

Coms

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[Coms](#) provides VoIP solutions to UK Business Customers, the core service being the provision of "Hosted VoIP", which enables business customers to have access to a state-of-the-art business phone system for a low monthly subscription. Unlike legacy PBXs, where features are limited to premises-based users, Coms VoIP provider offer you a business solution supported across multiple sites.

Coms Plc is listed on the AIM market (LSE: COMS)

Coms.Com Ltd. is part of the Coms Plc group, which was founded in 2000 with the vision of using the Internet to carry and deliver voice telephone calls.

Coms.Com Ltd. is an OFCOM authorised Public Electronic Communications Network (PECN) and a member of the [Internet Telephony Service Providers Association](#) (ITSPA).

Coms Plc, the parent company of Coms. Com Ltd., is listed on the London Stock Exchange AIM market (LSE:COMS).

The Coms Cloud Hosted VoIP service allows you to utilise a fully-featured business telephone system over your broadband without installing any expensive, dedicated equipment or telephone lines on your premises. Coms can give you as many telephone numbers as you need, and as many users you need, all through the same Internet connection!

Coms can offer you telephone numbers in your specific area code, or an alternate area code of your choice. If you have existing telephone numbers with another provider that you would like to keep, we can port these numbers over to the Coms Platform and you can then use them with our Hosted telephony service.

If you already have SIP-compatible phones then you can just plug your phones in and go. If you need phones then Coms can offer a wide choice of different phone handsets to suit the needs of your business. The service works equally well using desk phones, wireless (DECT) phones, software phones or apps for your preferred smart phone or tablet devices.

Your inbound calls can be delivered directly to your phones or you can utilise automated menu responses, call forwarding and call queuing features to suit the needs of your business. Users can set up call forwarding or voicemail for when they are away from their desks, or home workers and roaming employees can take their VoIP phones with them and use them at any location with broadband Internet.

Your outgoing calls will be billed at our competitive PAYG call rates or you can instead opt for one of our discounted calling plans. You can review your billing online using the login provided by Coms for this purpose. This login also gives you the power to manage all of your calls and your users yourselves.

See below for a list of supported features when using Gigaset pro IP Devices with the [Coms](#) Hosted PBX service



Feature Highlights	DE310pro & DE410pro	DE700pro & DE900pro	N510pro SingleCell 6 Users	N720pro MultiCell 100 Users
Software Release	02.00.05	02.00.08	42.075	70.068
Call initiate				
Call accept				
Last Number Redial (LNR)				
Calling Line Identity Presentation (CLIP)				
Caller ID (outgoing)				
Number withheld / Anonymous	untested	untested	untested	untested
Connected Outside Line Presentation (COLP)				
Music On Hold (MOH)				
Hold/unhold				
Park/unpark	n/a	n/a	n/a	n/a
Transfer - supervised				
Transfer - unsupervised				
3-party conference - as attendee				
3-party conference - initiate				x
Call list/history				
Message Waiting Indication (MWI)				
Voice mail deposit/retrieval				
Voice mail notification				
Voice mail new message counter				
Call waiting				
Call pick-up (directed)	n/a	n/a	n/a	n/a
Call pick-up (group) (*33)				
Call pick-up (BLF key) (*33)			n/a	n/a
Do Not Disturb (DND)	Not configurable via device as it is a feature which is set by the User on the platform			
Call forward unconditional (CFU)				
Call forward no reply (CFNR)				
Call forward busy (CFB)				
DTMF signalling (RFC2833)				
BLF (Busy / Idle indication)			n/a	n/a
Call completed elsewhere	x	x	x	x
Auto Provisioning				



[Click here](#) for configuration parameters guide

