FAQ T640 T440 Syslog

Introduction

It is possible to collect the syslog information from the media gateway via the option:

In the web-interface of the T640/T440 go to: **Administration - System - System Settings - Provisioning**

Enable the option: **Media gateway syslog:**

| Media gateway syslog | ON | | ✔ | ↩ | Enable media gateway syslog |
| Media gateway syslog server | 169.254.231.254 | | ✔ | | Define media gateway syslog server IP address |

Leave the IP address of the syslog server to the default: 169.254.231.254, this is the internal network interface.

Capture syslog Trace on T640/T440

Open SSH connection to T640/T440

Start trace with the command: **tcpdump -i eth2.3992 -s 0 -w trace1.pcap**

Start your test.

Send this trace towards gigaset for further analyses.

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