

FAQ Maxwell - Issues coming from the field

1. Device does not start.

When device is connected to the **Hewlett Packard Switch HPE 1920-8G-PoE+**, 65W, HP JG921A using a shielded LAN cable, then the device will not start. This can be solved by changing the setting "**Non-Standard PD Compatibility**" to enabled in the Hewlett Packard Switch.