

# Interop IP Devices Enreach

## Voiceworks

### About Enreach

Enreach provides collaboration tools and telecom services with an easy-to-use interface built around customer-specific needs and systems. Our solutions enable companies - of all sizes and in all industries - to move beyond technology and focus on quality, human interaction.

All of our activities contribute to intelligent, integrated IT and communication solutions that ensure optimal communication and workflow between organizations. We deliver these through resellers, service providers and direct channels.

In Europe, we are the market leader in Unified-Communications-as-a-service (UCaaS) and Contact-center-as-a-service (CCaaS). Enreach operates in 25 countries and has more than 1,100 employees in 25 different European offices.

What started with Voiceworks in 2005 evolved into Enreach in 2018, when Voiceworks Netherlands joined forces with Swyx (Enreach Germany) in Germany and Centile (Enreach for Enterprises) in France. Since then, the group has grown strongly, thanks in part to a dynamic buy-and-build strategy. Meanwhile, most of our companies in Europe have joined the Enreach brand to fully unlock all potential growth opportunities for partners and customers.

In April 2022, the two companies Voiceworks and i4IP rebranded to Enreach. The other Enreach companies in the Netherlands, DSD, CloudLand and Eazit carry "Part of Enreach" and are thus visually linked to the unified European Enreach brand. For more information on the rebranding of Voiceworks and i4IP.

See below for a list with supported features when using the Gigaset PRO IP Devices on the providers network.



## Supported features

Feature	N870 IP	N670 IP	Maxwell 4	Maxwell 3	Maxwell 2	Maxwell basic	N720 IP	N510 IP	Maxwell 10
Software release used for testing:	2.12.0	2.12.0	2.22.7	2.22.7	2.22.7	2.22.7	101	42.025	1.0.25
Basic Call	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Calling line (CLIP)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Connected line (COLP)	_1	_1	_1	_1	_1	_1	_1	_1	_1
Anonymous call	_2	_2	_2	_2	_2	_2	_2	_2	_2
Do Not Disturb	Yes	Yes	Yes	Yes	Yes	Yes	-	-	Yes
Message waiting	_1	_1	_1	_1	_1	_1	_1	_1	_1
Call list/history	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Voice mail deposit/retrieval	_1	_1	_1	_1	_1	_1	_1	_1	_1
Call waiting	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Hold / Toggle	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Music on Hold	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call forward (CFU)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call forward (CFNR)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call forward (CFB)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Transfer attended	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Transfer unattended	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Transfer blind	Yes	Yes	Yes	Yes	Yes	Yes	-	-	Yes
DTMF (RFC2833/RFC4733)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Conference 3pty	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
BLF Busy / Idle indication	-	-	Yes	Yes	Yes	Yes <sup>3</sup>	-	-	Yes
Call pick-up direct ( * 8 extension)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call pick-up group ( * 8 )	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call pick-up BLF	-	-	Yes	Yes	Yes	Yes <sup>3</sup>	-	-	Yes
Call completed elsewhere	_1	_1	_1	_1	_1	_1	_1	_1	_1
Auto provisioning	Yes	Yes	_1	_1	_1	_1	Yes	Yes	_1
Video Call	-	-	-	-	-	-	-	-	Yes*
UC client app	-	-	-	-	-	-	-	-	Yes**

-	Not supported by device
_1	Not supported by the platform
_2	Platform feature via FAC
3	Via key extension module

\*) This feature needs to be activated by Enreach

\*\*) Button on the DECT Receiver only directs the audio flow between DECT Receiver and HF Speaker (tested with Development version 1.2.5)