

# Gradwell

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### About Gradwell

Gradwell's Vision is to provide the best user experience in our sector – providing every 'communication service' on the business card; a position that will clearly differentiate us from our competitors.

We see our Purpose as: To help business leaders to fulfil their destiny, achieve their dream, reach their zenith; we are a part of their success story.

### About Peter Gradwell

Peter is recognised as one of the UK's leading young internet and telecoms entrepreneurs, and was recently named by the Daily Telegraph as one of the Changing Faces of IT. Having established the company in his second year of University, in 1998, Peter has delivered a staggering year-on-year organic growth to grow the company. He remains actively involved in the day-to-day management of the business, including hands-on dealings with clients to drive product development, and a focus on marketing and PR to maintain company growth.

Peter is an active industry shaper, having sponsored the establishment of [voip.org.uk](http://voip.org.uk), being a founder member of the Internet Telephony Service Providers Association, a Director of the UK ENUM Consortium and is a respected industry lobbyist having worked on domain name policy, VoIP regulation and 999 issues. Has previously a Non-Exec Director of Newnet plc and Chaired Nominet UK's Policy Advisory Board for 2 years.

In Summer 2009, Peter completed a Phd in Computer Science at the University of Bath titled "Economic Algorithms

See below for a list of supported features when using Gigaset pro IP Devices with Gradwell's Hosted PBX service.



| Feature Highlights                         | DE310 /<br>DE410 | DE700 /<br>DE900 | N510 IP<br>PRO | N720 IP<br>PRO |
|--------------------------------------------|------------------|------------------|----------------|----------------|
| <b>Software Release</b>                    | <b>02.00.05</b>  | <b>02.00.08</b>  | <b>42.194</b>  | <b>70.073</b>  |
| Call initiate                              |                  |                  |                |                |
| Call accept                                |                  |                  |                |                |
| Last Number Redial (LNR)                   |                  |                  |                |                |
| Calling Line Identity Presentation (CLIP)  |                  |                  |                |                |
| Caller ID (outgoing)                       |                  |                  |                |                |
| Number withheld / Anonymous                |                  |                  |                |                |
| Connected Outside Line Presentation (COLP) | x                | x                | x              | x              |
| Music On Hold (MOH)                        |                  |                  |                |                |
| Hold/unhold                                |                  |                  |                |                |
| Park/unpark                                | n/a              | n/a              | n/a            | n/a            |
| Transfer - supervised                      |                  |                  |                |                |
| Transfer - unsupervised                    |                  |                  |                |                |
| 3-party conference - as attendee           |                  |                  |                |                |
| 3-party conference - initiate              |                  |                  |                | x              |
| Call list/history                          |                  |                  |                |                |
| Message Waiting Indication (MWI)           |                  |                  |                |                |
| Voice mail deposit/retrieval               |                  |                  |                |                |
| Voice mail notification                    |                  |                  |                |                |
| Voice mail new message counter             |                  |                  | x              | x              |
| Call waiting                               |                  |                  |                |                |
| Call pick-up (directed)                    | n/a              | n/a              | n/a            | n/a            |
| Call pick-up (group)                       | n/a              | n/a              | n/a            | n/a            |
| Call pick-up (BLF key)                     |                  |                  | n/a            | n/a            |
| Do Not Disturb (DND)                       |                  |                  | x              | x              |
| Call forward unconditional (CFU)           |                  |                  |                |                |
| Call forward no reply (CFNR)               |                  |                  |                |                |
| Call forward busy (CFB)                    |                  |                  |                |                |
| DTMF signalling (RFC2833)                  |                  |                  |                |                |
| BLF (Busy / Idle indication)               |                  |                  | n/a            | n/a            |
| Call completed elsewhere                   | n/a              | n/a              | n/a            | n/a            |
| Auto Provisioning                          |                  |                  |                |                |