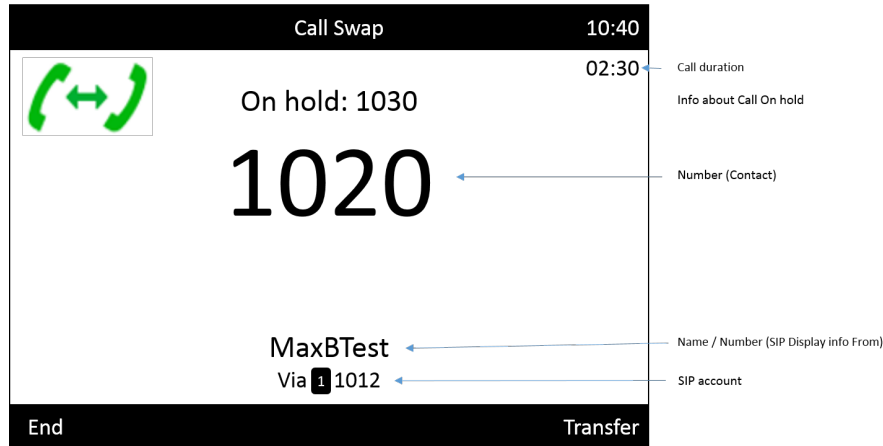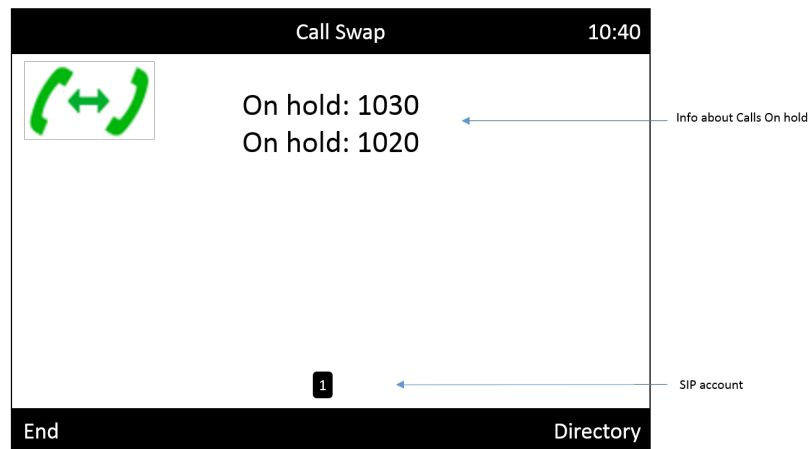# FAQ Maxwell - Transfer 2nd Call

Introduction

From software 2.13 the option is added to transfer the 2nd Call.

Situation: You are on the phone with a Caller (1020) and have one call on-hold(1030).

Call duration
Info about Call On hold
Number (Contact)
Name / Number (SIP Display info From)
SIP account

Press [✓] to put 2nd Call on-hold.

Info about Calls On hold
SIP account

Dial the number, the Call is highlighted that you can transfer when pressing the Transfer button, via Up/Down [✓] you can select the other call.

After Call transfer you will be automatic connected with the party that is not transferred.

Call Swap	10:40

On hold: 1030
On hold: 1020 → Info about Calls On hold

00492871910

MaxBTest
Via **1** 1012 → SIP account

End	Transfer