

T300/T500 - Network settings

When you click on the Network tab in the Server Configuration, it takes a long time before the page opens.

You will have a DNS issue. This can cause all kinds of problems.

Solution:

1. Open an SSH connection to the Gigaset T300/T500.
2. On the command line you enter the following command:

dig <IP address DNS server> <DNS name>

Example:

```
[root@T300 ~]# dig 192.168.2.1 gigaset.com

;; Got answer:

;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 18325

;; flags: qr aa rd ra; QUERY: 1, ANSWER: 1, AUTHORITY: 0, ADDITIONAL: 0

;; QUESTION SECTION:

;192.168.2.1.          IN      A

;; ANSWER SECTION:

192.168.2.1.          0       IN      A      192.168.2.1

;; Query time: 0 msec

;; SERVER: 192.168.2.1#53(192.168.2.1)

;; WHEN: Tue Jun 28 16:40:15 2011

;; MSG SIZE rcvd: 45

; <<>> DiG 9.3.1 <<>> 192.168.2.1 gigaset.com

;; global options: printcmd

;; Got answer:

;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 25110

;; flags: qr rd ra; QUERY: 1, ANSWER: 1, AUTHORITY: 0, ADDITIONAL: 0

;; QUESTION SECTION:

;gigaset.com.         IN      A

;; ANSWER SECTION:

gigaset.com.          15077   IN      A      213.131.235.198

;; Query time: 12 msec

;; SERVER: 192.168.2.1#53(192.168.2.1)

;; WHEN: Tue Jun 28 16:40:15 2011

;; MSG SIZE rcvd: 45
```

3. Check the Query time.
4. If needed, try another DNS server.
5. Change the DNS server settings in the T300/T500 if needed.