

# FAQ Maxwell - Failover SIP accounts

## Introduction

From software 2.13 we have implemented the SIP account Failover feature.

When enabled, the device will use the next SIP account when the First SIP account Registration Failed.

Valid for Maxwell			
Basic	2	3	4

## Web-interface

Go to: Settings - Telephony - Connections - SIP accounts failover.

The screenshot shows the Gigaset web interface. On the left is a navigation menu with 'SETTINGS' and 'STATUS' tabs. Under 'SETTINGS', 'Telephony' is expanded to show 'Connections'. The main area displays a table of SIP connections and a toggle for 'SIP accounts failover'.

Name	Domain	Status	Active	Default send connection		
1 Account1	10.150.150.11	✘	☑	<input checked="" type="radio"/>		
2 Account2	10.150.150.11	☑	☑	<input type="radio"/>		
3		✘	<input type="checkbox"/>	<input type="radio"/>		
4		✘	<input type="checkbox"/>	<input type="radio"/>		

SIP accounts failover

When this option is enabled, the device will switch to the next available SIP account when the first SIP account Registration failed.

## Auto provisioning

Parameter name	Description
SIP.Accounts.Failover	0 = Do not use failover (default) 1 = Use failover
Example: <code>&lt;param name="SIP.Accounts.Failover" value="1"/&gt;</code>	