

FAQ Maxwell - Failover SIP accounts

Introduction

From software 2.13 we have implemented the SIP account Failover feature.

When enabled, the device will use the next SIP account when the First SIP account Registration Failed.

Valid for Maxwell

Basic

2

3

4

Web-interface

Go to: Settings - Telephony - Connections - SIP accounts failover.

The screenshot shows the Gigaset web interface. On the left is a sidebar with 'SETTINGS' and 'STATUS' tabs. Under 'SETTINGS', the 'Telephony' section is expanded, showing 'VoIP', 'Connections', 'Audio', 'Phone System', 'Call Settings', 'Call Divert', and 'Do not Disturb'. The 'Connections' section is selected, displaying a table of SIP accounts. The table has columns: Name, Domain, Status, Active, Default send connection, and two action icons (edit and delete). There are four rows of accounts. Below the table, there is a toggle switch for 'SIP accounts failover' with 'Yes' and 'No' options.

Name	Domain	Status	Active	Default send connection		
1 Account1	10.150.150.11	✗	✓	●		
2 Account2	10.150.150.11	✓	✓	○		
3		✗	□	○		
4		✗	□	○		

SIP accounts failover ☒ Yes ☐ No

When this option is enabled, the device will switch to the next available SIP account when the first SIP account Registration failed.

Auto provisioning

Parameter name	Description
SIP.Accounts.Failover	0 = Do not use failover (default) 1 = Use failover
Example: <code><param name="SIP.Accounts.Failover" value="1"/></code>	