (CLIP)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Connected line (COLP)	.1	.1	.1	.1	.1	.1	.1	.1
Anonymous call	.2	.2	.2	.2	.2	.2	.2	.2
Do Not Disturb	Yes	Yes	Yes	Yes	Yes	Yes	-	-
Message waiting	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call list/history	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Voice mail deposit/retrieval	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call waiting	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Hold / Toggle	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call forward (CFU)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call forward (CFNR)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call forward (CFB)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Transfer attended	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Transfer semi unattended	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes	Yes	Yes	-	-
DTMF (Automatic detection)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Conference 3pty	Yes	Yes	Yes	Yes	Yes	Yes	Yes	-
BLF Busy / Idle indication	-	-	Yes	Yes	Yes	Yes	-	-
Call pick-up direct (**account)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call pick-up group	.1	.1	.1	.1	.1	.1	.1	.1
Call pick-up BLF	-	-	Yes	Yes	Yes	Yes	-	-
Call completed elsewhere	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Auto provisioning	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

-) Not supported by device
- 1) Not supported by the platform
- 2) Platform feature via FAC

[gnTel support](#)