

FAQ Maxwell - SIP Diversion Header

Introduction

The SIP Diversion Header can be inserted in the SIP INVITE when you receive a redirected incoming call from another user.

Example: A calls B and is redirected to C. User C will see on the display the information that A tried to call B.

From software 2.16.6, we added the option to disable/enable the device to show this Diversion information.


Valid for Maxwell			
Basic	2	3	4

Maxwell display information

Below an example for an incoming redirected call.

Normal behavior: **Show Display Diversion information** is set to **Yes**

Incoming Call10:40



1012 -> 1010

Maxwell3
Via 1 1021

RejectSilence

Number (Contact)


Diversion Header info

Name

SIP account

Show Display Diversion information is set to **No**

Incoming Call10:40



1012

Maxwell3
Via 1 1021

RejectSilence

Number (Contact)

Name

SIP account

Web interface

In the web-interface go to: **Telephony - VoIP - Display Diversion Info**

SETTINGS

STATUS

Network

Telephony

VoIP

Connections

Audio

Phone System

Call Settings

Call Divert

Do not Disturb

Dialling Plans

Voicemail

SIP

Transport Protocol

UDP

SIP port

5060

SIP Timer T1

500

ms

SIP Session Timer

3600

sec.

Failed Registration Retry Timer

300

sec.

Subscription Timer

1800

sec.

Failed Subscription Retry Timer

300

sec.

PRACK

Yes

No

Display Diversion Info

Yes

No

Auto provisioning

Parameter	Value
SIP.DisplayDiversionInfo.enable	0 = Do not show the Diversion Info 1 (Default) = Show the Diversion Info
Example: <param name="SIP.DisplayDiversionInfo.enable" value="1"/>	