Fonzer

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About Fonzer

FONZER IS DE EERSTE TELEFOONCENTRALE DIE ECHT GEBOREN IS IN DE CLOUD

Fonzer maakt bellen beschikbaar op elk toestel, altijd en overal.

Fonzer is perfect voor organisaties die een innovatieve telefonie-oplossing zoeken of die eenvoudigweg komaf willen maken met de kosten en verantwoordelijkheden die verbonden zijn aan de klassieke telefooncentrales.
Fonzer biedt véél meer flexibiliteit dan de traditionele telefooncentrales en is snel, simpel en betaalbaar voor elke organisatie.

Met Fonzer behoort een vaste, dure en complexe telefooncentrale tot de geschiedenis.

See below for a list with supported features when using the Gigaset PRO IP Devices on the providers network.

Feature	Maxwell 10	Maxwell 2 /3	Maxwell basic	N720 IP PRO	N510 IP PRO
Software release:	2.5.33.1	2.16.6	2.16.6	108	243
Basic Call	Yes	Yes	Yes	Yes	Yes
Calling line (CLIP)	Yes	Yes	Yes	Yes	Yes
Connected line (COLP)	_1	_1	_1	_1	_1
Anonymous call	_2	_2	_2	_2	_2
Do Not Disturb	Yes	Yes	Yes	-	-
Message waiting	Yes	Yes	Yes	Yes	Yes
Call list/history	Yes	Yes	Yes	Yes	Yes
Voice mail deposit/retrieval	_1	_1	_1	_1	_1
Call waiting	Yes	Yes	Yes	Yes	Yes
Call Hold / Toggle	Yes	Yes	Yes	Yes	Yes
Call forward (CFU)	_2	_2	_2	_2	_2
Call forward (CFNR)	_2	_2	_2	_2	_2
Call forward (CFB)	_2	_2	_2	_2	_2
Call Transfer attended	Yes	Yes	Yes	Yes	Yes
Call Transfer early attended	Yes	Yes	Yes	Yes	Yes
Call Transfer unattended	Yes	Yes	Yes	-	-
Call completed elsewhere	Yes	Yes	Yes	Yes	Yes
DTMF (RFC2833)	Yes	Yes	Yes	Yes	Yes
Conference 3pty	Yes	Yes	Yes	-	Yes
BLF Busy / Idle indication	Yes	Yes	Yes	-	-
Call pick-up direct	Yes	Yes	Yes	Yes	Yes
Call pick-up group	Yes	Yes	Yes	Yes	Yes
Call pick-up BLF	Yes	Yes	Yes	-	-
Auto provisioning	Yes	Yes	Yes	Yes	Yes
SIP Security					
SIPS		Yes	Yes	-	-
SIP via TLS		Yes	Yes	-	-
SRTP		Yes	Yes	-	-

-	Not supported by device
_1	Not supported by the platform
_2	Platform feature via FAC
3	Via key extention module

Feature codes

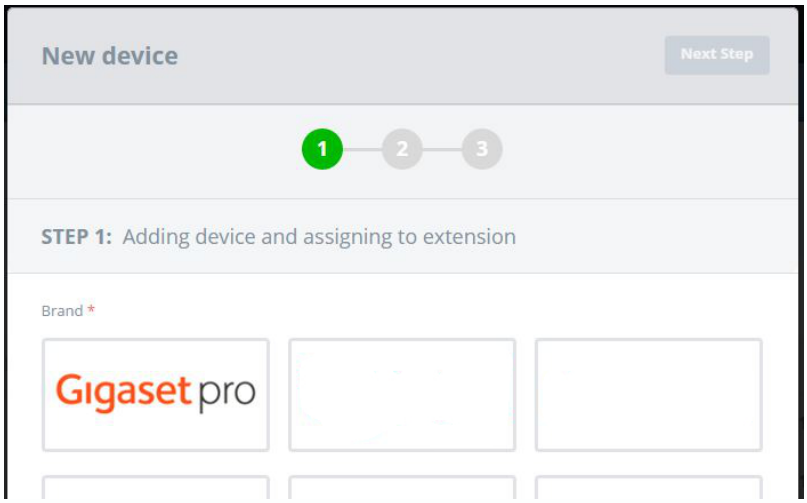
The following feature codes are supported by the platform.

code	feature
31 number	Anonymous call to this number
32 number	Toggle Code: Enables/Disabled anonymous call for the next call On or Off (Announcement)
*32	Toggle Code: Enables/Disable anonymous call for all calls On/Off (Announcement)
#32	Toggle Code: Enables/Disable anonymous call for all calls On/Off (Announcement)
*35	Toggle Code: Hotdesking to login/out on a device
35[int]	Toggle Code: Hotdesking to login/out on a device
35[int]*[pin]	Toggle Code: Hotdesking to login/out on a device
*100 / #100	Toggle Code: Login/off in waiting queue, dependent on your previous state.
*101 / #101	Login/off in all waiting queues.
*102 / #102	Change Waiting queue status for all queues to "break"
*103 / #103	Logoff from all waiting queues.
1233	Voicemail box of user
*8	Pick up first ringing
*8[extension number]	Directed pickup of [Extension]
*8[group number]	Group pickup
*96 / #96	Voicemail box of user
*[xx]	Toggle Code: To activate/deactivate the dial plan with number xx
1233 [vmbox-nr]	Listen to voicemail messages of voicemail box number [vmbox-nr]
*96 [vmbox-nr]	Listen to voicemail messages of voicemail box number [vmbox-nr]
#96 [vmbox-nr]	Listen to voicemail messages of voicemail box number [vmbox-nr]

Auto provisioning

The Gigaset N510, N720 and Maxwell 10, Maxwell 3 and Maxwell basic are released behind the Fonzer platform including auto provisioning.

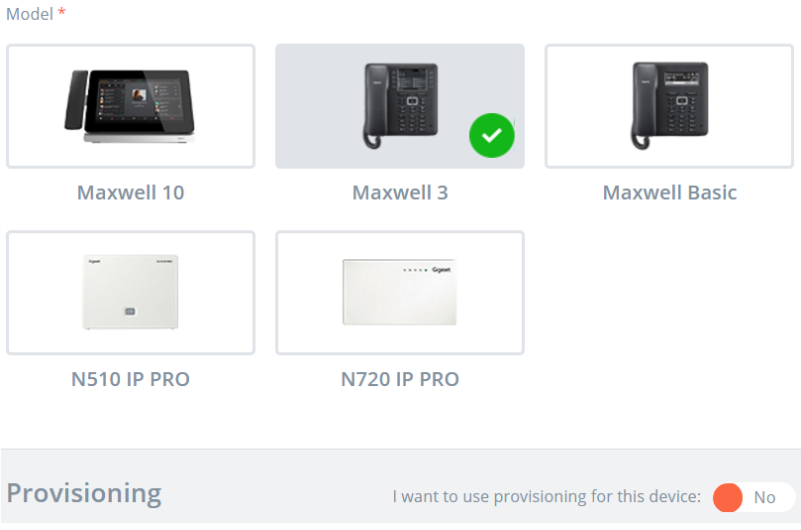
Go to Devices and click +Add and choose Gigaset pro:



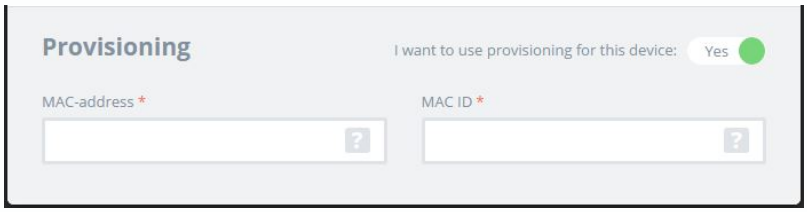
Select the desired certified Gigaset pro product:



Enable auto-provisioning by clicking on No switch to change to Yes:



Enter the device MAC address and ID:



To finalize, click on next at the top.

When all steps are taken, like adding users and so on, the device will now automatically be added to the Gigaset pro redirect server.
Connect or restart the device and the device will auto-provisioned.

Documentation and Information

Find here the Fonzer FAQ.